

Contact and Responsibilities



For questions about technical document content, address your technical purchasing contact e.g.:

- BOM not clear
- Change number not known
- What has been changed
- Reason of exchange
- Introduction date of EC is not clear
- Revision / Version differences

For all other issues, address your commercial purchasing contact.

After receiving DEX Package, if any additional documents are required, contact the sender of the package.

Please note: Business language is English.

Contact SupplyOn for any SupplyOn issues, e.g.:

- To update the contact person for Document Exchange (SupplyOn DMS) F
- or access to SupplyOn
- For difficulties to download the documents
- DEX package is not displayed in SupplyOn
- Onboarding of affiliates