

Problem Solving Process: 8D Methodology - for beginners and advanced users

Training Content:

- Group work on systematic problem solving
- Application Bosch problem solving sheet, collection of facts
- Immediate actions when problems occur
- Systematic application of procedures and methods for problem cause analysis, e.g. Ishikawa Fishbone Diagram, 5x Why
- Determination of effective remedial measures
- Preventive measures against the recurrence and similar failures including communication and lessons learned
- 8D evaluation sheet

Training Options:

1. Exclusive training for a team of a supplier:

- Face-to-face training at supplier site with 8 - 16 participants, duration: 2 days.
- On request: online Training → five times 2-hour units, via MS Teams.

2. Single participant in mixed group - either face-to-face training or via MS Teams.

For training dates, prices and further information on registration please get in contact with responsible person:

Uwe Trierscheidt (GS/PEQ1)
Tel. +49 711 811-26969 | Mobil +49 172 4389174
uwe.trierscheidt@de.bosch.com