General Purchasing Conditions

General Provisions

These general purchasing conditions apply to all Bosch branch locations and affiliated companies in Belgium and the Grand Duchy of Luxembourg, regardless of their legal form.

1. General Information

1.1. Only these purchasing conditions are applicable; general conditions of the "supplier" (hereinafter referred to as the "Supplier") that are in conflict with or that deviate from our purchasing conditions are not applicable to the extent that these have been expressly accepted by us in writing. The receipt or payment of goods and services rendered by the Supplier (hereinafter referred to as "Products") does not constitute acceptance of the Supplier's general terms and conditions, even if the Supplier acknowledges or passes on the knowledge of conflicting or supplementary terms and conditions of contract of the Supplier. Similarly, any tenor or time limitations of contract of the Supplier obviously agreed upon that conflict with or supplement these purchasing conditions shall no longer be recognized.

1.2. These purchasing conditions are applicable to every request for proposal we submit and every contract we conclude. Together with the conditions of several written orders, agreements and/or order releases accepted or submitted by us, these conditions comprise a whole in the contractual relationship with the Supplier and are hereinafter jointly referred to as the "agreement".

1.3. These purchasing conditions also apply to all future deliveries and services provided by the Supplier until a new version has been released.

2. Coming into effect and changes of the Agreement

2.1. Orders, agreements and the issuing of orders, as well as changes and amendments thereto, must take place in writing.

2.2. Verbal agreements - including changes and amendments to our purchasing conditions that were implemented later - are only valid if these have been confirmed by us in writing.

2.3. Any written or written communication via data connections and/or the internet must be signed by us.

2.4. Unless expressly otherwise agreed upon, the Supplier is bound to offer and these will be provided free of charge. We will not be contractually bound until after the Supplier has received a written acceptance from us.

2.5. If the Supplier does not accept an order within two weeks after receipt and confirms this in writing, the order will be cancelled.

2.6. Blanket orders within the framework of order and blanket order planning will become binding if the Supplier does not reject the order in writing within two days after receipt.

2.7. The provisions regarding quality, occupational health and safety, environmental protection and the corporate social responsibility of suppliers (Quality Assurance Agreement) form an integral part of this agreement.

2.8. Cost estimates are binding and do not need to be compensated for unless other provisions have been expressly agreed upon.

3. Delivery

3.1. Deliveries that deviate from our agreements and orders are only permitted with our prior written consent.

3.2. If the Supplier is responsible for installation or assembly, then - unless otherwise agreed upon - the Supplier will offset any necessary additional costs, such as travel costs, costs of tools (including scaffolding and climbing equipment) and reimbursement of expenses will be at the expense of the Supplier.

3.3. If the Supplier breaches a provision with compliance with an agreed-upon delivery date or other obligations stemming from the agreement, then the Supplier will notify us of this in writing. In addition, the Supplier will do everything possible to comply with reasonable requests on our part to reschedule confirmed delivery dates as quickly as possible or execute the delivery.

3.4. In the case that the Supplier exceeds the agreed-upon delivery time without this being accepted by us in advance, we have the right to: - Refuse to accept the Products by means of the fastest transportation method at his expense and/or demand compensation for damages in the amount of 0.5% of the contract price per week, calculated on the concerned part thereof, from the agreed-upon delivery date to the time of the actual delivery with a maximum of 10% of the total contract value, unimpeded by our authority - in addition to this to - demand compensation of the damage incurred by us;

- Cancel the Agreement in part or in whole without being held liable for compensation of damages or costs, while the Supplier will owe us a fine in the amount of 10% of the total contract value, unimpeded by our authority - in addition to this to - demand compensation of the damage incurred by us;

- The fine provision in the first point above also applies if not all of the requested and/or necessary dimensioned sketches, drawings, documents and/or other information (technical or not) that are a part of the Agreement are not delivered in a timely manner.

3.5. Acceptance of late Products by the Supplier has not been agreed upon without reservations does not mean that we relinquish our rights and claims with respect to this as a consequence of a late delivery of Products or quality or performance or other obligations stemming from the contract.

3.6. In the case that the Supplier has performed an extra delivery without our written consent, we have the right to: - Cancel the Agreement in part or in whole without being held liable for compensation of damages or costs, while the Supplier will owe us a fine in the amount of 10% of the total contract value, unimpeded by our authority - in addition to this to - demand compensation of the damage incurred by us;

- The fine provision in the first point above also applies if not all of the requested and/or necessary dimensioned sketches, drawings, documents and/or other information (technical or not) that are a part of the Agreement are not delivered in a timely manner.

3.7. We have the right to use the software that is a component of the delivery, with the agreed-upon functionality, including the associated documentation. We also have the right to make copies of the Software and to use it within the scope of supplying the Software to the companies affiliated to us with the meaning of the applicable company legislation.

3.8. The supplementary Terms and Conditions of Purchase for Software of Robert Bosch GmbH apply to the Software (can be found in the Bosch Purchasing and Logistics at www.bosch.de).

4. Force Majeure

Notwithstanding shall bear any liability by reason of its failure to (timely) perform any part of the Agreement, provided such failure is due to an event of force majeure. An event of force majeure means any event, circumstance or occurrence, or any combination of such events or circumstances (or any of the consequences thereof), which are beyond the reasonable control of the party affected by such event, circumstance or occurrence, which (or any of the consequence of which) could not have been prevented by such party (acting as a reasonable and prudent operator), including, but not limited to (but subject always to the foregoing): acts of God, labour disputes, operational disturbances without fault, unrest, and governmental measures. In case of an event of force majeure, the affected party shall inform the other party of the event of force majeure, reason thereof, and duration of the event of force majeure within two days of its occurrence. The Supplier is accountable for the fault of its sub suppliers and sub sub suppliers and sub sub sub suppliers for a continued period of two (2) weeks period, we are entitled - without prejudice to our other rights - to withdraw from the agreement, in whole or in part, at no cost to us, by notifying the same to the Supplier.

5. Packing list and invoice

The information as stated in our orders and blanket orders must be noted on the packing list and the invoice. Packing lists and invoices that do not note the necessary information will be sent back to the Supplier. An invoice with invoice number and other identification data must be sent (in single copy) to the indicated address and must not be sent together with the shipment. Partial invoicing that is not provided for when the order is placed will not be accepted.

6. Prices and transfer of risk

6.1. The Supplier will carry the risk of loss or damage with regard to the Products until these have been delivered in accordance with the Agreement.

6.2. Unless otherwise agreed upon, the prices are fixed prices. VAT is not included. Extra work and productivity enhancements will only be acknowledged by us if and to the extent that this has been agreed upon in writing in advance.

6.3. Prices are always listed in Euros. Adjustments of exchange rate differences are not possible.

7. Payment

7.1. Unless otherwise agreed upon, the Invoice will be paid within 60 days at the end of the month, to be calculated from the receipt of both the Invoice as well as the Deliveries, unless the due date is later. Payment will be rendered subject to invoice examination, i.e. payment on our part will only be made where we are not entitled to cancel the order due to the defects.

7.2. We and/or businesses affiliated with us are entitled at all times to offset amounts owed by the Supplier with receivables owed us by the Supplier.

7.3. Claims that the Supplier has against us cannot be transferred to third parties in any way whatsoever without our written consent.

8. Claims resulting from defects

8.1. Acceptance will take place subject to an inspection for defects and/or shortcomings, especially also in regard to the quantity, integrity and value, to the extent and as soon as this is possible during usual operational management. Discovery of any defects will be communicated to us as soon as possible. Insofar, the Supplier cannot object against a delayed notification of defects.

8.2. In regard to safety shortcomings and infringements of the property provisions, the legal provisions apply, unless otherwise stipulated below.

8.3. The Supplier will indicate how the defects will be rectified. We can reject the solution chosen by the Supplier with an indication of reasons for this.

8.4. If, after a request to rectify the defects, the Supplier does not immediately begins rectifying the defects, then we will be entitled, in urgent cases, to carry out such rectification ourselves or have it carried out by third parties at the Supplier's expense.

8.5. In the event of infringements on the (intellectual) property provisions, the Supplier will indemnify us against possible claims of third parties, unless the Supplier indicates that he cannot be held liable for such infringements.

8.6. The statute of limitation for claims due to defects is 5 years - except for in the case of malicious intent, conscious recklessness or gross negligence - unless the Product was used in accordance with its intended use during the building of a structure and has caused a defect therein. The statute of limitation begins on the occurrence of the defect.

8.7. If the Supplier fails to deliver a replacement product, the statute of limitations begins anew after the supplier has been deprived of the opportunity to affect the Supplier for a continuous period of two (2) years.

8.8. If we incur costs as a consequence of the delivery of a defective product, among other things for transportation, work, assembly and disassembly and materials or higher than normal inspection costs of received products, then the Supplier shall bear the costs.

8.9. The supplier is accountable for the fault of its sub-suppliers as it is for its own fault.

9. Cancellation and termination

9.1. Unimpeded by the legal regulations concerning dissolution, we retain the right to terminate the Agreement with immediate effect if:

- The Supplier has stopped deliveries to its customers;

- A fundamental deterioration has occurred or threatens to occur in the Supplier's circumstances and his delivery obligations to us are at risk;

- The Supplier finds himself in a state of insolvenzy (suspension, bankruptcy, etc.),

- The Supplier is no longer fulfilling his payment obligations;

- The Supplier infringes the existing legislation in general, and the anti-trust laws and regulations in particular.

9.2. If the Supplier has only partially fulfilled his obligations to us, then we retain the right to either cancel the Agreement in whole with return of the partial delivery or to cancel only the remaining part of the Agreement and retain the partial delivery.

9.3. If we terminate the Agreement (in part) in accordance with this article, then the Supplier must compensate us for the damage incurred by this, unless the Supplier is demonstrably not liable for the occurrence thereof.

10. Provision of materials

Materials, components, and special packaging that is provided by us will remain our property. These may solely be used for the intended purpose. These materials and components are processed, worked, or otherwise used for the Supplier's account. We agreed that we are co-owners of the products manufactured with our materials and parts in proportion to the value of our materials and components in relation to the value of the whole product.

11. Documentation and confidentiality

11.1. The Supplier must retain confidentiality vis-à-vis third parties regarding all business and technical information that is provided to us (including information that can be derived from the provided objects, documents or software and all other knowledge and experience) to the extent that this information is not demonstrably public. The Supplier may only provide this information to persons within his organization to the extent that this requirement is based on account of the delivery to us. Accordingly, these persons are also held to confidentiality. All of the
information intended for this will remain our property. Without our prior written consent, such information may not be reproduced or commercially exploited, except for deliveries to us. Upon our request, all information stemming from us (including all copies and archives, wherever applicable) and business and/or administration objects must be immediately sent back to us or destroyed in its/their entirety. We reserve all rights (including copyrights and the right to [apply for] intellectual property rights such as patents, utility models, protection of semi-conductors, etc.), in printed, mechanical, electronic or any other way (including on the basis of confidential information, or produced with our tools or replicated tools) that cannot be used by the Supplier himself for the benefit of third parties or be offered or supplied to third parties. This also applies mutatis mutandis for our print orders.

12. Compliance
12.1. The Supplier undertakes, within the framework of its business relationship with us, to respect strictly the applicable antitrust regulations. The Supplier undertakes to respect strictly the applicable antitrust regulations.
12.2. The Supplier guarantees that it will comply with the applicable laws governing the general minimum wage and commit sub-suppliers engaged by it to the same extent. On request, the Supplier shall evidence compliance with the foregoing guarantee. In the event of a breach of the foregoing guarantee, the Supplier shall hold us harmless from all third party claims and is obriged to reimburse any fines imposed on us in this connection.
12.3. The Supplier is obligated to comply with legal provisions and/or regulations regarding treatment of employees, protection of the environment and occupational health and safety conditions and is obligated to undertake efforts to lessen the negative effects of his activities on people and the environment. To this end, the Supplier will set up and develop a management system in line with his abilities in accordance with ISO 14001. In addition, the Supplier commit himself in accordance with the UN Global Compact (see also: www.unglobalcompact.org) and to the principles of the International Labour Organization (ILO) (see also: www.ilo.org).
12.4. The Supplier must take into account the future maintenance and inspection tasks of third parties when executing our order, then he must notify us of this immediately in writing. Without our request, the Supplier must provide us with an extract of the policy or the policy for review.
12.5. In the event that the Supplier violates these provisions, we reserve the right to cancel agreements with immediate effect.

13. Liability
13.1. The Supplier is liable for all damage that occurs to or by the Products as a result of errors or defects in the Products.
13.2. The Supplier is also liable for all damage that might stem from or as a consequence of actions and negligence on the part of the Supplier, his personnel or other persons commissioned by him for the execution of the Agreement, including our personnel that is acting according to the Supplier’s instructions.
13.3. The Supplier’s liability also extends to damage to third party goods and to third parties. The Supplier will safeguard us in regard to liability towards third parties and will indemnify us, if necessary.
13.4. The Supplier declares that the Products do not infringe on the rights of the (industrial) property of third parties and indemnifies us against claims in this regard.
13.5. The Supplier must, at his expense, take out insurance to cover contractual and extra-contractual liability. To this end, the Supplier must conclude a liability insurance policy under which we, as the third party, are excluded. Upon our request, the Supplier must provide us with an extract of the policy or the policy for review.

14. Place of performance
The place of performance is the location where the goods must be delivered in accordance with the Agreement or where the service provision must take place.

15. Miscellaneous
15.1. If one of the provisions of these conditions and supplemental agreements is or becomes invalid or is nullified, then the remaining provisions will remain in full force. The Parties will agree on a replacement of the invalid or nullified provision in a manner that is as close as possible to the intent of the original provision.
15.2. Without our consent, the Supplier will not transfer the agreement or order or parts thereof to third parties. In the same vein, no change of manufacturer or sub-contractor may take place without our written permission.
15.3. Any disputes stemming from or connected to these conditions and/or agreements will be adjudicated by the competent court in Brussels. The language of the procedure will be Dutch.
15.4. We reserve the right to bring a case against a Supplier before the court that has jurisdiction over the Supplier’s place of residence or the court that has jurisdiction over the place of performance.

16. Bosch Code of Business Conduct
16.1. The Supplier commit himself to respect the principles of the Bosch Code of Business Conduct.
16.2. This Code can be easily accessed on the following address: https://www.bosch.com/our-company/sustainabilty/strategy/values-and-responsibility/

Special provisions for the purchase of objects
These special provisions comprise a supplement to the general conditions. In the event of contradictions between these special conditions and our general conditions, these special conditions will prevail.

17. Delivery
17.1. The agreed-upon dates and periods comprise an essential obligation on the part of the Supplier. Correct compliance with delivery dates and periods will be determined on the date that the contract was signed by us. Unless a different address is stipulated to us at destination ("free domicile") (DAP or DDP Incoterms 2010), the Supplier will provide the goods in due time, taking into consideration the required time for loading and transport that must be agreed upon with the hauler.
17.2. The provisions regarding the Logistics Manual and the Delivery and Packaging Specifications of Robert Bosch GmbH will also serve as an integral part of the agreement.

18. Prices and terms of risk
18.1. Unless otherwise agreed upon, the “Delivered at Place” (DAP Incoterms 2010) pricing, including packaging, are applicable.
18.2. The Supplier is obligated to comply with legal provisions and/or regulations regarding price and with the regard to the products, until these have been received by us or our representative and accepted at the agreed upon location.

19. Product liability and recalls
19.1. If a claim is lodged against us due to product liability, then the Supplier is obligated to indemnify us from such a claim. If the Supplier is not the producer of the Product that has been delivered by the Supplier, however, in the event of liability for defects this only applies if the cause can be attributed to the Supplier. If the cause of the damage falls within the Supplier’s area of responsibility, the Supplier is then obligated to prove that the cause is not liable.
19.2. In cases such as those listed in the previous section, all costs and expenditures will be at the expense of the Supplier, including the costs of all legal procedures.
19.3. For the rest, the legal provisions apply.

19.4. In the event of recall that can be attributed in whole or in part to a defect in a Product that has been delivered by the Supplier, we will notify the Supplier of this in writing and give the Supplier the opportunity, in mutual cooperation and consultation, to conduct the recall as efficiently as possible, unless notification of or cooperation with the Supplier is not possible due to the emergency nature of the matter. To the extent that the product recall is the consequence of a defective Product that was delivered by the Supplier, the costs of the recall will be borne by the Supplier.

20. Export provisions and customs
20.1. The Supplier is obligated to inform us about any applicable (re-) export licence requirements or restrictions for the Products under the export control law and customs regulations of Belgium and/or the Grand Duchy of Luxembourg, Europe or the US as well as the export control law and customs regulations of the country of origin of the Products in its business documents and to send the following information on Products subject to licence requirements to Export-Control@de.bosch.com in good time prior to the first delivery:
- Bosch material number
- Product description
- All applicable export list numbers including the Export Control Classification Number pursuant to the U.S. Export Administration Regulations (EADR).
- Country of origin of the Products under commercial policy
- HS Code of the Products
- A contact person in its organisation to resolve any inquiries.

The Supplier is obligated to inform us without undue delay of any changes to the licence requirements applying to the Products it supplied to us, as a result of technical changes, to the law or governmental determinations.

Special conditions for service and development contracts
These special provisions comprise a supplement to the general conditions. In the event of contradictions between these special conditions and our general conditions, these special conditions will prevail.

21. General Information
21.1. The Supplier must perform the services himself. Subcontracting is only possible with our prior written consent. If the Supplier uses subcontractors, he will ensure that all relevant conditions are a part of the subcontracting agreement in question.

21.2. In particular but not limited to performance requirements, typical characteristics and objectives that are stipulated by us can never release the Supplier from his obligation to deliver a technically error-free and economically responsible solution. Should these stipulated performance requirements, characteristics, objectives, etc., be in the way of the solution or, of changes or improvements to the object in question or to the scope of the services to be rendered, then these are to be negotiated with us (costing, etc.) on the basis of the work already done. Should these negotiations fail, then the Supplier will notify us of this without delay. Additional services or modifications that are carried out without our written consent will not be compensated and can also not be the subject of a request for indemnification.

21.3. If it appears that the Supplier must make use of intellectual property rights/copyrights of third parties when executing our order, then he must notify us of this immediately in writing.

22. Services
22.1. Services must be performed in compliance with the contractually agreed-upon stipulations, including all documents that are a part of the description.

22.2. The Supplier shall ensure that the products and services are “state-of-the-art” and comply with all applicable laws and regulations. When carrying out all development orders, the Supplier must take into account the future maintenance and inspection tasks and must perform his services so that these future maintenance and inspection tasks can be carried out as easily as possible.

22.3. When executing an order, the Supplier is obligated to take into account our legal interests – as much as possible – and to make decisions on an objective basis (including choice of materials, choice of accessories and/or components).

22.4. If the Supplier must generate technical documents (drawings, descriptions, calculations, etc.), then right of ownership of these documents will be automatically transferred to us at the moment that they are generated. Such documents must be provided to us in their original formats as soon as they have been completed. The documents that are made available by us to the Supplier must be used and stored with the necessary care and carefulness. Such and other documents (models, diagrams, drawings, etc.) generated for or provided to the Supplier for executing an order will remain our property and must be returned at the latest when the order has been completed. We retain all rights to such documents, just as we retain all rights to any patent that is granted or drawing or model is registered stemming from these documents.

Reservations in this regard due to the Supplier are expressly excluded.

22.5. If the Supplier has been relieved of the intended purpose of the services, then the Supplier guarantees that the services rendered by him are suitable for the intended purpose.

The fact that we send, inspect or accept the products and services does not mean that we agree or take the products and services as having been accepted. Additional costs will only be compensated by us if these have been expressly approved in writing.

23. Remuneration
23.1. The Supplier will receive remuneration for the services to be performed. The amount of this remuneration will be expressed in writing. Agreement upon amounts are fixed amounts, unless expressly otherwise stipulated. If, on the basis of an express agreement, the remuneration to be paid is not fixed but is based on a subsequent calculation, then the Supplier guarantees that the total of this remuneration will remain within the scope of the obligation on the part of the Supplier to perform and guarantee his services.
held by the Supplier. The compensation will not be payable until the moment of acceptance of the services in accordance with the agreed upon payment conditions.

24. Work results/innovation

24.1 We have the right, at our discretion and free from the rights and claims of third parties, to use and exploit all results achieved during the conduction of the services, including every innovation and all rights of usage and exploitation, as soon as such results and rights come into being.

24.2 The Supplier must ensure that, in his relationship with his employees, subordinates and/or subcontractors, any required transfer of rights needed for the rights stipulated in the previous section will take place without delay and upon first request.

24.3 We can request immediate property rights at our discretion, domestically or internationally, for every innovation that is a part of the results of the services and furthermore exercise the rights that stem from this.

25. Documentation and confidentiality

25.1 The Supplier will treat as confidential vis-a-vis third parties all of the results achieved during the execution of the contract as well as all technical or business information provided by us, even after the contract has ended, as long as and to the extent that such information is not known in any other manner or that we have abandoned the obligation to confidentiality in writing.

25.2 Services carried out by the Supplier or essential components thereof must not, unless they are part of the general state of technology, be delivered to third parties in the same manner or on the same work basis, and this for a period of 2 years, to be calculated from the end of the contract in question.

25.3 The Supplier will take, in all circumstances, suitable measures for maintaining confidentiality and security, such as password-protected access to and protection of documents, models and data files and actual and spatial separation of other activities. CAD data and all other digitally saved information developed and/or supplied by us must be destroyed upon our request or when the contract ends.

26. Execution of activities

Persons who execute activities within the scope of the agreement at our factory premises must comply with the regulations of the location in question. Liability for accidents that involve such persons is rejected. The Supplier indemnifies us from any claims that the Supplier's employees or third parties commissioned by the Supplier may have during the execution, unless these accidents are the result of intent or conscious recklessness of our legal representatives or employees who are involved in the execution of our obligations.

27. Instructions’ right

We may give instructions to personnel who are subject to an employment contract with the Supplier and/or with its subcontractor(s) solely in connection with the performance of this agreement with regard to the items indicated below.

- schedule of the Services/assignment to be performed and interim results;
- opening and closing times of the workplace and general stoppage times;
- the access to our premises and/or facilities that is needed to perform the assignment;
- the circumstances, procedures and operating methods of us that must be taken into account when performing the assignment;
- interim changes to be taken into account when performing the assignment;
- technical indications regarding the use of certain equipment, including any ad-hoc training and development that may be required for performance of the assignment and which is specific to us;
- technical indications regarding the use and/or maintenance of certain facilities, infrastructure and/or processes, including any ad-hoc training and development that may be required for performance of the assignment and which is specific to us;
- Emergency interventions to avoid/mitigate economic damage.

The parties agree that the aforementioned instructions shall not compromise the authority of the Supplier and/or its subcontractor(s) as an employer.

The following items shall in all cases be the responsibility of the Supplier and/or subcontractor(s) as an employer vis-a-vis their respective employees who are subject to an employment contract, and shall under no circumstances form part of our right to issue instructions pursuant to the item above:

- recruitment policy (processes, interviews, selection and recruitment criteria);
- policy on remuneration and employment conditions;
- progress checks and associated reporting;
- training and development policy, except any specific to us training and development necessary to carry out the assignment;
- checks on working hours and calculation of any overtime, rest periods or days off in lieu;
- Authorisation and justification of absences (sickness, leave, holidays, etc.);
- policy on disciplinary measures and dismissal;
- appraisal and performance meetings;
- job descriptions.

Parties shall communicate to each other their respective single point of contact in this matter at the effective start of the assignment.

28. Supervision and quality of employees

The Supplier is responsible for the daily management and supervision of the execution of the work. The Supplier guarantees that he will use sufficiently qualified employees in regard to training, expertise and experience. The Supplier will not replace these employees without prior written consent from us, which will not be withheld for unreasonable grounds. The Supplier will replace one or more of his employees without delay if we require this of him on reasonable grounds, e.g. because the employees are not suited for their task in our opinion or are acting contrary to the obligations of the agreement. The Supplier must comply with the legal obligations for all workers present at the work site. We retain the right to monitor this.

29. Progress of work activities

The Supplier will, upon first request, provide us with his implementation schedule in regard to the time planning and staffing of the work activities and inform us about the progress thereof as frequently as and in the manner in which we require. If the progress of the work activities has, in our estimation, stagnated to the extent that these will not be completed on time, we will notify the Supplier of this in writing. In this case, the Supplier is obligated to take, within two weeks, all the measures that are necessary in our estimation to make up the arrears within a short period of time, including using additional personnel or material. In the event of deficiencies in this regard, we are entitled, without prejudice to our other rights, to ourselves take all of the measures we deem necessary, including having the work activities performed by third parties at the expense of the Supplier. In this case, the Supplier will provide us and third parties commissioned by us with all of the desired cooperation.

30. Suspension and premature termination

We retain the right at all times to suspend execution of the work activities until further orders. In this case, the implementation date will be extended by the duration of the suspension and we will compensate the Supplier for all reasonable costs stemming from the suspension, with the understanding that the Supplier must take all reasonable measures to keep these costs as low as possible. Furthermore, we are entitled at all times to terminate the agreement prematurely against compensation for the part of the services that has been executed in accordance with the agreement, including all demonstrable additional costs that the Supplier had to incur as a result of the termination.

31. Fulfillment, acceptance and delivery

31.1 When the Supplier has fulfilled the agreed-upon services in his estimation, he must notify us in writing. Unless otherwise stipulated in the agreement, the services will be considered as being accepted and hence delivered if we have accepted them in writing or, after preceding written proof of default, do not provide timely notification of either acceptance or rejection of the work activities. Minor defects that do not impede use do not constitute a reason for rejection, without prejudice to the Supplier’s obligation to resolve these defects as quickly as possible.

31.2 Acceptance of the services will take place at the moment that the entirety of the services has been approved and not at the moment that such services start or have been paid for.

32. Protection of personal data

If a Supplier has to process, directly or indirectly, personal data for the execution of the agreed Services, the Bosch standard template of the processing agreement, except if otherwise agreed between parties.