

Quality Management in the Bosch Group | Technical Statistics

## 10. Capability of **Measurement and Test Processes**



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# **Quality Management in the Bosch Group Technical Statistics**

## **Booklet 10**

### **Capability of Measurement and Test Processes**

**Edition November 2019**

2020-04-06 - SOCOS



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The minimum requirements for capability criteria given in this booklet correspond to the requirements at the time of publishing the present edition. For the determination of current minimum requirements for capability criteria the CDQ 0301 is binding.

2020-04-06 - SOCOS



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# 1 Introduction

The procedures described in the present booklet are part of the Bosch quality management. They are incorporated by means of the management manual [MM] and the central directive [CDQ 0301].

The present issue of Booklet 10 complies with the requirements according to [AIAG MSA]. Procedure 2 directly conforms to [AIAG MSA].

In the present booklet, standardized terminology is preferably used which also ensures unambiguousness in a legal case due to its definition and international acceptance (see chapter “Definition of terms”).

*NOTE: The definitions of various standardized terms only differ marginally in currently applicable standards, i.e. the terms are used synonymously in practice. In these cases, terms are used in this document which are commonly used in the respective context (example: measuring system, measuring equipment, measuring instrument).*

Verification of capability and monitoring of stability of measurement processes are done to ensure that a measuring system can measure a quality characteristic at the place of operation with sufficiently low systematic measurement error and variation of the measured values (related to the tolerance of the characteristic). The available procedures for continuous (variable) characteristics are complemented by procedures for the assessment of test processes for discrete (attributive) characteristics. A comprehensive description of numerous special procedures is beyond the scope of this booklet.

*NOTE: Procedures for multi-dimensional (multivariate) characteristics are added, when the applicable ISO standard is available (in preparation at the time of publication of the present issue of booklet 10).*

This booklet is divided into the chapters 1 – 6 containing the essential minimum information for every user and the appendix. The appendix contains notes and amendments and – as far as a demand could be recognized due to re-occurring inquiries – explanation of theoretical background that demands more in-depth mathematical knowledge. Thus, the appendix is preferably targeted at readers with corresponding information needs.

For measuring and testing, repeatably measurable or testable measurement standards and serial parts or reference parts are required as measuring or test objects. If a measurement or test process is shown to be non-capable, the causes have to be investigated. Here, systematic and random errors of the measuring or test system as well as the influence of measuring and test objects and operators have to be determined. Measuring aids, fixtures as well as the measurement and testing strategy and environmental conditions also have an effect.

Statistical analyses are performed using a suitable statistics software (e. g. solara.MP®). Measurement results from procedure 2 and 3 should preferably be analyzed using analysis of variances (ANOVA). Results may deviate from the results obtained from software-supported analysis and from the evaluation examples shown, if the analysis (as an exception) is done manually and the intermediate results are rounded, which should generally be avoided, and/or if the outdated average range method (ARM) is used.

## 2 Scope

Thoroughly and professionally performed and documented test planning is a prerequisite [CDQ 0301].

The verification of capability has to be provided by means of measurements and tests at the place of operation of the measuring or test systems and statistical analyses of the results. It is only reasonable for measuring and test systems that conduct a sufficiently large number of similar recurring measurements and tests (e. g. in the production flow) and it is valid for the examined characteristic only. If measurements and tests of different characteristics are done with the same measuring or test system, an individual verification of capability is required for each characteristic.

Verification of capability for measurement processes for continuous (variable) characteristics:

- Generally, it is a pre-requisite that the capability criteria according to procedure 1 (type-1 study) are met in order to perform one or more of the procedures 2 – 5.
- If operator influence is possible measurement process capability must normally be verified with procedure 1 together with procedure 2 (type-2 study). If operator influence is not possible, the capability must be verified with procedure 1 together with procedure 3 (type-3 study).
- If the linearity has not been proven sufficiently by the manufacturer or during the regular calibration of the measurement equipment, and if linearity is of special importance for the specific application, a linearity study has to be performed according to procedure 4.
- Procedure 5 is additionally intended for measurement processes with presumably insufficiently stable long-term behavior, since capability results of the procedures 1 – 4 refer to the time when the study was carried out.



In case of frequently changing measurement tasks (e. g. in development and test departments), measurement uncertainties should be determined rather than capabilities. If conformity statements according to [ISO 14253] are required, measurement uncertainties have to be determined categorically instead of or in addition to capabilities.

In order to ensure accuracy and traceability to international measurement standards, measuring and test equipment is subject to an initial inspection (e. g. during incoming inspection). Subsequently, it is subject to the control of inspection, measuring and test equipment [CDQ 1001], so that it is reinspected for systematic measurement errors at specified intervals (e. g. according to [VDI 2618], [VDI 2622]). Correct adjustment according to the manufacturer's specifications is crucial.

Measurement results always include uncertainties. Thus, calibration and control of measuring equipment according to [ISO 10012] requires specifying measurement uncertainties. The measurement uncertainty is determined using other methods, e. g. according to [Booklet 8] or [GUM].

The application of the procedures 1 – 4 is limited or inappropriate in case of some measurands, such as hardness or torque, as well as inhomogeneous measuring objects and product characteristics with only one upper or lower specification limit.

The statistical analyses of the procedures 1 – 5 are based on normally distributed measurement results. Otherwise, the procedures cannot be used directly as described below.

Procedures 6 and 7 are intended for the verification of the capability of test systems for the assessment of discrete (attributive) characteristics.

If procedures contained in this issue of booklet 10 cannot be applied for justified reasons, other procedures according to [AIAG MSA] have to be examined for their applicability and used. If these procedures – either unchanged or modified – cannot be applied, procedures described in the literature have to be examined for their applicability and used. As an exception, special procedures can be developed. The intended procedure has to be documented and agreed upon with the QM department and the customer.

*NOTE: For contractual agreements with suppliers as well as internal or external customers, it is recommended to proficiently examine and specify the applicability of these procedures beforehand. Imprecise all-inclusive agreements such as "Verification of capability according to booklet 10" are not recommended.*

### Notes on documentation

Each capability study requires a corresponding documentation that may exceed the information contained in the standardized forms for the respective analyses.

Minimum information required:

- Unambiguous identification of the test plan (e. g. ID number, title, release, date) which includes an exact description of the measuring or test system, the measurement or test method, the measurement or test position, etc.
- Date and time of beginning and completion of measurements and tests, corresponding ambient temperature as possible, and humidity, air pressure, light intensity for visual inspection, etc. as needed;
- Unambiguous identification (e. g. ID number) of the calibration certificate of the measurement standard and/or the reference value, the uncertainty of calibration, the date of last calibration, the name of calibration laboratory;
- Identification of operators/appraisers and responsible person(s) either as ID codes or names;  
*NOTE: If applicable, plant-specific directives regarding person-related data have to be observed;*
- All measurement and test results that were used for the analysis (e. g. in a table);
- Specification limits;
- Information about evaluation strategy (e. g. solara.MP®, Bosch 2005, ANOVA), calculation formulae
- Results of evaluation (e. g. capability indexes) and classification (e. g. "capable", "not capable");
- Special incidents during the capability study, if applicable.

It must be ensured that this information is allocated unambiguously to each capability study and accessible if required. If some of this information is not contained in the standardized forms (e. g. if corresponding fields are missing), it has to be documented unambiguously using fields such as "Notes" or "Comments". Alternatively, clear references to separate documents containing this information can be entered in these fields (e. g. ID number, title, release, date).

*NOTE: The standardized forms presented in this booklet comply with the version applicable at the time of publication of this issue of booklet 10. The up-to-date versions may have been upgraded and thus deviate from these forms (e. g. in the software solara.MP®).*





### 3 Flow Charts

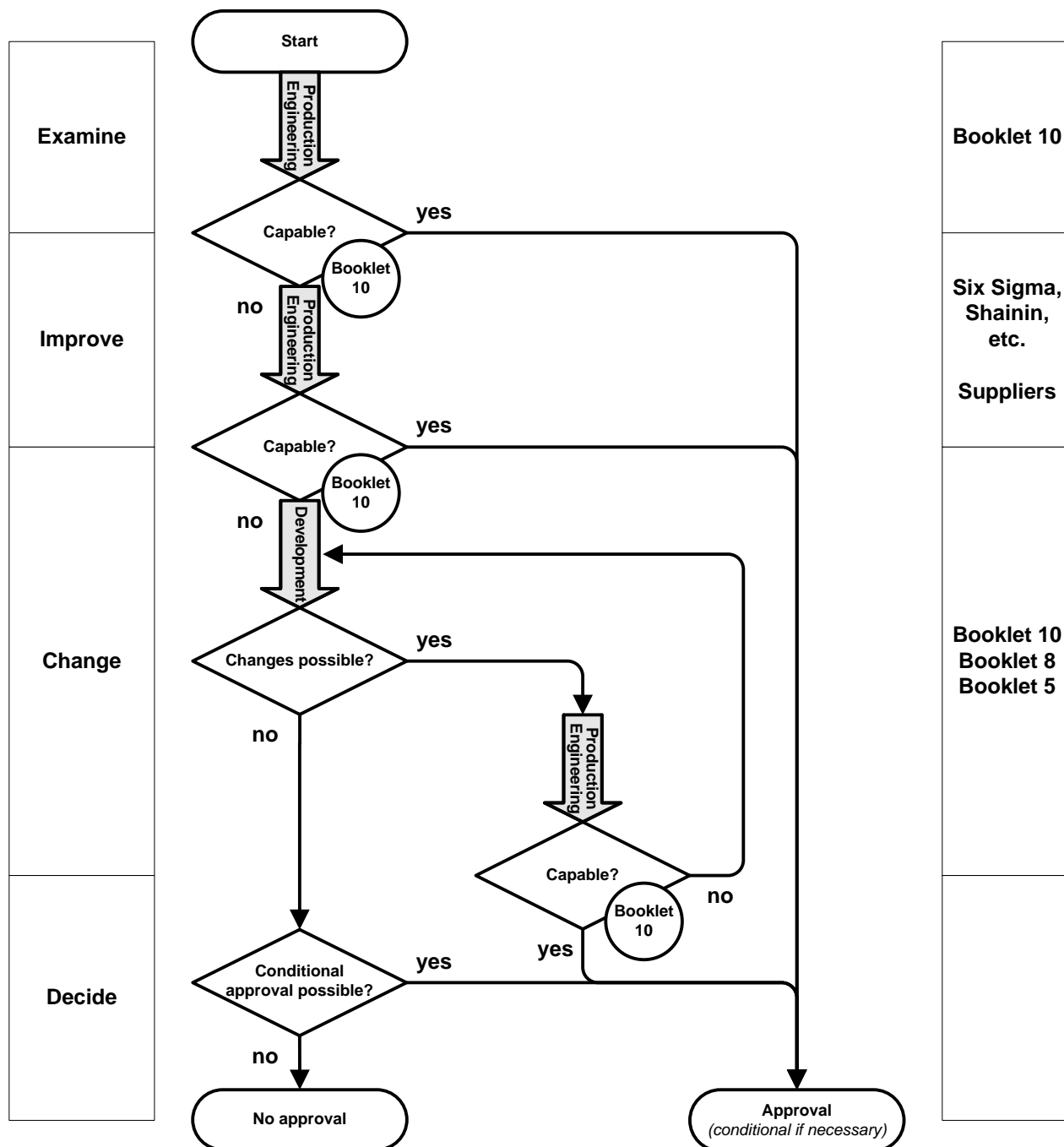
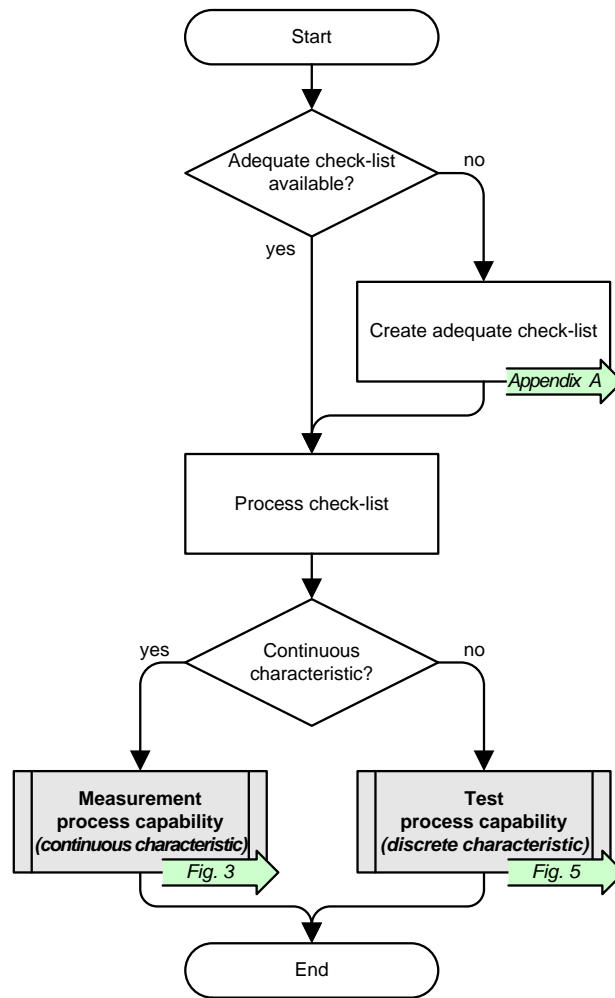


Fig. 1: Capability study – overview of stages and responsibilities



**Fig. 2:** Superordinate work flow of capability studies for measurement and test processes (level 1)



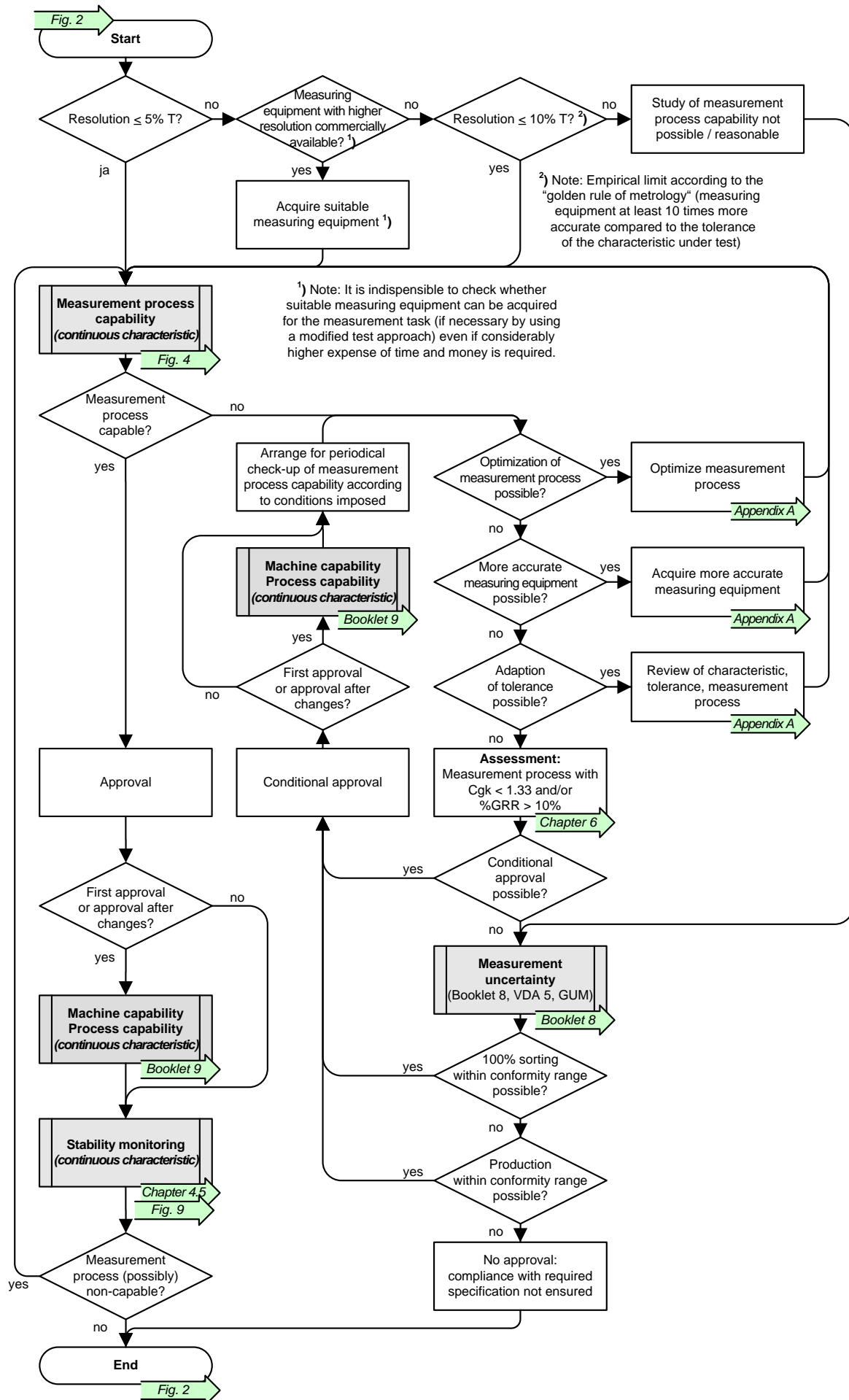
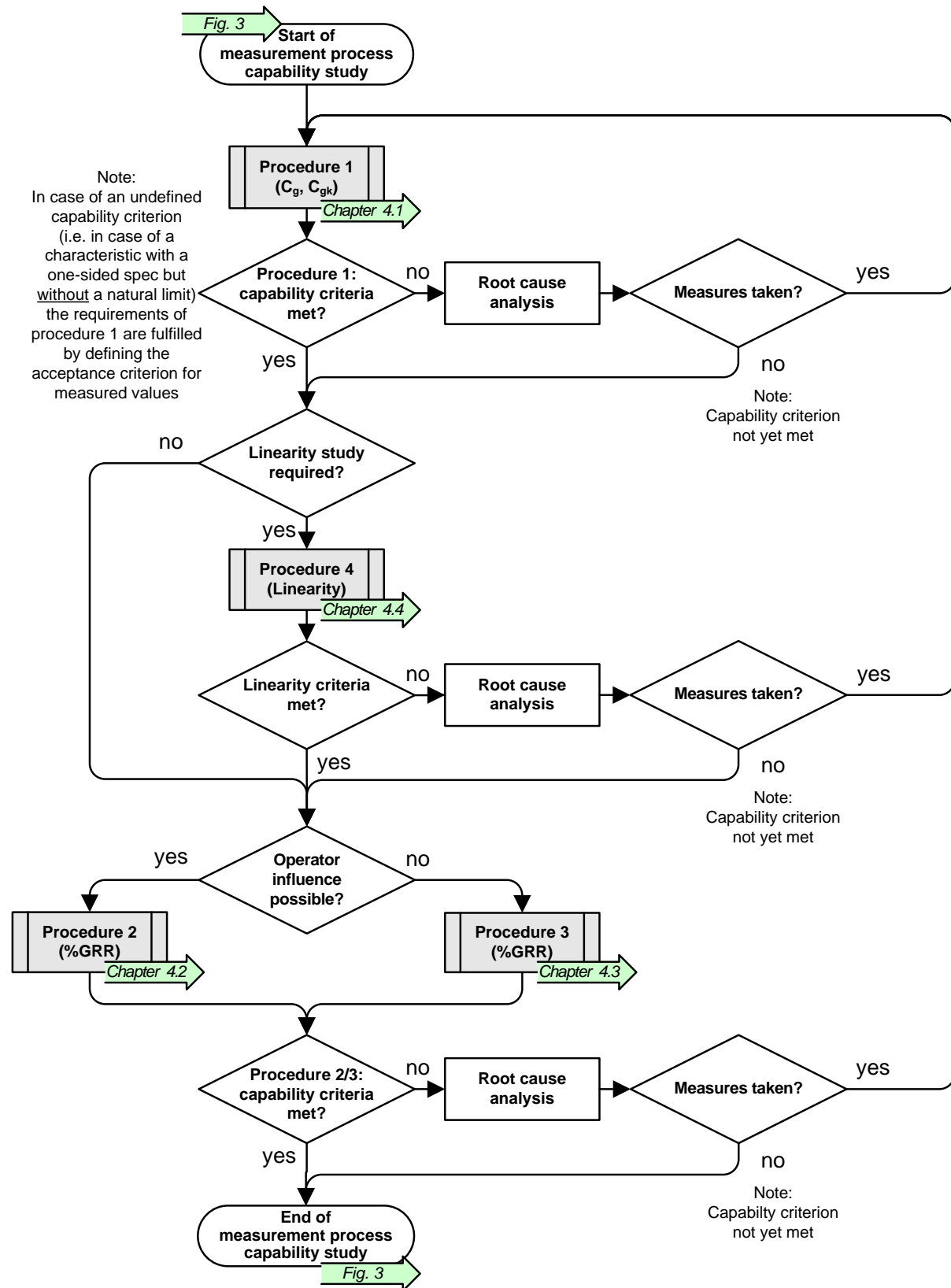


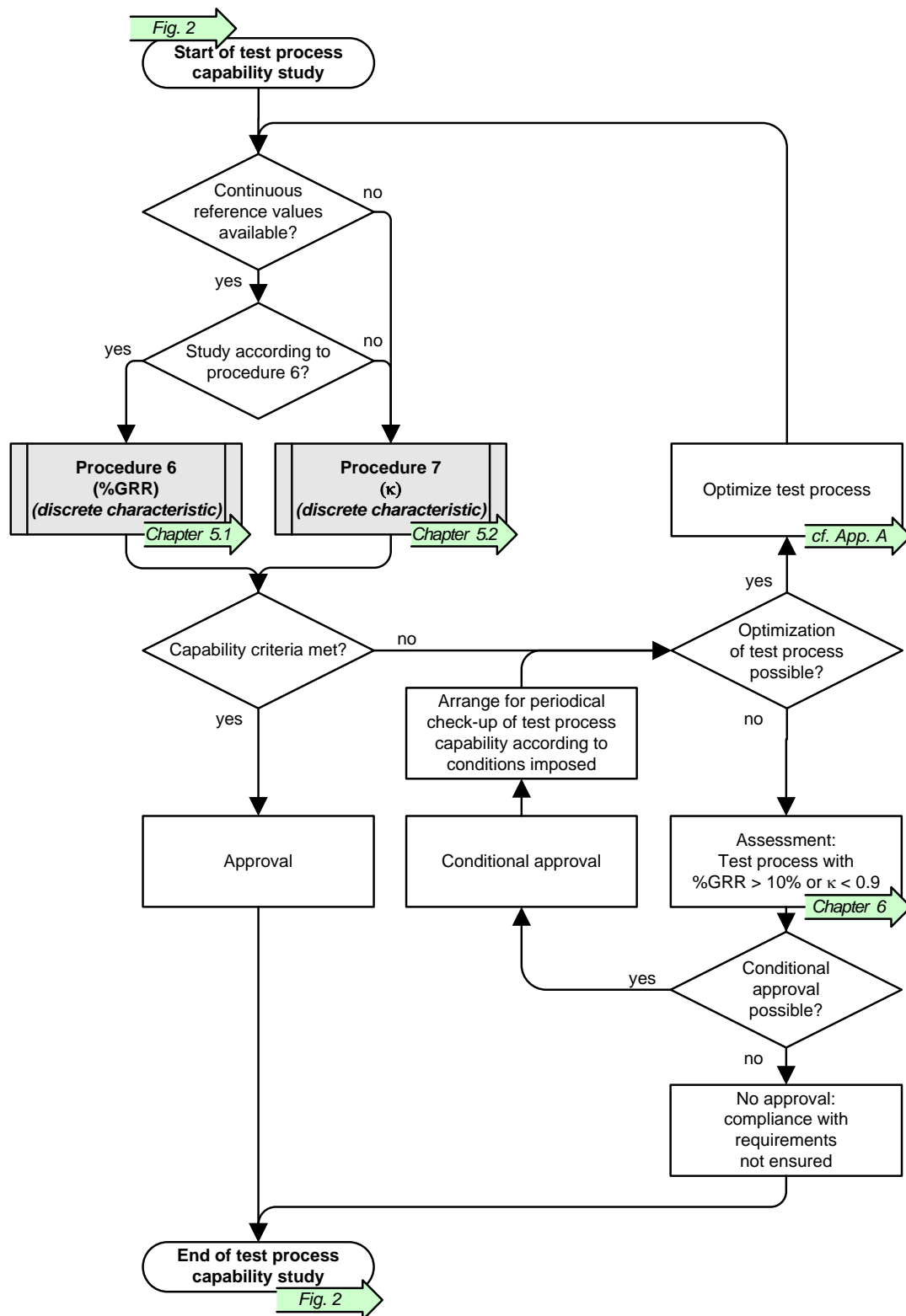
Fig. 3: Level-2 work flow of a capability study of measurement processes for continuous characteristics





**Fig. 4:** Level-3 work flow of a capability study of measurement processes for continuous characteristics





**Fig. 5:** Level-2 work flow of a capability study of test processes for discrete characteristics

*NOTE: See chapter 5.3 for notes on stability monitoring in case of discrete characteristics.*



## 4 Procedures for Verification of Measurement Process Capability by Means of Continuous Characteristics

### 4.1 Procedure 1 (type-1 study): Systematic measurement error and repeatability

#### Objective

Verification of the capability of a measurement process (as a test process for a particular characteristic) in terms of location and variation of measured values within the tolerance field of this characteristic.

*NOTE 1: Procedure 1 is not part of [AIAG MSA] but a consistent upgrade of the analysis of systematic measurement errors described in [AIAG MSA]. It includes the minimum requirements according to [AIAG MSA]. Procedure 1 – in slightly varying versions – is part of the internal guidelines of numerous automotive manufacturers and is demanded by them.*

*NOTE 2: Procedure 1 has to be used before procedure 2 or 3, respectively. If there are several measuring systems that are identical in construction and if capability according to procedure 1 was already proven for one of these systems, it must be decided whether procedure 1 is required for the other measurement systems as well.*

#### Requirements

Procedure 1 requires product characteristics with two-sided specification limits, i.e. with a lower and an upper limiting value (LSL and USL), so that the tolerance ( $T = USL - LSL$ ) is defined. For characteristics with one-sided specification limits, i.e. with only one specified limiting value (LSL or USL) but a lower or upper *natural* limit (LSL\* or USL\*), the parameter  $T^* = USL - LSL^*$  or  $T^* = USL^* - LSL$  is used instead.

*NOTE: A natural limit is defined as a limit that basically cannot be underrun or overrun for physical reasons. For example, the width of a joint or the roughness of a surface cannot become smaller than 0 so that 0 is a natural limiting value  $LSL^* = 0$ .*

However, if there is only one specification limit and no *natural* limit, then there is neither a tolerance  $T$  nor a parameter  $T^*$ , i.e. the parameters  $C_g$  and  $C_{gk}$  cannot be calculated (see following paragraph “Notes on procedure 1” on how to proceed in this case).

#### Description of the procedure

Procedure 1 is carried out using a calibrated measurement standard that is measured 50 times but at least 25 times. If possible, the reference value  $x_m$  of the measurement standard should be in the middle of the tolerance range  $T$  of the characteristic that is to be measured with the measuring system. Measurements according to procedure 1 should be carried out at test points specified e. g. in the test plan.

From the measured values, the deviation from the reference value  $\bar{x} - x_m$  (systematic measurement error, bias) and the standard deviation  $s$  of the measured values are calculated. From these results the capability indexes  $C_g$  and  $C_{gk}$  are calculated.

#### Requirements for the measurement standard

The measurement standard must be long-term stable and provide an unambiguous measurement result in case of measurements carried out under repeatability conditions. It must have the same characteristic as the production parts to be measured later with the measuring system. The measurement standard may be produced from a production part. It must be labeled clearly as a measurement standard, correctly calibrated and included in the control of inspection, measuring and test equipment. The calibration provides the traceable conventional true value for the respective characteristic of the calibrated part (see [CDQ 1001]).

The uncertainty of calibration  $U_{cal}$  of the measurement standard which is usually documented in the calibration certificate should be considerably smaller than the tolerance  $T$  of the product characteristic to be measured (rule of thumb for the ideal case:  $U_{cal} < 0.01 \cdot T$ ; at least  $U_{cal} < 0.1 \cdot T$  should be met).

If an adequate measurement standard is unavailable or if the calibration of such a standard is impossible, a capability study according to procedure 1 cannot be carried out (see chapter 2, last paragraph).

#### Conducting data collection

Data must be collected so that it best reflects the reality of later measurements at production parts. All influencing factors that take effect during production (except the influence of part variation) should – as far as possible – also take effect during the measurements according to procedure 1. The device settings (e. g. measuring sensor, sensor pressure, measuring range, analysis parameters) and measurement accessories should preferably be identical with serial measurements. It must be also ensured that all working steps between the individual measurements of the measurement series are done completely. That means that the measurement standard has to be removed from the clamping and re-inserted before



each measurement. Deviations from the described procedure are acceptable in justified cases. The reasons have to be documented in the records of the capability study. All parameters and settings have to be documented as well.

## Analysis

Data to be analyzed:

Tolerance of characteristic to be measured:	$T = USL - LSL$	Reference value of measurement standard:	$x_m$
Number of measured values (sample size):	$n$	Measured values:	$x_i \ (i = 1 \dots n)$

Required calculations:

Mean of measured values:	$\bar{x} = \frac{1}{n} \sum_{i=1}^n x_i$	Standard deviation of measured values:	$s = \sqrt{\frac{1}{n-1} \sum_{i=1}^n (x_i - \bar{x})^2}$
Potential capability index:	$C_g = \frac{0.2 \cdot T}{6 \cdot s}$	Critical capability index:	$C_{gk} = \frac{0.1 \cdot T -  \bar{x} - x_m }{3 \cdot s}$

The analysis is preferably carried out and documented by means of suitable statistics software (e. g. solara.MP®).

## Capability criterion

Compliance with specified minimum values for  $C_g$  and  $C_{gk}$ . The current release of [CDQ 0301] is binding for these minimum values. At the time of publication of the present issue of booklet 10 the following limits apply:  $C_g \geq 1.33$  and  $C_{gk} \geq 1.33$ .

## Notes on procedure 1

- [AIAG MSA] recommends checking for significance of the systematic measurement error  $|\bar{x} - x_m|$ . For details see appendix C.1.
- For characteristics with an one-sided specification limit and **without** a natural limit ( $LSL^*$  or  $USL^*$ ), only the systematic measurement error  $\bar{x} - x_m$  and the standard deviation  $s$  are calculated. These results are used to define the acceptance range for **each individual measured value  $z$**  which is measured later **during the production process**:

$$z \leq USL + (\bar{x} - x_m) - 4 \cdot s = USL_0 \quad \text{for characteristics with an one-sided upper limit,}$$

$$z \geq LSL + (\bar{x} - x_m) + 4 \cdot s = LSL_0 \quad \text{for characteristics with an one-sided lower limit.}$$

This means for practical application (e. g. during production) that the (usually) smaller critical limit  $USL_0$  has to be used instead of  $USL$ , or the (usually) greater critical limit  $LSL_0$  instead of  $LSL$ .

*NOTE 1: The exact position of the reference value  $x_m$  of the measurement standard is not relevant. However, it is recommended that a standard with  $x_m$  close to the respective limiting value should be used, deviation from  $USL$  or  $LSL$  approximately 10% ( $x_m \approx 0.9 \cdot USL \dots 1.1 \cdot USL$  or  $x_m \approx 0.9 \cdot LSL \dots 1.1 \cdot LSL$ ).*

*NOTE 2: It is strongly recommended for this type of characteristic, to check additionally for significance of the measurement error (see Appendix C.1) and maybe also for linearity (see Appendix E). This applies in particular, if strongly dispersive measurement results have to be expected (e. g. in case of tear-off forces) as well as in case of customer requirements concerning exact procedures according to [AIAG MSA].*

*NOTE 3: It must be made sure that the terms  $\bar{x} - x_m$  are included in the calculation with their algebraic signs (but not their absolute values). Due to the one-sided limit, it is relevant whether the reference value  $x_m$  of the measurement standard (i.e. the conventional true value) is smaller or larger than the mean value of the measured values  $x_i$ .*

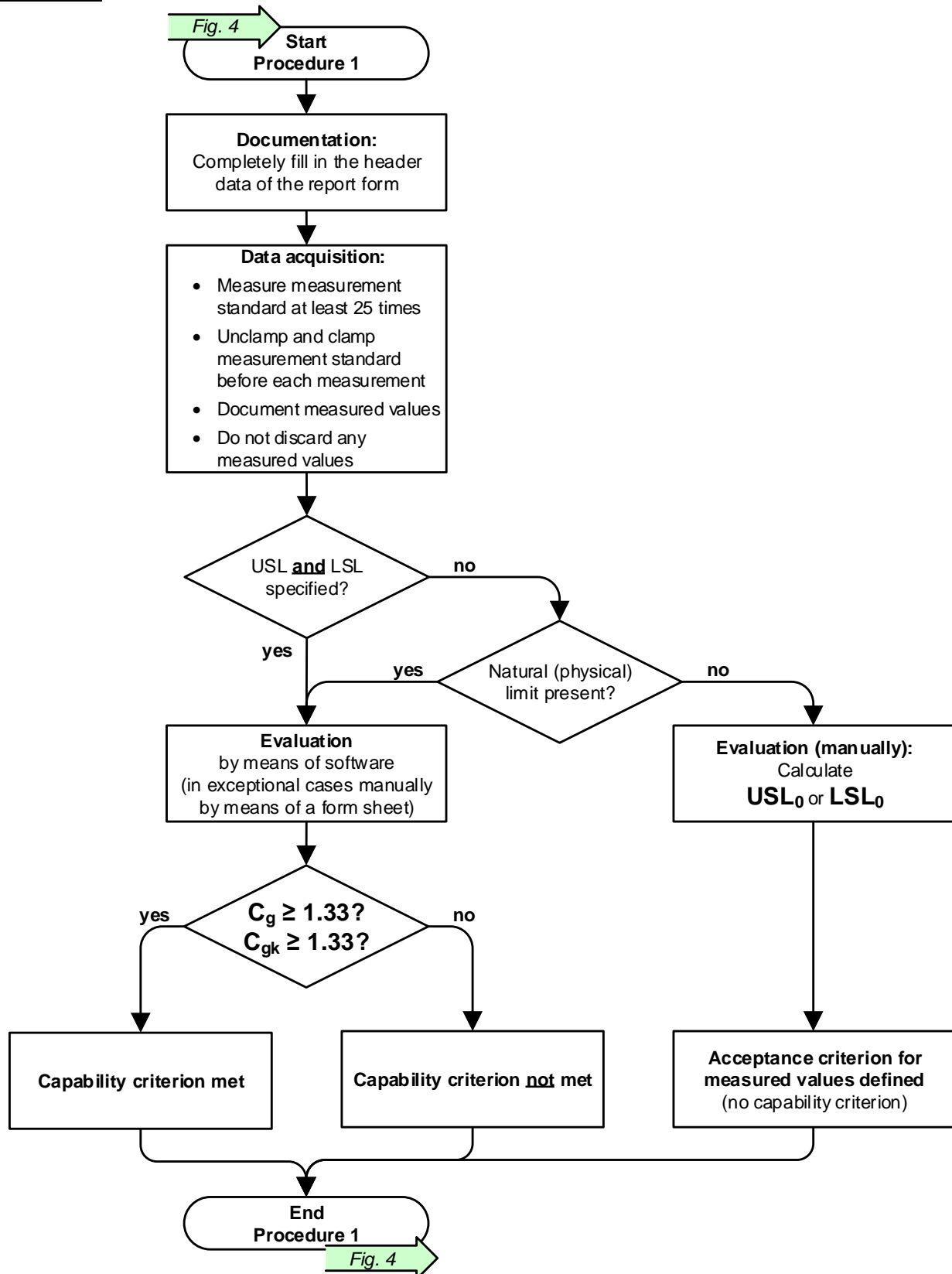
*NOTE 4: In case of an insignificant systematic measurement error the term  $\bar{x} - x_m$  can be omitted in the acceptance criteria.*

*NOTE 5: The terms  $4s$  in the acceptance criteria represent requirements analogous to  $C_g \geq 1.33$  and  $C_{gk} \geq 1.33$ . For higher requirements such as  $C_g \geq 1.67$  and  $C_{gk} \geq 1.67$ , the terms  $4s$  have to be replaced by  $5s$ , and for  $C_g \geq 2.00$  and  $C_{gk} \geq 2.00$ , they have to be replaced by  $6s$ .*


*NOTE 6: A form for documentation is provided in appendix B, page 42 ff.*

See Appendix C.3 for details concerning the determination of acceptance criteria.



**Flow chart****Fig. 6:** Level-4 work flow of a capability study according to procedure 1 (type-1 study)



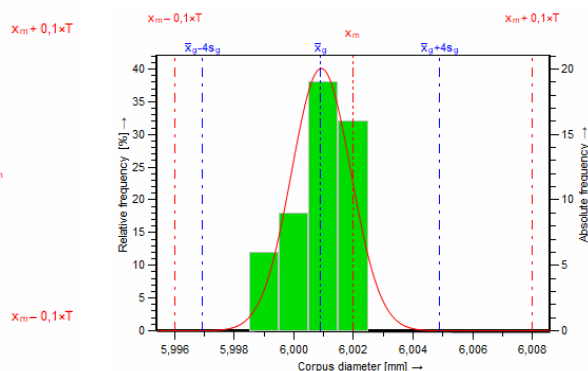
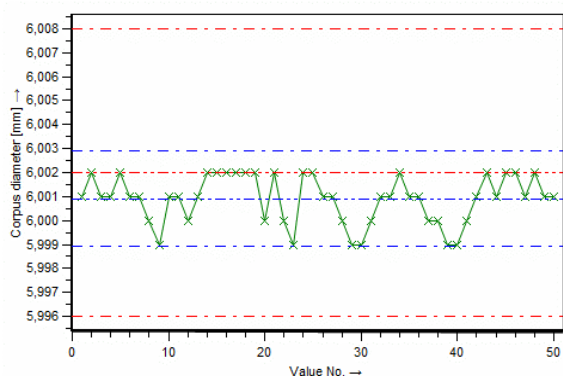
 <b>BOSCH</b>	<b>Measurement System Analysis Procedure 1</b>	Sheet 1 / 1
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Area : MSE3	Operation : Mating corpus/needle	Characteristic : Corpus diameter
Group/Dptm. : MOE7	Machine : PAKO 9	Char. No. : 1
Workshop/sect. : W450	Machine No. : 1003521	Nominal value : 6.000
Product : Düse	Test station : JML0583W001	Lower allowance : -0.030
Part : Lochdüse	Gage : JML0583W003	Upper allowance : 0.030
Article number : 0 433 171 914	Gage No. : 6702779470004	Tolerance : 0.060
Change status : 20.01.2019	Gage Manuf. : BaP	Unit : mm
	Resolution : 0.001	

Comment : Manual operation; room temperature 20.2 °C

Standard: LY\_0010W134#95 Standard No. 6702780329 Standard/Ref. value: 6.002 Calibr. uncertainty: 0.0002


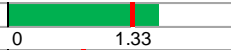

i	$x_i$	i	$x_i$	i	$x_i$	i	$x_i$	i	$x_i$
1	6.001	11	6.001	21	6.002	31	6.000	41	6.000
2	6.002	12	6.000	22	6.000	32	6.001	42	6.001
3	6.001	13	6.001	23	5.999	33	6.001	43	6.002
4	6.001	14	6.002	24	6.002	34	6.002	44	6.001
5	6.002	15	6.002	25	6.002	35	6.001	45	6.002
6	6.001	16	6.002	26	6.001	36	6.001	46	6.002
7	6.001	17	6.002	27	6.001	37	6.000	47	6.001
8	6.000	18	6.002	28	6.000	38	6.000	48	6.002
9	5.999	19	6.002	29	5.999	39	5.999	49	6.001
10	6.001	20	6.000	30	5.999	40	5.999	50	6.001



Drawing Values	Collected Values	Statistics
$x_m + 0.1 * T$ = 6.008	$x_{\max g}$ = 6.002	$\bar{x}_g + 3 * s_g$ = 6.00388
$x_m$ = 6.002	$ B_i $ = 0,001100	$\bar{x}_g$ = 6.00090
$x_m - 0.1 * T$ = 5.996	$x_{\min g}$ = 5.999	$\bar{x}_g - 3 * s_g$ = 5.99792
$0.2 * T$ = 0.012	$R_g$ = 0.003	$6 s_g$ = 0.00597
$T$ = 0.060	$n_{\text{ges}}$ = 50	$s_g$ = 0.00099488
Einheit = mm		

Test for Bias

Test result: significant ( $\alpha \leq 0.1 \%$ )

			Minimum reference for capable meas. system	
$C_\epsilon$ = $1.61 \leq 2.01 \leq 2.41$		$T_{\min} (C_g)$ = 0.039701		
$C_g$ = $1.30 \leq 1.64 \leq 1.98$		$T_{\min} (C_{gk})$ = 0.050696		
Resolution %RE = 1.67 %		$T_{\min} (RE)$ = 0.020000		

Measurement system capable (RE,  $C_g$ ,  $C_{gk}$ )

Bosch 2018 — Procedure 1



## 4.2 Procedure 2 (type-2 study): Repeatability and reproducibility (gage R&R) with operator influence

### Objective

Verification of the capability of a measurement process (as a test process for a particular characteristic) in terms of its variation behavior using measurements of serial parts.

### Requirements

Before using procedure 2, it should be checked whether operator influence on the measurement results has to be expected actually or whether procedure 3 should be applied (which is an alternative for procedure 2 in case of absent operator influence, see chapter 4.3). For example, operator influence has to be expected if

- the measurement is done manually (e. g. measurements with a caliper),
- the measurement procedure is not done automatically (e. g. as CNC program),
- the analysis of raw data is influenced by the operator (e. g. determination of validity ranges of a measured contour profile),
- a clamping device is not present which ensures placement of the measuring objects in an unambiguously reproducible position,
- a clamping device is present but the clamping forces are dependent on the force that the operator exerts to operate the clamping device.

A clear definition that is generally applicable to all practical situations is not possible. A decision must generally be made for the individual situation.

### Description of the procedure

A type-2 study is done using at least 10 ( $n \geq 10$ ) repeatably measurable and randomly selected serial parts as measuring objects. The characteristic values of these parts should preferably lie within the tolerance range. All factors should take effect that also will take effect during operation of the measuring system in series production. The selected serial parts are measured in random order by at least three ( $k \geq 3$ ) operators in at least two ( $r \geq 2$ ) measurement series under repeatability conditions (e. g. at the test points defined in the test plan, see also chapter “*Definition of terms*”). After completion of the first measurement series, each operator measures again the same serial parts in random order. If further measurement series are intended, the procedure is repeated in the same manner until all measurement series are completed. The next series must not be started before the preceding series has been completed. The measurement results have to be documented.

The measurement results are preferably analyzed by means of a statistics software (e. g. solara.MP®) using the ANOVA method (see Appendix D.2). Manual analyses with forms using the average range method (ARM, see Appendix D.3) as well as corresponding ARM analyses by means of software are no longer up-to-date and are generally not recommended.

If appropriate serial parts are unavailable for the measurements, the procedure cannot be applied. Suitable special procedures are required instead which have to be documented (see chapter 2, last paragraph).

### Capability criterion

Compliance with the specified limiting value for the variation %GRR of the measurement process. The up-to-date release of [CDQ 0301] is binding for this limiting value. At the time of publication of the present issue of booklet 10, the following limits apply:

- $\%GRR \leq 10\%$  measurement process is capable (as a test process),
- $10\% < \%GRR \leq 30\%$  measurement process is conditionally capable (as a test process),
- $\%GRR > 30\%$  measurement process is not capable (as a test process).

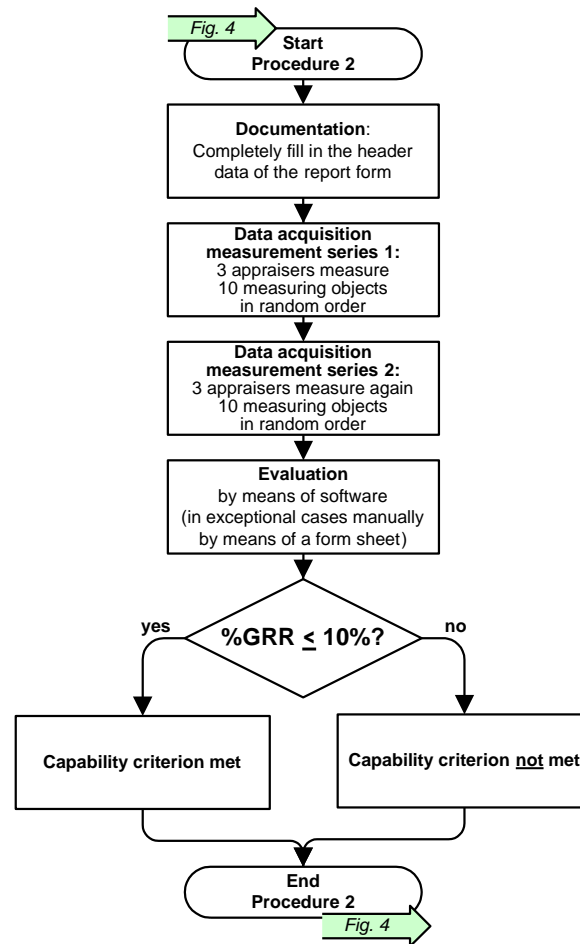
NOTE: The reference value for %GRR is the tolerance  $T$  of the measured characteristic, i.e.

$$\%GRR = \frac{6 \cdot GRR}{T} \cdot 100\%;$$

also see the following notes and Appendix D.2 for calculations.

A type-2 study resulting in a non-capable measurement process is not necessarily due to the measuring system. For example, it may also be caused by the inhomogeneity of the characteristic of the production parts. An appropriate analysis is required.



**Flow chart****Fig. 7:** Level-4 work flow of a capability study according to procedure 2 (type-2 study)**Notes**

- [AIAG MSA] recommends three ( $r = 3$ ) measurements per serial part.
- The tolerance  $T$  is not defined for characteristics with one-sided specification limits. If there is a natural (i.e. physical) lower or upper limit in addition to the specified limit, it must be examined if the parameter  $T^*$  can be used instead of the tolerance  $T$  (see chapter 4.1, paragraph "Requirements"). If this is not the case or if there is not a natural limit, GRR is related to the total variation  $TV$  (for a definition, see Appendix D.2):

$$\%GRR = \frac{GRR}{TV} \cdot 100\% = \frac{GRR}{\sqrt{GRR^2 + PV^2}} \cdot 100\% .$$

- [AIAG MSA] *generally* recommends the total variation  $TV$  as reference value for GRR.
- [AIAG MSA] recommends the parameter  $ndc$  (number of distinct categories) as an additional capability criterion which should not become smaller than 5 (for details, see Appendix D.1):

$$ndc = \sqrt{2} \cdot \frac{PV}{GRR} = 1.41 \cdot \frac{\%PV}{\%GRR} \geq 5 .$$

- For the above mentioned recommendations according to [AIAG MSA], it must absolutely be considered if there are customer requirements concerning exact compliance with the recommendations according to [AIAG MSA]. If in doubt, these recommendations should be complied with.
- In exceptional cases  $\%GRR$  can be determined using a lower number of measuring objects (e. g. if a measuring system is acquired before start of production and the number of available samples is not sufficient at the time of approval). The causes have to be documented. In this case, the number of measurement series must be adapted (for details see Appendix D.5).



	<h2 style="margin: 0;">Measurement System Analysis</h2> <h3 style="margin: 0;">Procedure 2</h3>	Sheet 1 / 1
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Area : MSE3 Group/Dptm. : MOE7 Workshop/sect. : W450 Product : Injector Part : Hole type nozzle Article number : 0 433 171 914 Change status : 20.01.2019	Operation : Mating corpus/needle Machine : PAKO 8 Machine No. : 1004537 Test station : JML0583W004 Gage : JML0563W001 Gage No. : 6702779430001 Gage Manuf. : BaP Resolution : 0.001	Characteristic : Corpus diameter Char. No. : 1 Nominal value : 6.000 Lower allowance : -0.030 Upper allowance : 0.030 Tolerance : 0.060 Unit : mm
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Comment : Manual operation; room temperature 20.2 °C

Standard: \_\_\_\_\_ Standard No.: \_\_\_\_\_ Standard/Ref. value: \_\_\_\_\_

i	X <sub>A;1</sub>	X <sub>A;2</sub>	X <sub>g,i</sub>	S <sub>g,i</sub>	X <sub>B;1</sub>	X <sub>B;2</sub>	X <sub>g,i</sub>	S <sub>g,i</sub>	X <sub>C;1</sub>	X <sub>C;2</sub>	X <sub>g,i</sub>	S <sub>g,i</sub>
1	6.029	6.030	6.0295	0.0007	6.033	6.032	6.0325	0.0007	6.031	6.030	6.0305	0.0007
2	6.019	6.020	6.0195	0.0007	6.020	6.019	6.0195	0.0007	6.020	6.020	6.0200	0.0000
3	6.004	6.030	6.0035	0.0007	6.007	6.007	6.007	0.0000	6.010	6.006	6.0080	0.0028
4	5.982	5.982	5.9820	0.0000	5.985	5.986	5.9855	0.0007	5.984	5.984	5.9840	0.0000
5	6.009	6.009	6.0090	0.0000	6.014	6.014	6.014	0.0000	6.015	6.014	6.0145	0.0007
6	5.971	5.972	5.9715	0.0007	5.973	5.972	5.9725	0.0007	5.975	5.974	5.9745	0.0007
7	5.995	5.997	5.9960	0.0014	5.997	5.996	5.9965	0.0007	5.995	5.994	5.9945	0.0007
8	6.014	6.018	6.0160	0.0028	6.019	6.015	6.017	0.0028	6.016	6.015	6.0155	0.0007
9	5.985	5.987	5.9860	0.0014	5.987	5.986	5.9865	0.0007	5.987	5.986	5.9865	0.0007
10	6.024	6.028	6.0260	0.0028	6.029	6.025	6.027	0.0028	6.026	6.025	6.0255	0.0007

	Variance	Standard dev.	Confidence level 1 - α = 95%	
Repeatability	0.0000023556	0.0015348	EV: 0.0012799 ≤ 0.0015348 ≤ 0.0019174	%EV = 15.35%
Reproducibility	0.0000086806	0.00093169	AV: 0.00035980 ≤ 0.00093169 ≤ 0.006229	%AV = 9.32%
Interaction	pooling	pooling	IA: ≤ ≤	%IA = ---
R&R	0.0000032236	0.0017954	GRR: 0.0015827 ≤ 0.0017954 ≤ 0.0064169	%GRR = 17.95%
Part variation	0.00038084	0.019515	PV: 0.0126070 ≤ 0.019515 ≤ 0.036405	%PV = 195.15%
Total variation	0.00038406	0.019598	TV: 0.020	

Test design	Reference quantity
Number of trials = 2	Process variation = 0
Number of appraisers = 3	Tolerance = 0.060
Number of parts = 10	Required Cp value =

Resolution	%RE = 1.67%	
Number of distinct categories (ndc)	ndc = 15	
Repeatability & Reproducibility	%GRR = 17.95%	
Minimum reference figure f. capable measur. system	T <sub>min</sub> (%GRR) = 0.108	
Min. ref. fig. f. conditionally capable measur. system	T <sub>min</sub> (%GRR) = 0.0359	

Measurement system is conditionally capable (RE, %GRR)

Bosch 2018 — Procedure 2

### 4.3 Procedure 3 (type-3 study): Repeatability and reproducibility (gage R&R) without operator influence

#### Objective

Verification of the capability of a measurement process (as a test process for a particular characteristic) in terms of its variation behavior using measurements of serial parts without operator influences.

*NOTE 1: Procedure 3 is only a special case of procedure 2.*

*NOTE 2: In contrast to procedure 1, procedure 3 includes possible interactions between the measurement procedure and the measuring object in the capability study. It concerns the possibly present influence of the production part variation on the measurement as well as the influence of the measurement on the behavior of the production parts. These interactions, which should be reduced to an unavoidable minimum, can be detected with a measurement standard used in procedure 1 only to a certain extent. If distinct enough, they can result in a proven capability according to procedure 1, but not according to procedure 3.*

#### Requirements

Before using procedure 3, it must be checked thoroughly that any operator influence on the measurement results can definitively be excluded. Usually the operator cannot influence the process if

- the position of the measuring objects is clearly fixed by clamping devices and the clamping force cannot be influenced by the operator,
- the measurement procedure and the subsequent data analysis are done fully automatically without operator influence.

A clear definition that is generally applicable to all practical situations is not possible. A decision must generally be made for the individual situation. If in doubt, use procedure 2 (see chapter 4.2).

#### Description of the procedure

A type-3 study is done using at least 25 ( $n \geq 25$ ) repeatably measurable and randomly selected serial parts as measuring objects. The characteristic values of these parts should preferably lie within the tolerance range. All factors should take effect that also will take effect during operation of the measuring system in series production. The selected serial parts are measured in random order in at least two ( $r \geq 2$ ) measurement series under repeatability conditions (e. g. at the test points defined in the test plan, see also chapter "Definition of terms"). After completion of the first measurement series, the same serial parts are measured again in random order. If further measurement series are intended, the procedure is repeated in the same manner until all measurement series are completed. The next series must not be started before the preceding series has been completed. The measurement results have to be documented.

The measurement results are preferably analyzed by means of a statistics software (e. g. solara.MP®) using the ANOVA method (see Appendix D.2). Manual analyses with forms using the average range method (ARM, see Appendix D.3) as well as corresponding ARM analyses by means of software are no longer up-to-date and are generally not recommended.

If appropriate serial parts are unavailable for the measurements, the procedure cannot be applied. Suitable special procedures are required instead which have to be documented (see chapter 2, last paragraph).

#### Capability criterion

Compliance with the specified limiting value for the variation %GRR of the measurement process. The up-to-date release of [CDQ 0301] is binding for this limiting value. At the time of publication of the present issue of booklet 10, the following limits apply:

- %GRR  $\leq$  10%                      measurement process is capable (as a test process),
- 10% < %GRR  $\leq$  30%              measurement process is conditionally capable (as a test process),
- %GRR > 30%                      measurement process is not capable (as a test process).

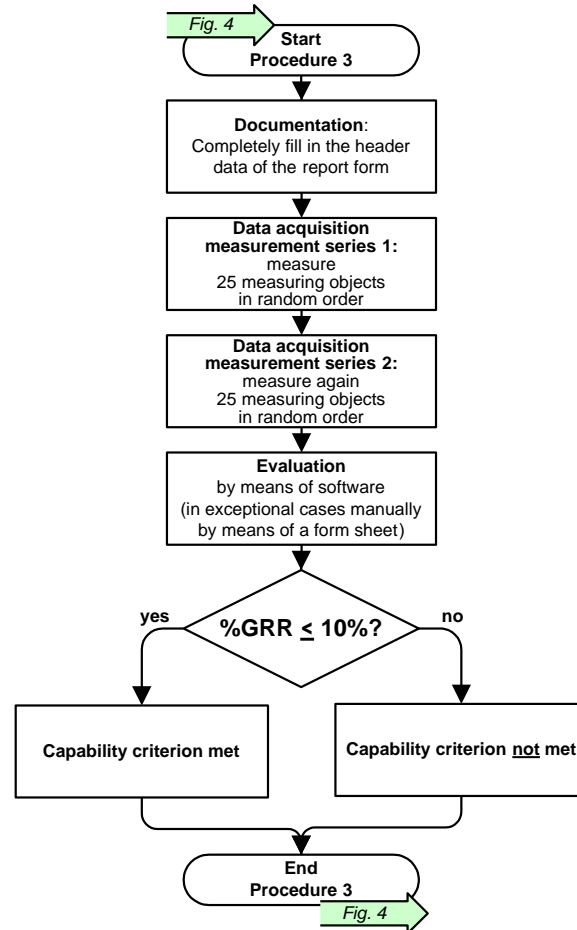
*NOTE: The reference value for %GRR is the tolerance T of the measured characteristic, i.e.*

$$\%GRR = \frac{6 \cdot GRR}{T} \cdot 100\% ;$$

*also see the following notes and Appendix D.2 for calculations.*

A type-3 study resulting in a non-capable measurement process is not necessarily due to the measuring system. For example, it may also be caused by the inhomogeneity of the characteristic of the production parts. An appropriate analysis is required.



**Flow chart****Fig. 8:** Level-4 work flow of a capability study according to procedure 3 (type-3 study)**Notes**

- [AIAG MSA] recommends three ( $r = 3$ ) measurements per serial part.
- The tolerance  $T$  is not defined for characteristics with one-sided specification limits. If there is a natural (i.e. physical) lower or upper limit in addition to the specified limit, it must be examined if the parameter  $T^*$  can be used instead of the tolerance  $T$  (see chapter 4.1, paragraph "Requirements"). If this is not the case or if there is not a natural limit, GRR is related to the total variation  $TV$  (for a definition, see Appendix D.2):

$$\%GRR = \frac{GRR}{TV} \cdot 100\% = \frac{GRR}{\sqrt{GRR^2 + PV^2}} \cdot 100\% .$$

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- For the above mentioned recommendations according to [AIAG MSA], it must absolutely be considered if there are customer requirements concerning the exact compliance with the recommendations according to [AIAG MSA]. If in doubt, these recommendations should be complied with.
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1	6.029	6.030	6.0295	0.0007																																																																																																																																
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3	6.004	6.003	6.0035	0.0007																																																																																																																																
4	5.982	5.982	5.9820	0.0000																																																																																																																																
5	6.009	6.009	6.0090	0.0000																																																																																																																																
6	5.971	5.972	5.9715	0.0007																																																																																																																																
7	5.995	5.997	5.9960	0.0014																																																																																																																																
8	6.014	6.018	6.0160	0.0028																																																																																																																																
9	5.985	5.987	5.9860	0.0014																																																																																																																																
10	6.024	6.028	6.0260	0.0028																																																																																																																																
11	6.033	6.032	6.0325	0.0007																																																																																																																																
12	6.020	6.019	6.0195	0.0007																																																																																																																																
13	6.007	6.007	6.0070	0.0000																																																																																																																																
14	5.985	5.986	5.9855	0.0007																																																																																																																																
15	6.014	6.014	6.0140	0.0000																																																																																																																																
16	5.973	5.972	5.9725	0.0007																																																																																																																																
17	5.997	5.996	5.9965	0.0007																																																																																																																																
18	6.019	6.015	6.0170	0.0028																																																																																																																																
19	5.987	5.9865	5.9865	0.0007																																																																																																																																
20	6.029	6.025	6.0270	0.0028																																																																																																																																
21	6.017	6.019	6.0180	0.0014																																																																																																																																
22	6.003	6.001	6.0020	0.0014																																																																																																																																
23	6.009	6.012	6.0105	0.0021																																																																																																																																
24	5.987	5.987	5.9870	0.0000																																																																																																																																
25	6.006	6.003	6.0045	0.0021																																																																																																																																
<table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th></th> <th>Variance</th> <th>Standard dev.</th> <th colspan="2">Confidence level 1 - <math>\alpha</math> = 95%</th> <th></th> </tr> </thead> <tbody> <tr> <td>Repeatability</td> <td>0.0000021600</td> <td>0.0014697</td> <td>EV:</td> <td>0.0011526 ≤ 0.0014697 ≤ 0.0020288</td> <td>%EV = 14.70%</td> </tr> <tr> <td>R&amp;R</td> <td>0.0000021600</td> <td>0.0014697</td> <td>GRR:</td> <td>0.0011526 ≤ 0.0014697 ≤ 0.0020288</td> <td>%GRR = 14.70%</td> </tr> <tr> <td>Part variation</td> <td>0.0003133200</td> <td>0.017701</td> <td>PV:</td> <td>0.0126070 ≤ 0.0177010 ≤ 0.0266200</td> <td>%PV = 177.01%</td> </tr> <tr> <td>Total variation</td> <td>0.0003840600</td> <td>0.017762</td> <td>TV:</td> <td>0,018</td> <td></td> </tr> </tbody> </table>			Variance	Standard dev.	Confidence level 1 - $\alpha$ = 95%			Repeatability	0.0000021600	0.0014697	EV:	0.0011526 ≤ 0.0014697 ≤ 0.0020288	%EV = 14.70%	R&R	0.0000021600	0.0014697	GRR:	0.0011526 ≤ 0.0014697 ≤ 0.0020288	%GRR = 14.70%	Part variation	0.0003133200	0.017701	PV:	0.0126070 ≤ 0.0177010 ≤ 0.0266200	%PV = 177.01%	Total variation	0.0003840600	0.017762	TV:	0,018																																																																																																						
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Bosch 2018 — Procedure 3																																																																																																																																				



## 4.4 Procedure 4: Linearity

### Objective

Verification of a sufficiently linear relation between the values of a physical quantity to be measured and the corresponding measured values determined by the measuring system. This procedure determines whether the systematic measurement error of the measuring system is within the acceptable limits regarding the measuring range relevant for the measurement.

*NOTE: For an ideal measuring system, the output value (measured value) is always identical with the quantity value supplied at the input (e. g. by a measurement standard). This always applies regardless of the measuring system indicating the output value on a linear or a non-linear (e. g. logarithmic) scale. For example, 5 volts at the input must always be indicated as an output value of 5 volts, 10 volts at the input always as output value 10 volts, etc. The term "linearity" exclusively refers to this relationship between input and output values that can be plotted as a characteristic curve. This relationship is not exactly linear for real measuring systems.*

### Requirements

Measuring systems are subject to the control of inspection, measuring and test equipment [CDQ 1001]. The linearity of a measuring system (as described above) is usually tested by the manufacturer and subsequently as part of its regular calibration. Thus, an additional check as part of a capability study is usually not required.

However, special applications can require proving sufficiently linear behavior of the measuring system over the entire measuring range which is relevant. Examples are

- adjustable, settable gain (characteristic curve),
- logarithmic scale,
- error limit related to full scale.

### Conducting a linearity study

[AIAG MSA] includes a procedure to verify the linearity of a measuring system (as described above). However, this procedure does not provide reliable results under all conditions (see Appendix E.1).

- Unless the procedure according to [AIAG MSA] is explicitly required, procedure 1 can be carried out once for each of several measurement standards with reference values  $x_i$  appropriately (e. g. equidistantly) distributed over the relevant measuring range. The type-1 capability of the measuring system has to be proven for each reference value  $x_i$  (see chapter 4.1).

*NOTE 1: This approach is **not** a linearity study in a strict sense. It provides information regarding the capability of the measuring system at the investigated reference points  $x_i$  only. There is no information on the intermediate spans. It is recommended to use at least 5 measurement standards with different reference values. For economical reasons, however, it is often impossible to provide more than two measurement standards. In this case, the type-1 studies should preferably be carried out at the limits of the tolerance range.*

*NOTE 2: If measuring equipment is concerned which is part of a measuring system, the applicability of the results to the entire measuring system must be assessed.*

- If the procedure according to [AIAG MSA] is explicitly demanded (e. g. due to a customer requirement), Appendix E.1 has to be observed.

*NOTE: If data obtained from several type-1 studies with different measurement standards are already available, these data can be used for the analysis according to [AIAG MSA]. Measuring again is not necessary.*





## 4.5 Procedure 5: Stability

### Objective

Validation of consistently correct measurement results by monitoring the long-term behavior of a measurement process and corresponding evaluation of the stability of the measuring system (similar to a  $\bar{x} - s$  -SPC control chart whereas a measurement process is not controllable in terms of a SPC process).

*NOTE: A series of measurements can be considered a measurement process that “produces” measured values. Thus, the known SPC procedures and rules can be used similarly for measurement processes in order to maintain a permanently mastered state of statistical control (stability over time).*

### Flow chart

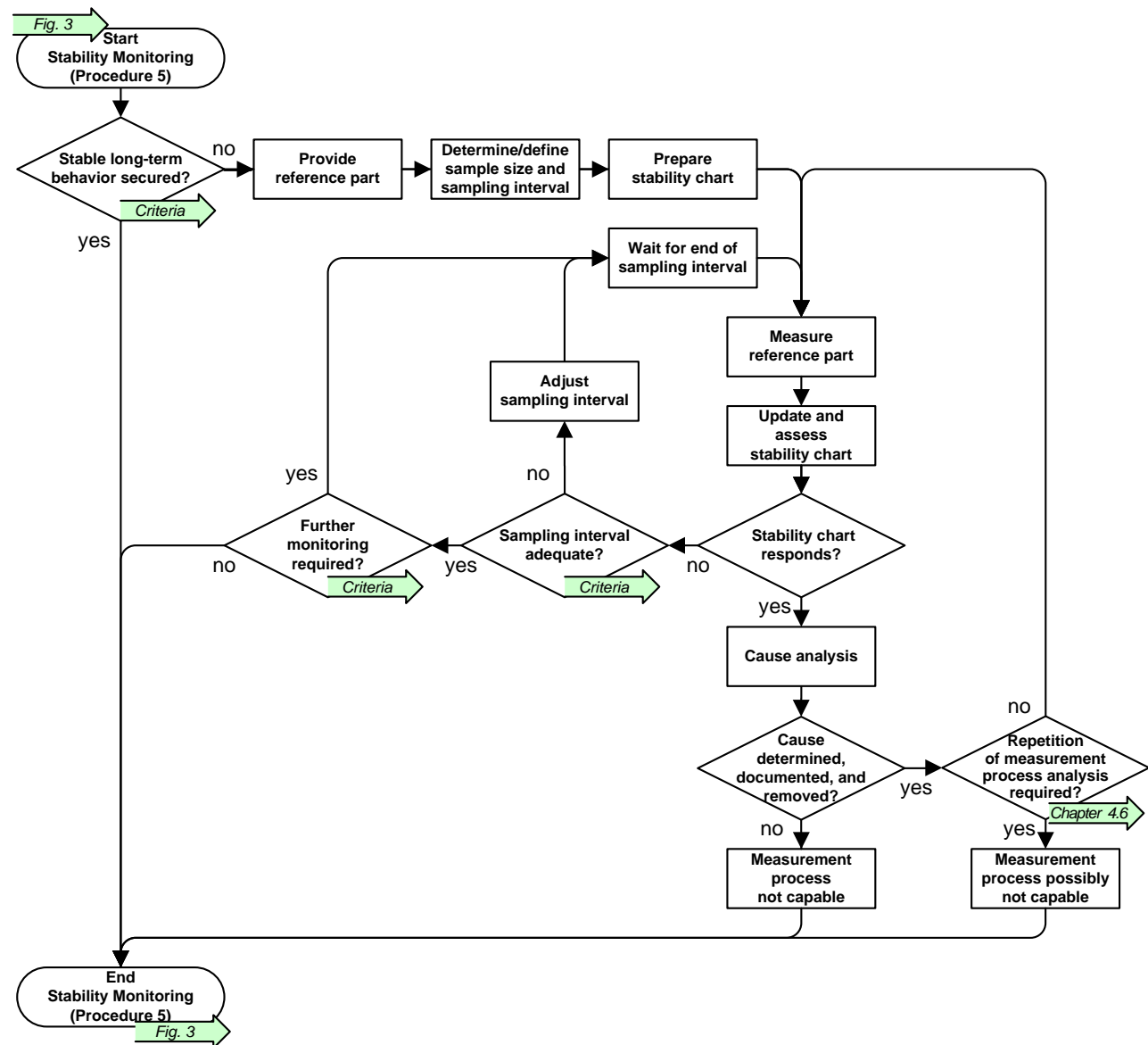


Fig. 9: Stability monitoring for continuous characteristics (procedure 5)

### 4.5.1 Preparing stability monitoring

#### Assessment of long-term stability

At first, it must be thoroughly examined if a stable long-term behavior can be expected and if it is sufficiently ensured. The following examples are typical criteria for long-term stability:

- capability indices far above or below the required minimum or maximum values (e. g.  $C_{gk} > 2$ ,  $\%GRR < 5\%$ );
- no (considerable) changes of environmental conditions have to be expected (e. g. temperature, humidity, vibrations);



- no (frequent) change of operating personnel in case of possible operator influence on the measurement process;
- inspection intervals of the control of inspection, measuring and test equipment (i.e. the frequency of calibration and adjustments) are adapted to long-term behavior of the measuring system (e. g. drift);
- comprehensive positive experience with stable long-term behavior of measuring systems which are identical or similar in construction;
- no (confirmed or unconfirmed) defective parts or complaints from the production process regarding the characteristic to be measured;
- no (confirmed or unconfirmed) erroneous measurements; measurement results were synchronized with customer where appropriate;
- no universally used complex measuring system for different measurement tasks and requirements;
- no (considerable) stress of the measuring system concerning wear (e. g. fixtures, clamps, calipers);
- no possibly drifting measuring system (i.e. sensors, adjustable electrical parameters).

If in doubt, a stable long-term behavior has to be ensured by means of stability monitoring.

### **Reference part (stability part)**

To conduct stability monitoring, a reference part (stability part) with known reference value  $x_m$  is required. This part can be a measurement standard or a serial part (properly modified, if necessary) that corresponds to the requirements of the standard used in procedure 1 which are relevant for the measurements. When using a serial part, the reference value can be calculated as mean value of at least 10 measurements using a calibrated measuring system. The reference part (stability part) must be clearly labeled.

### **Sample size**

The reference part (stability part) is measured at least three times ( $n \geq 3$ ) in process-specifically specified time intervals (sampling intervals).

For technical and/or economical reasons, it may be necessary to reduce the number of measurements per time interval to less than three ( $n < 3$ ). In these cases, an individual value chart may be maintained alternatively. These exceptions have to be described.

*NOTE: [AIAG MSA] does not provide the use of individual value charts.*

### **Control limits for stability charts**

	Lower control limit (LCL)	Upper control limit (UCL)
$\bar{X}$ -chart (mean values):	$LCL = x_m - u_p \cdot \frac{s}{\sqrt{n}}$	$UCL = x_m + u_p \cdot \frac{s}{\sqrt{n}}$
s-chart (standard deviations):	$LCL_s = B'_{Eun} \cdot s$	$UCL_s = B'_{Eob} \cdot s$
Individual value chart:	$LCL = x_m - E'_E \cdot s$	$UCL = x_m + E'_E \cdot s$

For  $x_m$  the following values can be used:

- the reference value of the reference part (stability part) or
- the mean value of a previous test run (see [AIAG MSA], chapter 3, paragraph B).

For  $s$  the following values can be used:

- 2.5% of the characteristic tolerance  $T (=T/40)$  or
- the standard deviation from a previous test run (see [AIAG MSA], chapter 3, paragraph B) or
- the standard deviation from procedure 1 (not recommended because of short-term study).

The sample size is used for  $n$ , i.e. the number of measurements per sample.

$u_p$ ,  $B'_{Eun}$ ,  $B'_{Eob}$  and  $E'_E$  corresponding to the sample size  $n$  are taken from the following table for confidence level 99%. For individual value charts, it must be decided how many measured values are combined in one group of size  $n$  (pseudo-sample).  $n = 3$  is well-established.

$n$	$u_p$	$B'_{Eun}$	$B'_{Eob}$	$E'_E$
3	2.58	0.071	2.302	2.935
4	2.58	0.155	2.069	3.023
5	2.58	0.227	1.927	3.090

Values for further sample sizes and confidence levels can be calculated according to Appendix F.



## 4.5.2 Sampling interval

A sufficiently appropriate sampling interval is always determined by the respective measurement process and its behavior over time. Thus, generally applicable rules are not possible.

Generally, it must be examined carefully if an initial sampling interval as short as possible or shortening of an already fixed sampling interval is necessary (e. g. testing several samples per shift). The following examples are typical criteria for the requirement of short intervals:

- instable measurement process;
- capability indices at the limits (e. g.  $C_{gk}$  around 1.33 and/or %GRR around 10%);
- function-critical / process-critical characteristic;
- new measurement / test methods;
- no empirical data available;
- tests neither time-consuming nor costly;
- high statistical power required.

When the sampling interval is determined or changed, it must always be considered that sufficiently short reaction times must be ensured at any time in order to secure accurately timed part access in the case of an error (i.e. traceability must be ensured).

### Adapting the sampling interval: Established procedure during process launch

- All mean values are within the control limits; the variations from value to value are easily recognizable and unsystematic (random): The sampling interval is appropriate; actions are not necessary.
- All mean values are within the control limits, but only small or no variations from value to value are recognizable (see also “Middle third”): The sampling interval could be too short; increase the interval (e. g. double it); repeat adaptation several times, if necessary.
- Some mean values are outside the control limits: The sampling interval could be too long; decrease the interval (e. g. halve it); repeat adaptation several times, if necessary.

If several adaptations of the sampling interval are unsuccessful, cause and risk analyses have to be performed and, if necessary, suitable measures have to be taken.

### Adapting the sampling interval: Established procedure during production

- All mean values are within the control limits: A check-up measurement at the beginning of each shift is generally sufficient.
- Some mean values are outside the control limits: Cause and risk analyses have to be performed and, if necessary, suitable measures have to be taken (e. g. calibration, adjustment, overhaul, replacement and, if necessary, followed by a re-determination of the sampling interval as done during process launch).

In case of very small tolerances, it may become necessary to calibrate the measuring system before each measurement. In this case, measurements for stability monitoring are not required.

## 4.5.3 Conducting stability monitoring

The reference part (stability part) is measured at least three times ( $n \geq 3$ ) in process-specifically specified time intervals (sampling intervals). The measured values are documented in a table on the stability chart; mean value and standard deviation of each sample are calculated and entered in chronological order in the  $\bar{x}$ -chart or s-chart, respectively.

The  $\bar{x}$ -chart can be maintained using absolute values or values relative to the reference value  $x_m$ , i.e. the differences of the measured values to the reference value (residues) are collected.

### Analysis

The stability of a measurement process is evaluated by means of the stability chart.

### Stable measurement process

All values (usually the mean values) are within the control limits and vary unsystematically (randomly). There are no indications of instability.

If the measurement process is shown to be stable over a longer period of time according to the stability chart, the sampling interval may be increased (see chapter 4.5.2).



If a measurement process is shown to be stable according to a greater number of subsequent stability charts, stability monitoring may be completed. The following examples are typical criteria that **do not** allow for completion:

- abnormalities during control of inspection, measuring and test equipment or calibration;
- customer requirement for stability monitoring;
- no further validation of the quality requirements for this characteristic;
- function-critical and/or process-critical characteristic (e. g. a special characteristic, risk part);
- changes of measurement setup.

If in doubt, the stability monitoring has to be continued.

### Instable measurement process

The values show a large and unsystematical variation over time and some values are outside the control limits.

Indicators of possible problems in the measurement process:

- The values form an unusual (non-random) sequence of points. For identification the so-called 7-point rule can be used, i.e. 7 or more successive mean values
  - are exclusively above or below  $\bar{x}_m$  (*Run*)
  - or form a steadily ascending or descending order (*Trend*).
- Within the middle third between the control limits
  - are more than 90%
  - or less than 40%
 of all values (*Middle third*).

If instability and/or another problem are detected, the cause has to be determined. At first, it must be clarified if there is an influencing factor which is either due to the measurement process or due to the measuring object. To do this, another reference part (stability part) should be available.

*NOTE 1: Established methods for root cause analyses are e. g. cause-and-effect diagrams / Ishikawa diagrams (5M), 5 x Why (determination of root causes by means of systematic questioning), Kepner Tregoe (KT), Shainin, Six Sigma (DMAIC); see also [EQT].*

*NOTE 2: Environmental influences (e. g. changes of temperature, humidity, etc.) are among the most common causes of exceeding the limits. These parameters should be documented when preparing the stability chart in order to determine and remove causes quickly and easily.*

The cause has to be eliminated. If necessary, the measurement process must be improved and the requirement for a new capability study must be assessed (see chapter 4.6). Cause and taken measures must be documented (e. g. on the back of the stability chart).

## 4.6 Repetition of capability studies

During productive use, the capability of the measurement process must be ensured at all times (preferably by means of Procedure 5). The following criteria are typical examples that may make a new analysis of the measurement process and a new verification of capability necessary:

- after interventions in the measurement process (e. g. after exceeding control limits), the stability chart shows a significant difference compared to the status before the intervention;
- after adjusting the measuring system or components of the measuring system (e. g. individual measuring instruments during control of inspection, measuring and test equipment);
- upon restart after maintenance work where substantial disassemblies, modifications or replacements of crucial parts were necessary (e. g. measuring sensor, displacement transducer);
- upon start-up of new, overhauled or repaired measuring systems;
- in case of (later) tolerance cutbacks of the characteristic to be measured;
- in case of technical changes of the measuring system (e. g. setup, software);
- in case of parameter changes that may change the capability of the measurement process;
- if basic conditions of the measurement process are changed that may influence the capability of the measurement process (e. g. workflow, measurement strategy);
- after changes of the operating personnel (e. g. new staff members in case of procedure 2);
- if it is suspected that the measuring system does not work properly;
- if necessary before, and definitely after relocation of the measuring system.

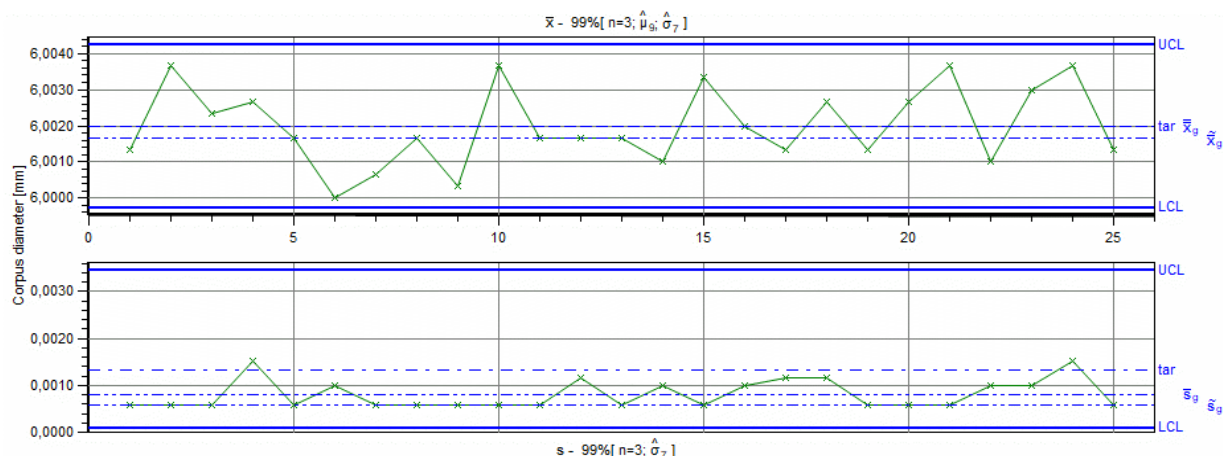
In doubt, the measurement process analysis has to be repeated and the capability must be verified again.



<b>BOSCH</b>	<h2 style="margin: 0;">Measurement System Analysis</h2> <h3 style="margin: 0;">Procedure 5 (Stability)</h3>	Sheet 1 / 1							
Area : MSE3 Group/Dptm. : MOE7 Workshop/sect. : W450 Product : Injector Part : Hole type nozzle Article number : 0 433 171 914 Change status : 20.01.2019	Operation : Mating corpus/needle Machine : PAKO 9 Machine No. : 1003521 Test station : JML0583W001 Gage : JML0583W003 Gage No. : 6702779470004 Gage Manuf. : BaP Resolution : 0.001	Characteristic : Corpus diameter Char. No. : 1 Nominal value : 6.000 Lower allowance : -0.030 Upper allowance : 0.030 Tolerance : 0.060 Unit : mm							
Kommentär :									
Standard: LY_0010W134#95    Standard No. 6702780329    Standard/Ref. value: 6.002    Calibr. uncertainty: 0.0002									
i	x <sub>i</sub>	i	x <sub>i</sub>	i	x <sub>i</sub>	i	x <sub>i</sub>	i	x <sub>i</sub>
1	6.002	16	6.000	31	6.002	46	6.003	61	6.004
2	6.001	17	6.001	32	6.001	47	6.002	62	6.003
3	6.001	18	5.999	33	6.002	48	6.001	63	6.004
4	6.004	19	6.001	34	6.003	49	6.002	64	6.002
5	6.004	20	6.001	35	6.001	50	6.002	65	6.000
6	6.003	21	6.002	36	6.001	51	6.000	66	6.001
7	6.003	22	6.001	37	6.002	52	6.002	67	6.004
8	6.002	23	6.002	38	6.001	53	6.002	68	6.003
9	6.002	24	6.002	39	6.002	54	6.004	69	6.002
10	6.003	25	6.000	40	6.002	55	6.001	70	6.005
11	6.001	26	6.000	41	6.000	56	6.002	71	6.004
12	6.004	27	6.001	42	6.001	57	6.001	72	6.002
13	6.002	28	6.004	43	6.004	58	6.003	73	6.002
14	6.001	29	6.004	44	6.003	59	6.003	74	6.001
15	6.002	30	6.003	45	6.003	60	6.002	75	6.001

Drawing Values	Collected Values	Statistics	Quality Control Chart
T <sub>m</sub> = 6.000		$\bar{x}_g$ = 6.00200	xbar-chart, 99 %, n = 3
LSL = 5.970	x <sub>min g</sub> = 5.999	s <sub>g</sub> = 6.00090	UCL = 6.00423
USL = 6.030	x <sub>max g</sub> = 6.005	n <sub>eff</sub> = 75	Target = 6.00200
T = 0.060	R <sub>g</sub> = 0.006	k <sub>eff</sub> = 25	LCL = 5.99977
			Violations of control limits: 0
			s-chart, 99 %, n = 3
			UCL = 0.003453
			M = 0.001329
			LCL = 0.000106
			Violations of control limits: 0

Bosch 2018 — Procedure 5, Stability



## 5 Procedures for Verification of Test Process Capability by Means of Discrete Characteristics

### Note

The analysis using discrete or discretized characteristics is generally not recommended, since meeting up-to-date requirements for error rates requires sample sizes which are economically not justifiable. The verification of capability by means of continuous characteristics using procedures 1 - 5 should always be preferred.

### 5.1 Procedure 6: Test decisions for discretized continuous characteristics

#### Objective

Verification of the capability of a test process regarding unambiguous test decisions when testing discretized characteristics.

#### Requirements

The procedure requires continuous reference values.

#### Description of the procedure

The study is done using a reference lot which comprises 50 reference parts from the production (serial parts). Their discrete characteristic values are determined and documented before starting the study.

At first, the continuous characteristic values of the reference parts (i.e. the reference values) have to be determined by measurement. The measurement uncertainty  $U$ , allocated to the measured values, must be known. Reference parts are required whose characteristic values cover a range beginning slightly below  $LSL - U$  and ending slightly above  $USL + U$ . The measurement result is documented for each reference part.

Next, each reference part is allocated unambiguously to one (of two possible) categories which corresponds to the measurement result (discretizing): “within tolerance” = “+”, “out of tolerance” = “-”. The discretized results (i.e. the reference ratings) are documented.

Each reference part of the lot must be unambiguously identifiable so that the respective data can always be correctly allocated. This requirement must be implemented so that only authorized personnel but not the test personnel can identify the reference part. Possible implementations are e. g. 2D barcodes, complex number codes, labels only legible under UV light.

To do the study, the reference parts are used as test objects. They are tested under serial conditions in a random order that is unknown to the test personnel using the specified test equipment and test methods (e. g. according to the test plan) or an automatic test system. Each part is allocated to one (of two possible) categories. The test personnel must be adequately trained and instructed.

If the test results (i.e. the ratings) can be affected by the handling and/or subjective decision of the test personnel (e. g. when manual calipers are used for testing), the test objects must be tested by 3 appraisers in 3 test runs, respectively.

If handling and/or subjective decisions are irrelevant (e. g. in case of automatic test systems), the test objects must be tested in 4 test runs.

In either case, the order of the test objects must be randomly rearranged for each test run. The test results (i.e. the ratings “+” or “-”) are documented.

#### Analysis

If all ratings for one reference part match the reference rating, this rating (i.e. “+” or “-”) is entered into the column “Code” of the summary table. Otherwise “x” is entered into the column “Code” (see following example).

Next, the table is sorted by descending order of the continuous reference values (highest value on top). The sorted table shows two uncertainty ranges around the limiting values. Their width is an indicator for the variation of the test results and thus GRR.



Beginning at the top of the column "Code", the last reference value tagged "–" and the first reference value tagged "+" is searched for and the width d2 is calculated as difference of both reference values. Similarly d1 is determined. Next, the mean value  $d = (d1 + d2) / 2$  is calculated from both values. Finally,  $\%GRR = d / T \cdot 100\%$  is calculated.

If the test equipment checks only against one of two limiting values, only one uncertainty range of width d can be determined which is used directly to calculate %GRR.

### Capability criterion

The test process is considered capable when  $\%GRR \leq 10\%$  and conditionally capable when  $10\% < \%GRR \leq 30\%$  (corresponding to procedures 2 and 3).

Otherwise, the test process is incapable. The process has to be improved by taking suitable measures (e. g. instruction of test personnel, correct handling, changes of construction, alternative test equipment). If the result of a repeated test is negative again, then procedures 1 - 3 must be used.

### Example

The example on the right shows test results once sorted according to the running number of the test objects and once again sorted according to the decreasing values of the reference values. Test objects whose ratings are not consistently in agreement are highlighted in grey. Sorting according to the reference values clearly identifies the uncertainty ranges.

#### Upper uncertainty range (d2):

3.642 mm is the smallest value that is still consistently rated "–"; 3.626 mm is the largest value that is still consistently rated "+":

$$d2 = 3.642 \text{ mm} - 3.626 \text{ mm} = 0.016 \text{ mm.}$$

#### Lower uncertainty range (d1):

3.570 mm is the smallest value that is still consistently rated "+"; 3.546 mm is the largest value that is still consistently rated "–":

$$d1 = 3.570 \text{ mm} - 3.546 \text{ mm} = 0.024 \text{ mm.}$$

#### Mean of uncertainty ranges (d):

$$\begin{aligned} d &= (d2 + d1) / 2 \\ &= (0.016 \text{ mm} + 0.024 \text{ mm}) / 2 \\ &= 0.020 \text{ mm} \end{aligned}$$

#### Reproducibility and repeatability (%GRR):

Mean value d related to the tolerance T = 0.075 mm of the characteristic:

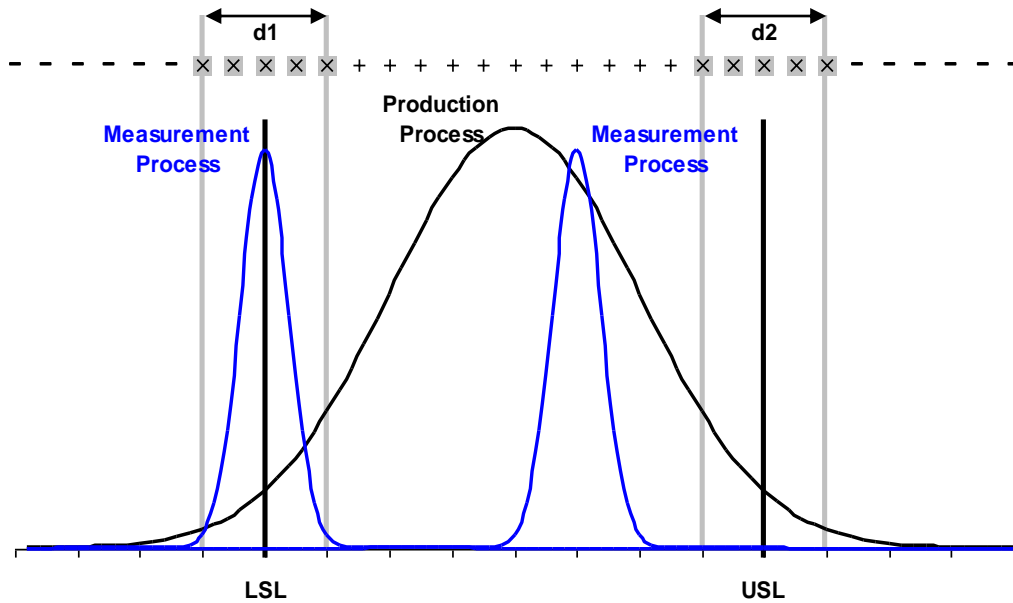
$$\begin{aligned} \%GRR &= d / T \cdot 100\% \\ &= 0.020 \text{ mm} / 0.075 \text{ mm} \cdot 100\% \\ &= 26.7\% \end{aligned}$$

Sorted by Test Object No.										Sorted by Reference Value									
Test object no.	Continuous reference value	Discretized reference value	Appraiser A, Trial 1	Appraiser A, Trial 2	Appraiser A, Trial 3	Appraiser B, Trial 1	Appraiser B, Trial 2	Appraiser B, Trial 3	Code	Test object no.	Referenzwert kontinuierlich	Referenzwert diskretisiert	Appraiser B, Trial 1	Appraiser B, Trial 2	Appraiser B, Trial 3	Appraiser B, Trial 1	Appraiser B, Trial 2	Appraiser B, Trial 3	Code
1	3.632	+	–	–	+	+	+	–	x	28	3.664	–	–	–	–	–	–	–	–
2	3.649	–	–	–	–	–	–	–	–	7	3.652	–	–	–	–	–	–	–	–
3	3.587	+	+	+	+	+	+	+	+	30	3.652	–	–	–	–	–	–	–	–
4	3.552	–	+	–	–	–	–	–	x	2	3.649	–	–	–	–	–	–	–	–
5	3.621	+	+	+	+	+	+	+	+	6	3.645	–	–	–	–	–	–	–	–
6	3.645	–	–	–	–	–	–	–	–	22	3.642	–	–	–	–	–	–	–	–
7	3.652	–	–	–	–	–	–	–	–	32	3.641	–	–	–	–	–	–	–	–
8	3.599	+	+	+	+	+	+	+	+	9	3.634	+	–	–	+	–	+	–	x
9	3.634	+	–	–	–	–	–	–	x	1	3.632	+	–	–	+	+	+	–	x
10	3.625	+	+	+	+	+	+	+	+	27	3.632	+	–	–	+	+	+	+	x
11	3.572	+	+	+	+	+	+	+	+	36	3.632	+	–	–	–	+	+	–	x
12	3.552	–	+	–	–	–	–	–	x	47	3.632	+	–	–	–	+	+	–	x
13	3.595	+	+	+	+	+	+	+	+	46	3.626	+	+	+	+	+	+	+	+
14	3.561	–	+	+	+	–	–	–	x	10	3.625	+	+	+	+	+	+	+	+
15	3.617	+	+	+	+	+	+	+	+	26	3.622	+	+	+	+	+	+	+	+
16	3.585	+	+	+	+	+	+	+	+	5	3.621	+	+	+	+	+	+	+	+
17	3.531	–	–	–	–	–	–	–	–	23	3.621	+	+	+	+	+	+	+	+
18	3.582	+	+	+	+	+	+	+	+	15	3.617	+	+	+	+	+	+	+	+
19	3.544	–	–	–	–	–	–	–	–	33	3.614	+	+	+	+	+	+	+	+
20	3.574	+	+	+	+	+	+	+	+	42	3.614	+	+	+	+	+	+	+	+
21	3.595	+	+	+	+	+	+	+	+	43	3.613	+	+	+	+	+	+	+	+
22	3.642	–	–	–	–	–	–	–	–	50	3.609	+	+	+	+	+	+	+	+
23	3.621	+	+	+	+	+	+	+	+	38	3.603	+	+	+	+	+	+	+	+
24	3.565	+	+	+	–	–	–	+	x	34	3.600	+	+	+	+	+	+	+	+
25	3.593	+	+	+	+	+	+	+	+	8	3.599	+	+	+	+	+	+	+	+
26	3.622	+	+	+	+	+	+	+	+	40	3.597	+	+	+	+	+	+	+	+
27	3.632	+	–	–	–	+	+	+	x	13	3.595	+	+	+	+	+	+	+	+
28	3.664	–	–	–	–	–	–	–	–	21	3.595	+	+	+	+	+	+	+	+
29	3.546	–	–	–	–	–	–	–	–	25	3.593	+	+	+	+	+	+	+	+
30	3.652	–	–	–	–	–	–	–	–	44	3.592	+	+	+	+	+	+	+	+
31	3.586	+	+	+	+	+	+	+	+	35	3.591	+	+	+	+	+	+	+	+
32	3.641	–	–	–	–	+	–	+	x	3	3.587	+	+	+	+	+	+	+	+
33	3.614	+	+	+	+	+	+	+	+	41	3.587	+	+	+	+	+	+	+	+
34	3.600	+	+	+	+	+	+	+	+	31	3.586	+	+	+	+	+	+	+	+
35	3.591	+	+	+	+	+	+	+	+	16	3.585	+	+	+	+	+	+	+	+
36	3.632	+	–	–	–	+	+	–	x	18	3.582	+	+	+	+	+	+	+	+
37	3.570	+	+	+	+	+	+	+	+	39	3.578	+	+	+	+	+	+	+	+
38	3.603	+	+	+	+	+	+	+	+	20	3.574	+	+	+	+	+	+	+	+
39	3.578	+	+	+	+	+	+	+	+	48	3.573	+	+	+	+	+	+	+	+
40	3.597	+	+	+	+	+	+	+	+	11	3.572	+	+	+	+	+	+	+	+
41	3.587	+	+	+	+	+	+	+	+	37	3.570	+	+	+	+	+	+	+	+
42	3.614	+	+	+	+	+	+	+	+	24	3.565	+	+	+	–	–	–	+	x
43	3.613	+	+	+	+	+	+	+	+	14	3.561	–	+	+	+	–	+	+	x
44	3.592	+	+	+	+	+	+	+	+	45	3.560	–	+	+	+	–	–	–	x
45	3.560	–	+	+	+	–	–	–	x	49	3.559	–	+	+	+	–	–	–	–
46	3.626	+	+	+	+	+	+	+	+	4	3.552	–	+	–	–	–	–	–	x
47	3.632	+	–	–	–	+	+	–	x	12	3.552	–	+	–	+	–	–	+	x
48	3.573	+	+	+	+	+	+	+	+	29	3.546	–	–	–	–	–	–	–	–
49	3.559	–	+	+	+	–	–	–	x	19	3.544	–	–	–	–	–	–	–	–
50	3.609	+	+	+	+	+	+	+	+	17	3.531	–	–	–	–	–	–	–	–



**Explanation**

Variations of the production process, i.e. the variation of the characteristic values, and variations of the measurement process, i.e. the variation of the (continuous) measurement results for two differing characteristic values, are represented by the distributions in the following chart:



It is evident that all measurement results for a characteristic value which is sufficiently far from the limiting values lead to consistent (discrete) ratings (i.e. "within tolerance" in the above example). In contrast, measurement results that do not lead to consistent ratings have to be expected for a characteristic value which is sufficiently close to a limiting value (i.e. individual measurement results are partly within and partly outside the tolerance range). Thus, the span of characteristic values without consistent ratings ( $d_1$ ,  $d_2$ ) is a suitable estimate for the spread of the (discrete) test process and therefore interpretable as reproducibility and repeatability GRR.





	<h2 style="margin: 0;">Measurement System Analysis</h2> <h3 style="margin: 0;">Procedure 6 (Discrete Char.)</h3>	Sheet 1 / 1																																																																																																																																																																																																																																																																																																																																																																																																																																																																										
Area : MSE3 Group/Dptm. : MOE7 Workshop/sect. : W450 Product : Injector Part : Needle Article number : 0 433 392 425 Change status : 20.01.2019	Operation : Grinding inner diam. Machine : BOKO 3 Machine No. : 1003954 Test station : JML0782W001 Gage : LG_4H7N1 Gage No. : 67027025840013 Gage Manuf. : BaP Resolution : 0.002	Characteristic : Inner diameter Char. No. : 1 Nominal value : 3.600 Lower allowance : -0.0375 Upper allowance : 0.0375 Tolerance : 0.075 Unit : mm																																																																																																																																																																																																																																																																																																																																																																																																																																																																										
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<tr><td>8</td><td>3,5990</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>9</td><td>3,6340</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>10</td><td>3,6250</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>11</td><td>3,5720</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>12</td><td>3,5520</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>13</td><td>3,5950</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>14</td><td>3,5610</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>15</td><td>3,6170</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>16</td><td>3,5850</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>17</td><td>3,5310</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> 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<tr><td>38</td><td>3,6030</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>39</td><td>3,5780</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>40</td><td>3,5970</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>41</td><td>3,5870</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>42</td><td>3,6140</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>43</td><td>3,6130</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>44</td><td>3,5920</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>45</td><td>3,5600</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>46</td><td>3,6260</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>47</td><td>3,6320</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>48</td><td>3,5730</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>49</td><td>3,5590</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>50</td><td>3,6090</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> </tbody> </table>	n	Ref. 1	X <sub>A;1</sub>	X <sub>A;2</sub>	X <sub>A;3</sub>	X <sub>B;1</sub>	X <sub>B;2</sub>	X 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## 5.2 Procedure 7: Test decisions for discrete and discretized continuous characteristics

### Objective

Verification of the capability of a test process regarding unambiguous test decisions when testing discrete or discretized continuous characteristics.

*NOTE: This procedure can be used with and without continuous reference values.*

### Description of the procedure

The study is done using a reference lot which comprises reference parts whose discrete characteristic values are determined and documented before starting the study.

- **Reference parts with continuous characteristic values**

If continuous characteristic values of the reference parts can be determined, they have to be determined by measurement. The measurement uncertainty  $U$ , allocated to the measured values, must be known. Reference parts are required whose characteristic values cover a range beginning slightly below  $LSL - U$  and ending slightly above  $USL + U$ . The measurement result is documented for each reference part.

Next, each reference part is allocated unambiguously to a countable rating category which corresponds to the measurement result (discretizing): e. g. “within tolerance” / “out of tolerance” or “good” / “bad” or corresponding numeric codes such as “1” / “0”. The discretized results (i.e. the reference ratings) are documented.

- **Reference parts with discrete characteristic values**

**Reference standard (boundary samples catalogue):** For a repeatable and unambiguous identification of certain characteristics (attributes) of test objects, a reference standard (boundary samples catalogue) is necessary, against which the test objects are compared. This is a documentation of all attributes of test objects that are to be identified by the test process. The catalogue can be implemented as a collection of physically existing parts with corresponding attributes or as a collection of corresponding photographic images in case of visual inspections, as a collection of sound samples in case of acoustic inspections, etc.

**Categorizing:** If continuous characteristic values of the reference parts can not be determined (e. g. in case of visual inspections), each reference part is allocated to a countable rating category according to its attributes using the reference standard for comparison (boundary samples catalogue). The results are documented: e. g. “good” / “bad” or corresponding numeric codes such as “1” / “0”.

**Number of categories:** More than two categories are possible, e. g. “good” / “rework” / “bad” or corresponding numeric codes such as “2” / “1” / “0”. However, experience shows that multi-stage tests (see Appendix G.4) generally lead to more reliable results than multiple categories.

- **Reference lot (master)**

**Lot size:** The lot size should be as large as possible (100 to 200 reference parts are recommended; at least 50 reference parts are required according to [AIAG MSA]). The lot size should follow the optimum between partly conflicting general conditions such as requirements for the statistical power of the test, acceptable effort, available capacities and economy.

**Composition:** All attributes relevant for the test must be contained in the reference lot, i.e. all attributes that are to be identified by the test process. The reference lot should be composed according to the current frequencies of the individual attributes in the production lot, e. g. according to a Pareto analysis over the last production interval (last 3 months recommended).

**Identifiability:** Each reference part of the lot must be unambiguously identifiable so that the respective data can always be correctly allocated. This requirement must be implemented so that only authorized personnel but not the test personnel can identify the reference part. Possible implementations are e. g. 2D barcodes, complex number codes, labels only legible under UV light.



### • Conducting the study

To do the study, the reference parts are used as test objects. They are tested under serial conditions in a random order that is unknown to the test personnel using the specified test equipment and test methods (e. g. according to the test plan) or an automatic test system. Each part is allocated to a rating category. The test personnel must be adequately trained and instructed.

If the test results (i.e. the ratings) can be affected by the handling and/or subjective decision of the test personnel (e. g. when manual calipers are used for testing or in case of visual inspections), the test objects must be tested by (at least) 3 appraisers in (at least) 3 test runs, respectively.

If handling and/or subjective decisions are irrelevant (e. g. in case of automatic test systems), the test objects must be tested in multiple test runs (6 test runs are recommended).

In either case, the order of the test objects must be randomly rearranged for each test run. The test results (i.e. the ratings) are documented.

### Analysis

The unambiguousness of test decisions is analyzed by means of pair-wise agreements of individual ratings. The parameter  $\kappa$  ("kappa") is used as a quantitative measure:

$$\kappa = \frac{\text{Observed non-random agreements}}{\text{Possible non-random agreements}}$$

Details of the calculation are explained in Appendix G.

The analysis comprises the following comparisons and calculations of the corresponding parameters  $\kappa$ :

- Within appraisers: Compare all test runs of each individual appraiser without comparing to the reference (*repeatability*).
- Between appraisers: Compare all test runs of all appraisers without comparing to the reference (*reproducibility*).
- Compare all test runs of each individual appraiser to the reference.
- Compare all test runs of all appraisers to the reference.

Deviating from [AIAG MSA] the analysis is performed using Fleiss' kappa statistics [Fleiss] which is more generally applicable. If the analysis according to [AIAG MSA] using Cohen's kappa statistics is explicitly demanded (e. g. due to customer requirements), then proceed according to [AIAG MSA].

*NOTE 1: Complementing documentation on the topics "cross-table method" and "analysis according to [AIAG MSA]" is available at C/QMM and on the C/QMM intranet pages.*

*NOTE 2: The analysis according to [AIAG MSA] does not intend "within-appraiser" comparisons and comparing "all test runs of all appraisers to the reference" is not possible.*

### Capability criterion

The capability is classified by means of the parameter  $\kappa$  ("kappa"):

- $\kappa \geq 0.9$  test process is capable,
- $0.9 > \kappa \geq 0.7$  test process is conditionally capable,
- $\kappa < 0.7$  test process is not capable.

The minimum of all determined  $\kappa$ -values is relevant for the final classification of the test process.

If the test process is conditionally capable or not capable, it must be improved by taking suitable measures (e. g. instruction of test personnel, correct handling, changes of construction, alternative test equipment).



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## Procedure 7: Test Results (Ratings)

Record No. 9911015, Sheet 2 of 2

Test Object No.	Reference Value (continuous)	Reference Value (discrete or discretized)	Appraiser (Symbol) – Trial No.												
			Miller			Smith			King						
			A-1	A-2	A-3	B-1	B-2	B-3	C-1	C-2	C-3				
1	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
2	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
3	<i>n/a</i>	0	0	0	0	0	0	0	0	0	0				
4	<i>n/a</i>	0	0	0	0	0	0	0	0	0	0				
5	<i>n/a</i>	0	0	0	0	0	0	0	0	0	0				
6	<i>n/a</i>	1	1	1	0	1	1	0	1	0	0				
7	<i>n/a</i>	1	1	1	1	1	1	1	1	0	1				
8	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
9	<i>n/a</i>	0	0	0	0	0	0	0	0	0	0				
10	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
11	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
12	<i>n/a</i>	0	0	0	0	0	0	0	0	1	0				
13	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
14	<i>n/a</i>	1	1	0	1	1	1	1	1	0	0				
15	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
16	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
17	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
18	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
19	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
20	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
21	<i>n/a</i>	1	1	0	1	0	1	0	1	0	0				
22	<i>n/a</i>	0	0	1	0	1	0	1	1	0	0				
23	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
24	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
25	<i>n/a</i>	0	0	0	0	0	0	0	0	0	0				
26	<i>n/a</i>	0	0	0	0	0	0	0	0	0	1				
27	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
28	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
29	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
30	<i>n/a</i>	0	0	0	0	0	0	1	0	0	0				
31	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
32	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
33	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
34	<i>n/a</i>	0	0	1	0	0	1	0	1	1	1				
35	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
36	<i>n/a</i>	1	1	0	1	1	1	1	1	0	1				
37	<i>n/a</i>	0	0	0	0	0	0	0	0	0	0				
38	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
39	<i>n/a</i>	0	0	0	0	0	0	0	0	0	0				
40	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
41	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
42	<i>n/a</i>	0	0	0	0	0	0	0	0	0	0				
43	<i>n/a</i>	1	1	0	1	1	1	1	1	1	0				
44	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
45	<i>n/a</i>	0	0	0	0	0	0	0	0	0	0				
46	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
47	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
48	<i>n/a</i>	0	0	0	0	0	0	0	0	0	0				
49	<i>n/a</i>	1	1	1	1	1	1	1	1	1	1				
50	<i>n/a</i>	0	0	0	0	0	0	0	0	0	0				

Rating categories: 0 - not OK; 1 - OK

n/a - not applicable



### 5.3 Notes on stability monitoring and repetition of capability studies

[AIAG MSA] neither contains a recommendation nor a method for monitoring the long-term stability of test processes for discrete characteristics. It may seem logical to proceed similar to procedure 5 by using stability charts for these test processes that are similar to np-charts or p-charts used for SPC processes (see [AIAG SPC]). However, sample sizes of  $n > 50$  are usually required for these charts. Thus, with regard to the required test effort, there is no advantage over repeating the complete capability study.

[AIAG MSA] also does not include any notes or recommendations on time intervals that should be applied for repeating the capability study. A common practice is to monitor the error rate of the production process and to verify the capability of the test process again in case of significant changes. However, it must be clarified here that changes of the error rate can be caused by changes in the test process as well as changes in the production process. Thus, they are not a clear indication.

If there is a possibility to monitor discrete characteristics as part of successive process steps (indirectly and preferably using a continuous characteristic), this possibility should be used in addition or as an alternative.

Moreover, the following criteria are typical examples that may require a new capability study:

- after adjusting the test system or components of the test system (e. g. camera for visual inspection during control of inspection, measuring and test equipment);
- upon restart after maintenance work where substantial disassemblies, modifications or replacements of crucial parts where necessary (e. g. camera for visual inspection);
- upon start-up of new, overhauled or repaired test systems;
- upon (subsequent) tolerance cutbacks in case of discretized continuous characteristics;
- in case of technical changes of the test system (e. g. setup, software);
- in case of completions or significant changes of the reference standard (boundary samples catalogue);
- if basic conditions of the test process are changed that may influence the capability of the test process (e. g. workflow, testing strategy);
- after changes of the operating personnel (e. g. new staff members);
- if it is suspected that the test system does not work properly;
- if necessary, before and definitely after relocation of the test system.

If in doubt, the test process analysis has to be repeated and the capability must be verified again.

## 6 Assessment of Non-Capable Measurement and Test Processes

The following approach is reasonable for measurement and test processes whose unconditional capability cannot be verified:

- Root cause analysis (e. g. cause-and-effect diagram, 5 x Why);
- Review of limiting factors and coordination between production engineering and development departments (e. g. with regard to tolerances, production concept, measurement strategy);
- Use of FMEA results that are available for the respective characteristic;
- Documentation of measures (e. g. in the control plan).

It is necessary to document comprehensibly that the compliance with the demanded specifications is assured and, if necessary, agreed with the customer.

The form in Appendix B (page 40ff) can be supportive for the decision whether a conditional approval can be accounted for.



## Appendix

### A Examples of Checklists for Measurement Process Analyses

Measurement Process Analysis			
Appendix 1: Checklist for planning and optimization of a measurement process			
	Checked	OK	Measures
<b>Measuring equipment, setting gauges</b>			
Measuring, clamping and retaining forces	<input type="checkbox"/>	<input type="checkbox"/>	_____
Definition of measuring and test points	<input type="checkbox"/>	<input type="checkbox"/>	_____
Holding fixtures, alignment of measuring object and measuring sensor	<input type="checkbox"/>	<input type="checkbox"/>	_____
Sampling elements	<input type="checkbox"/>	<input type="checkbox"/>	_____
Guidance, friction, wear	<input type="checkbox"/>	<input type="checkbox"/>	_____
Positioning, tilt of measuring object	<input type="checkbox"/>	<input type="checkbox"/>	_____
Test sequence, warming-up phase	<input type="checkbox"/>	<input type="checkbox"/>	_____
Quality of setting gauge(s) and standard(s)	<input type="checkbox"/>	<input type="checkbox"/>	_____
<b>Measuring method, strategy</b>			
Sampling or non-contact	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
Reference element, basis of decision-making	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
Measuring speed, settling time	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
Multi-point measurement or scanning instead of individual measurement values	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
Mean value of repeated measurements	<input type="checkbox"/>	<input type="checkbox"/>	_____
Measuring ranges	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
Measurement software, statistics software	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
Calibration of measuring chain	<input type="checkbox"/>	<input type="checkbox"/>	_____
Setup procedure (e.g. before each measurement)	<input type="checkbox"/>	<input type="checkbox"/>	_____
<b>Ambient conditions</b>			
Vibrations, oscillations	<input type="checkbox"/>	<input type="checkbox"/>	_____
Dust, oil mist, draught, humidity	<input type="checkbox"/>	<input type="checkbox"/>	_____
Temperature fluctuations, solar radiation	<input type="checkbox"/>	<input type="checkbox"/>	_____
Electrical interference, voltage peaks	<input type="checkbox"/>	<input type="checkbox"/>	_____
Energy fluctuations (air flow, electrical power)	<input type="checkbox"/>	<input type="checkbox"/>	_____
<b>Measuring object</b>			
Cleanliness, washing residues	<input type="checkbox"/>	<input type="checkbox"/>	_____
Surface quality, burrs	<input type="checkbox"/>	<input type="checkbox"/>	_____
Imperfect shape, reference basis	<input type="checkbox"/>	<input type="checkbox"/>	_____
Material properties (e.g. temperature coefficient)	<input type="checkbox"/>	<input type="checkbox"/>	_____
<b>Operator, working instructions</b>			
Briefing, training, accurateness, handling	<input type="checkbox"/>	<input type="checkbox"/>	_____
Cleanliness (e.g. greasy hands), heat transfer	<input type="checkbox"/>	<input type="checkbox"/>	_____
...			



Measurement Process Analysis			
Appendix 2: Checklist for selection of measuring equipment			
	Checked	OK	Measures
Resolution < 5%	<input type="checkbox"/>	<input type="checkbox"/>	_____
Linearly measuring test equipment used?	<input type="checkbox"/>	<input type="checkbox"/>	_____
Absolutely measuring test equipment used?	<input type="checkbox"/>	<input type="checkbox"/>	_____
More robust measuring equipment can be used (e.g. support, guidance, operating levers, transmitters, fixations)?	<input type="checkbox"/>	<input type="checkbox"/>	_____
Operator-independent measuring equipment can be used?	<input type="checkbox"/>	<input type="checkbox"/>	_____
New (non-contact) measurement methods can be used?	<input type="checkbox"/>	<input type="checkbox"/>	_____
Do the measuring systems have interfaces for automatic data transfer (AQDEF format)?	<input type="checkbox"/>	<input type="checkbox"/>	_____
More suitable measuring equipment is available or can be acquired?	<input type="checkbox"/>	<input type="checkbox"/>	_____
...			

Measurement Process Analysis			
Appendix 3: Checklist for review of characteristic and tolerance			
	Checked	OK	Measures
Influence of characteristic on function of the production part (e.g. DRBFM and/or FMEA considered? Design of characteristic ensures function?)	<input type="checkbox"/>	<input type="checkbox"/>	_____
Alternative characteristic as a "substitute" (e.g. tightness instead of roundness)	<input type="checkbox"/>	<input type="checkbox"/>	_____
Effects of alternative characteristic on process capability and process control (function, reliability)	<input type="checkbox"/>	<input type="checkbox"/>	_____
Tolerance adaptation (e.g. using statistical tolerancing)	<input type="checkbox"/>	<input type="checkbox"/>	_____
Alternative materials and/or substances can be used?	<input type="checkbox"/>	<input type="checkbox"/>	_____
Alternative production method or parameters can be used? (e.g. DoE and/or suitable test runs were conducted?)	<input type="checkbox"/>	<input type="checkbox"/>	_____
Consultation with			
Production planning / manufacturing engineering	<input type="checkbox"/>	<input type="checkbox"/>	_____
Production	<input type="checkbox"/>	<input type="checkbox"/>	_____
Quality management	<input type="checkbox"/>	<input type="checkbox"/>	_____
Development	<input type="checkbox"/>	<input type="checkbox"/>	_____
Sales and/or customers	<input type="checkbox"/>	<input type="checkbox"/>	_____
Purchasing	<input type="checkbox"/>	<input type="checkbox"/>	_____
...			





## B Forms for Manual Analysis

**Note:** The forms for procedures 1 – 3 and 5 – 6 correspond to the forms contained in the previous issue of booklet 10. Their use is not recommended. Software-supported analysis should be preferred.

<b>BOSCH</b> Quality Management		<b>Measurement Process Analysis Procedure 1</b>		Record No.: <div style="text-align: right;">9911015</div>	
				Sheet <div style="text-align: right;">1</div> of <div style="text-align: right;">1</div>	

<b>Measuring Equipment</b> Location: <i>W025</i> Designation: <i>Length meter</i> Equipment No.: <i>JML9Q002</i> Resolution: <i>0.001 mm</i>	<b>Characteristic</b> Measuring Object: <i>Shaft</i> Drawing No.: <i>1460320000</i> Designation of Characteristic: <i>Outer diameter</i> Nominal Value: <i>6.000 mm</i> Tolerance: <i>0.060 mm</i>	<b>Measurement Standard</b> Designation: <i>Positioning cylinder</i> Equipment No.: <i>LY8N 6.000 No. 1</i> Reference Value $x_m$ : <i>6.0020 mm</i> Uncertainty $U_{cal}$ : <i>0.0005 mm</i>
--	---	---

**Measurement:** *Manual operation; measurement point: middle of cylinder; room temperature: 20.2°C*

**Table values in:** *mm*      **Deviations from:** *-*

1 - 5	6 - 10	11 - 15	16 - 20	21 - 25	26 - 30	31 - 35	36 - 40	41 - 45	46 - 50
6.001	6.001	6.001	6.002	6.002	6.001	6.000	6.001	6.000	6.002
6.002	6.001	6.000	6.002	6.000	6.001	6.001	6.000	6.001	6.001
6.001	6.000	6.001	6.002	5.999	6.000	6.001	6.000	6.002	6.002
6.001	5.999	6.002	6.002	6.002	5.999	6.002	5.999	6.001	6.001
6.002	6.001	6.002	6.000	6.002	5.999	6.001	5.999	6.002	6.001

Reference value $x_m$ = <i>6.0020 mm</i>	Mean value $\bar{x}$ = <i>6.0009 mm</i>	Standard deviation $s$ = <i>0.0010 mm</i>
--	---	---

**Resolution  $\leq 5\% T$ ?** ☒ yes      ☐ no

**Systematic measurement error:**

For  $n = 25$  the systematic measurement error is significant if  $|\bar{x} - x_m| > 0.413 \cdot s$

For  $n = 50$  the systematic measurement error is significant if  $|\bar{x} - x_m| > 0.284 \cdot s$

$|\bar{x} - x_m| = 0.0011 \text{ mm}$        $0.413 \cdot s = 0.00041 \text{ mm}$        $0.284 \cdot s = 0.00028 \text{ mm}$

☐ insignificant
☒ significant
☐ not assessed

**Capability indexes:**

$$C_g = \frac{0.2 \cdot T}{6 \cdot s} = \frac{0.2 \cdot 0.06 \text{ mm}}{6 \cdot 0.001 \text{ mm}} = 2.01$$

$$C_{gk} = \frac{0.1 \cdot T - |\bar{x} - x_m|}{3 \cdot s} = \frac{(0.1 \cdot 0.06 - |6.0009 - 6.002|) \text{ mm}}{3 \cdot 0.001 \text{ mm}} = 1.64$$

**$C_g \geq 1.33$  and  $C_{gk} \geq 1.33$ ?** ☒ yes      ☐ no

**Comment:** *The systematic measurement error cannot be corrected*

Date: <i>02/29/2009</i>	Department: <i>W025</i>	Name: <i>John Q. Public</i>	Signature: <i>John Q. Public</i>
-------------------------	-------------------------	-----------------------------	----------------------------------

 <b>BOSCH</b> Quality Management	<h2 style="margin: 0;">Measurement Process Analysis Procedure 2</h2>	Record No.: <div style="text-align: center; color: blue;">9911015</div> Sheet <span style="color: blue;">2</span> of <span style="color: blue;">2</span>																																																																																																																																																							
<b>Measuring Equipment</b> Location: <span style="color: blue;">W025</span> Designation: <span style="color: blue;">Length meter</span> Equipment No.: <span style="color: blue;">JML9Q002</span> Resolution: <span style="color: blue;">0.001 mm</span>	<b>Characteristic</b> Measuring Object: <span style="color: blue;">Shaft</span> Drawing No.: <span style="color: blue;">1460320000</span> Designation of Characteristic: <span style="color: blue;">Outer diameter</span> Nominal Value: <span style="color: blue;">6.000 mm</span> Tolerance: <span style="color: blue;">0.060 mm</span>																																																																																																																																																								
Result procedure 1: $C_g =$ <span style="color: blue;">2.01</span> $C_{gk} =$ <span style="color: blue;">1.64</span> Record / Sheet / Date: <span style="color: blue;">9911015 / 1 / 02/29/2009</span>																																																																																																																																																									
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<b>Values:</b> Table values in: <span style="color: blue;">mm</span> Deviation from: <span style="color: blue;">—</span>																																																																																																																																																									
<table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th rowspan="2">Meas. Objekt No.</th> <th colspan="3">Appraiser A: <span style="color: blue;">Mr. Miller</span></th> <th colspan="3">Appraiser B: <span style="color: blue;">Ms. Smith</span></th> <th colspan="3">Appraiser C: <span style="color: blue;">Mr. King</span></th> <th rowspan="2">Mean Value <math>\bar{x}_i</math></th> </tr> <tr> <th>Meas. Series 1</th> <th>Meas. Series 2</th> <th>Range <math>R_{A,i}</math></th> <th>Meas. Series 1</th> <th>Meas. Series 2</th> <th>Range <math>R_{B,i}</math></th> <th>Meas. Series 1</th> <th>Meas. Series 2</th> <th>Range <math>R_{C,i}</math></th> </tr> </thead> <tbody> <tr><td>1</td><td>6.029</td><td>6.030</td><td>0.001</td><td>6.033</td><td>6.032</td><td>0.001</td><td>6.031</td><td>6.030</td><td>0.001</td><td>6.031</td></tr> <tr><td>2</td><td>6.019</td><td>6.020</td><td>0.001</td><td>6.020</td><td>6.019</td><td>0.001</td><td>6.020</td><td>6.020</td><td>0.000</td><td>6.020</td></tr> <tr><td>3</td><td>6.004</td><td>6.003</td><td>0.001</td><td>6.007</td><td>6.007</td><td>0.000</td><td>6.010</td><td>6.006</td><td>0.004</td><td>6.006</td></tr> <tr><td>4</td><td>5.982</td><td>5.982</td><td>0.000</td><td>5.985</td><td>5.986</td><td>0.001</td><td>5.984</td><td>5.984</td><td>0.000</td><td>5.984</td></tr> <tr><td>5</td><td>6.009</td><td>6.009</td><td>0.000</td><td>6.014</td><td>6.014</td><td>0.000</td><td>6.015</td><td>6.014</td><td>0.001</td><td>6.013</td></tr> <tr><td>6</td><td>5.971</td><td>5.972</td><td>0.001</td><td>5.973</td><td>5.972</td><td>0.001</td><td>5.975</td><td>5.974</td><td>0.001</td><td>5.973</td></tr> <tr><td>7</td><td>5.995</td><td>5.997</td><td>0.002</td><td>5.997</td><td>5.996</td><td>0.001</td><td>5.995</td><td>5.994</td><td>0.001</td><td>5.996</td></tr> <tr><td>8</td><td>6.014</td><td>6.018</td><td>0.004</td><td>6.019</td><td>6.015</td><td>0.004</td><td>6.016</td><td>6.015</td><td>0.001</td><td>6.016</td></tr> <tr><td>9</td><td>5.985</td><td>5.987</td><td>0.002</td><td>5.987</td><td>5.986</td><td>0.001</td><td>5.987</td><td>5.986</td><td>0.001</td><td>5.986</td></tr> <tr><td>10</td><td>6.024</td><td>6.028</td><td>0.004</td><td>6.029</td><td>6.025</td><td>0.004</td><td>6.026</td><td>6.025</td><td>0.001</td><td>6.026</td></tr> <tr> <td colspan="3"><math>\bar{x}_A =</math> <span style="color: blue;">6.0039</span></td> <td><math>R_A =</math> <span style="color: blue;">0.0016</span></td> <td colspan="3"><math>\bar{x}_B =</math> <span style="color: blue;">6.0058</span></td> <td><math>R_B =</math> <span style="color: blue;">0.0014</span></td> <td colspan="3"><math>\bar{x}_C =</math> <span style="color: blue;">6.0054</span></td> <td><math>R_C =</math> <span style="color: blue;">0.0011</span></td> <td><math>R_p =</math> <span style="color: blue;">0.0580</span></td> </tr> </tbody> </table>											Meas. Objekt No.	Appraiser A: <span style="color: blue;">Mr. Miller</span>			Appraiser B: <span style="color: blue;">Ms. Smith</span>			Appraiser C: <span style="color: blue;">Mr. King</span>			Mean Value $\bar{x}_i$	Meas. Series 1	Meas. Series 2	Range $R_{A,i}$	Meas. Series 1	Meas. Series 2	Range $R_{B,i}$	Meas. Series 1	Meas. Series 2	Range $R_{C,i}$	1	6.029	6.030	0.001	6.033	6.032	0.001	6.031	6.030	0.001	6.031	2	6.019	6.020	0.001	6.020	6.019	0.001	6.020	6.020	0.000	6.020	3	6.004	6.003	0.001	6.007	6.007	0.000	6.010	6.006	0.004	6.006	4	5.982	5.982	0.000	5.985	5.986	0.001	5.984	5.984	0.000	5.984	5	6.009	6.009	0.000	6.014	6.014	0.000	6.015	6.014	0.001	6.013	6	5.971	5.972	0.001	5.973	5.972	0.001	5.975	5.974	0.001	5.973	7	5.995	5.997	0.002	5.997	5.996	0.001	5.995	5.994	0.001	5.996	8	6.014	6.018	0.004	6.019	6.015	0.004	6.016	6.015	0.001	6.016	9	5.985	5.987	0.002	5.987	5.986	0.001	5.987	5.986	0.001	5.986	10	6.024	6.028	0.004	6.029	6.025	0.004	6.026	6.025	0.001	6.026	$\bar{x}_A =$ <span style="color: blue;">6.0039</span>			$R_A =$ <span style="color: blue;">0.0016</span>	$\bar{x}_B =$ <span style="color: blue;">6.0058</span>			$R_B =$ <span style="color: blue;">0.0014</span>	$\bar{x}_C =$ <span style="color: blue;">6.0054</span>			$R_C =$ <span style="color: blue;">0.0011</span>	$R_p =$ <span style="color: blue;">0.0580</span>
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6	5.971	5.972	0.001	5.973	5.972	0.001	5.975	5.974	0.001	5.973																																																																																																																																															
7	5.995	5.997	0.002	5.997	5.996	0.001	5.995	5.994	0.001	5.996																																																																																																																																															
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<b>Analysis</b> Note: K-Factors only valid for n = 10 measuring objects, k = 3 appraisers and r = 2 measurement series per appraiser																																																																																																																																																									
Mean range				$\bar{R} = \frac{1}{3} \cdot (\bar{R}_A + \bar{R}_B + \bar{R}_C) =$				<span style="color: blue;">0.00137 mm</span>																																																																																																																																																	
Equipment Variation EV (Repeatability)				$K_1 = 0.8862 \quad EV = K_1 \cdot \bar{R} =$				<span style="color: blue;">0.00121 mm</span>																																																																																																																																																	
Range of appraiser mean values				$R_x =$				<span style="color: blue;">0.00190 mm</span>																																																																																																																																																	
Appraiser Variation AV (Reproducibility)				$K_2 = 0.5231 \quad AV = \sqrt{(K_2 \cdot R_x)^2 - \frac{EV^2}{n \cdot r}} =$				<span style="color: blue;">0.00096 mm</span>																																																																																																																																																	
Gage Repeatability and Reproducibility GRR				$GRR = \sqrt{EV^2 + AV^2} =$				<span style="color: blue;">0.00154 mm</span>																																																																																																																																																	
				$\%GRR = 6 \cdot \frac{GRR}{T} \cdot 100\% =$				<span style="color: blue;">15.4%</span>																																																																																																																																																	
Part Variation PV				$K_3 = 0.3146 \quad PV = K_3 \cdot R_p =$				<span style="color: blue;">0.01825 mm</span>																																																																																																																																																	
Number of distinct categories ndc				$ndc \geq 5 ? \quad ndc = \sqrt{2} \cdot \frac{PV}{GRR} = 1.41 \cdot \frac{PV}{GRR} =$				<span style="color: blue;">16</span>																																																																																																																																																	
$\%GRR \leq 10\%$ <input type="checkbox"/> <b>capable</b> $10\% < \%GRR \leq 30\%$ <input checked="" type="checkbox"/> <b>conditionally capable</b> $\%GRR > 30\%$ <input type="checkbox"/> <b>not capable</b>																																																																																																																																																									
<b>Comment:</b> <span style="color: blue;">Improvement of %GRR currently unfeasible; risk analysis required</span>																																																																																																																																																									
Date: <span style="color: blue;">02/29/2009</span> Department: <span style="color: blue;">W025</span> Name: <span style="color: blue;">J. Q. Public</span> Signature: <span style="color: blue;">J. Q. Public</span>																																																																																																																																																									

**Note:** Calculations on this form are done using the average range method (ARM, see Appendix D.3) which is not recommended and should only be used in exceptions.




 <b>BOSCH</b> Quality Management	<h2 style="margin: 0;">Measurement Process Analysis Procedure 3</h2>	Record No.: <div style="color: blue; font-weight: bold;">9911015</div> Sheet <span style="color: blue; font-weight: bold;">2</span> of <span style="color: blue; font-weight: bold;">2</span>																																																																																																																																		
<b>Measuring Equipment</b> Location: <span style="color: blue;">W025</span> Designation: <span style="color: blue;">Length meter</span> Equipment No.: <span style="color: blue;">JML9Q002</span> Resolution: <span style="color: blue;">0.001 mm</span>	<b>Characteristic</b> Measuring Object: <span style="color: blue;">Shaft</span> Drawing No.: <span style="color: blue;">1460320000</span> Designation of Characteristic: <span style="color: blue;">Outer diameter</span> Nominal Value: <span style="color: blue;">6.000 mm</span> Tolerance: <span style="color: blue;">0.060 mm</span>																																																																																																																																			
Result procedure 1: $C_g = $ <span style="color: blue;">2.01</span> $C_{gk} = $ <span style="color: blue;">1.64</span> Record / Sheet / Date: <span style="color: blue;">9911015 / 1 / 02/29/2009</span>																																																																																																																																				
<b>Measurement:</b> <span style="color: blue;">Automatic operation; measurement point: middle of cylinder; room temperature: 20.2°C</span>																																																																																																																																				
<b>Values:</b> Table values in: <span style="color: blue;">mm</span> Deviation from: <span style="color: blue;">—</span>																																																																																																																																				
<table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th>Meas. Object No.</th> <th>Meas. Series 1</th> <th>Meas. Series 2</th> <th>Range <math>R_i</math></th> <th>Mean Value <math>\bar{x}_i</math></th> </tr> </thead> <tbody> <tr><td>1</td><td>6.029</td><td>6.030</td><td>0.001</td><td>6.030</td></tr> <tr><td>2</td><td>6.019</td><td>6.020</td><td>0.001</td><td>6.020</td></tr> <tr><td>3</td><td>6.004</td><td>6.003</td><td>0.001</td><td>6.004</td></tr> <tr><td>4</td><td>5.982</td><td>5.982</td><td>0.000</td><td>5.982</td></tr> <tr><td>5</td><td>6.009</td><td>6.009</td><td>0.000</td><td>6.009</td></tr> <tr><td>6</td><td>5.971</td><td>5.972</td><td>0.001</td><td>5.972</td></tr> <tr><td>7</td><td>5.995</td><td>5.997</td><td>0.002</td><td>5.996</td></tr> <tr><td>8</td><td>6.014</td><td>6.018</td><td>0.004</td><td>6.016</td></tr> <tr><td>9</td><td>5.985</td><td>5.987</td><td>0.002</td><td>5.986</td></tr> <tr><td>10</td><td>6.024</td><td>6.028</td><td>0.004</td><td>6.026</td></tr> <tr><td>11</td><td>6.033</td><td>6.032</td><td>0.001</td><td>6.033</td></tr> <tr><td>12</td><td>6.020</td><td>6.019</td><td>0.001</td><td>6.020</td></tr> <tr><td>13</td><td>6.007</td><td>6.007</td><td>0.000</td><td>6.007</td></tr> <tr><td>14</td><td>5.985</td><td>5.986</td><td>0.001</td><td>5.986</td></tr> <tr><td>15</td><td>6.014</td><td>6.014</td><td>0.000</td><td>6.014</td></tr> <tr><td>16</td><td>5.973</td><td>5.972</td><td>0.001</td><td>5.973</td></tr> <tr><td>17</td><td>5.997</td><td>5.996</td><td>0.001</td><td>5.997</td></tr> <tr><td>18</td><td>6.019</td><td>6.015</td><td>0.004</td><td>6.017</td></tr> <tr><td>19</td><td>5.987</td><td>5.986</td><td>0.001</td><td>5.987</td></tr> <tr><td>20</td><td>6.029</td><td>6.025</td><td>0.004</td><td>6.027</td></tr> <tr><td>21</td><td>6.017</td><td>6.019</td><td>0.002</td><td>6.018</td></tr> <tr><td>22</td><td>6.003</td><td>6.001</td><td>0.002</td><td>6.002</td></tr> <tr><td>23</td><td>6.009</td><td>6.012</td><td>0.003</td><td>6.011</td></tr> <tr><td>24</td><td>5.987</td><td>5.987</td><td>0.000</td><td>5.987</td></tr> <tr><td>25</td><td>6.006</td><td>6.003</td><td>0.003</td><td>6.005</td></tr> </tbody> </table>	Meas. Object No.	Meas. Series 1	Meas. Series 2	Range $R_i$	Mean Value $\bar{x}_i$	1	6.029	6.030	0.001	6.030	2	6.019	6.020	0.001	6.020	3	6.004	6.003	0.001	6.004	4	5.982	5.982	0.000	5.982	5	6.009	6.009	0.000	6.009	6	5.971	5.972	0.001	5.972	7	5.995	5.997	0.002	5.996	8	6.014	6.018	0.004	6.016	9	5.985	5.987	0.002	5.986	10	6.024	6.028	0.004	6.026	11	6.033	6.032	0.001	6.033	12	6.020	6.019	0.001	6.020	13	6.007	6.007	0.000	6.007	14	5.985	5.986	0.001	5.986	15	6.014	6.014	0.000	6.014	16	5.973	5.972	0.001	5.973	17	5.997	5.996	0.001	5.997	18	6.019	6.015	0.004	6.017	19	5.987	5.986	0.001	5.987	20	6.029	6.025	0.004	6.027	21	6.017	6.019	0.002	6.018	22	6.003	6.001	0.002	6.002	23	6.009	6.012	0.003	6.011	24	5.987	5.987	0.000	5.987	25	6.006	6.003	0.003	6.005		
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<b>Analysis</b> Note: K-Factors only valid for n = 25 measuring objects and r = 2 measurement series																																																																																																																																				
Mean Range <span style="float: right;"><math>\bar{R} = </math> <span style="color: blue;">0.0016 mm</span></span>																																																																																																																																				
Equipment Variation EV (Repeatability) <span style="float: right;"><math>EV = K_1 \cdot \bar{R} = </math> <span style="color: blue;">0.0014 mm</span></span> $K_1 = 0.8862$																																																																																																																																				
Gage Repeatability & Reproducibility (0) GRR <span style="float: right;"><math>GRR = EV = </math> <span style="color: blue;">0.0014 mm</span></span>																																																																																																																																				
$\%GRR = 6 \cdot \frac{GRR}{T} \cdot 100\% = $ <span style="color: blue;">14.2%</span>																																																																																																																																				
Range of Mean Values <span style="float: right;"><math>R_p = </math> <span style="color: blue;">0.0610 mm</span></span>																																																																																																																																				
Part Variation PV <span style="float: right;"><math>PV = K_3 \cdot R_p = </math> <span style="color: blue;">0.0153 mm</span></span> $K_3 = 0.25$																																																																																																																																				
Number of distinct categories ndc <span style="float: right;"><math>ndc = \sqrt{2} \cdot \frac{PV}{GRR} = </math> <span style="color: blue;">15</span></span> $ndc \geq 5 ?$																																																																																																																																				
<div style="display: flex; justify-content: space-between; align-items: center;"> <div> <math>\%GRR \leq 10\%</math> <input type="checkbox"/> <b>capable</b> </div> <div> <math>10\% &lt; \%GRR \leq 30\%</math> <input checked="" type="checkbox"/> <b>conditionally capable</b> </div> <div> <math>\%GRR &gt; 30\%</math> <input type="checkbox"/> <b>not capable</b> </div> </div>																																																																																																																																				
<b>Comment:</b> <span style="color: blue;">Improvement of %GRR currently unfeasible; risk analysis required</span>																																																																																																																																				
Date: <span style="color: blue;">02/29/2009</span> Department: <span style="color: blue;">W025</span> Name: <span style="color: blue;">J. Q. Public</span> Signature: <span style="color: blue;">J. Q. Public</span>																																																																																																																																				

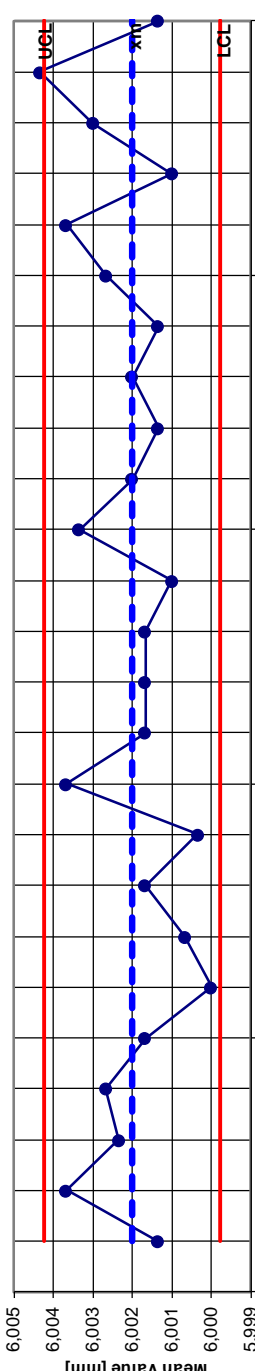
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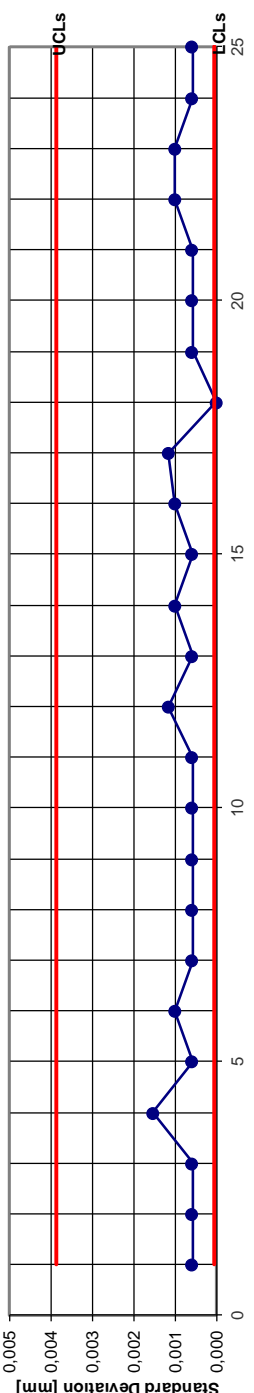


 <b>BOSCH</b> Quality Management		<b>Stability</b> (Measurement Process) <b>Procedure 5</b>																				Production part		Plant / workshop / department																								
																						Shaft 1460 320 000		W025																								
																						Stability monitoring		Stability control chart																								
																				Outer diameter 6 mm		Uk		10.10.2019																								
Sample	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	Designation of measuring equipment	Measuring equipment no.	ID of setup measurement standard	Reference value $x_m$	Measurement uncertainty $U_{95}$	Table values: Deviation from	Table values: Unit	Sample size n	Sampling interval	$C_{95}$ from procedure 1	Characteristic	Designation	Nominal value	USL	LSL	Tolerance T	Control limits (confidence level 99 %)	$UCL = x_m + (2.58/\sqrt{3}) \cdot (T/\sqrt{40})$	$LCL = x_m + (2.58/\sqrt{3}) \cdot (T/\sqrt{40})$	$UCL_s = 2.571 \cdot T/40$	$LCL_s = 0.037 \cdot T/40$	Evaluated	Approved
$x_1$	2	4	3	3	2	0	1	1	0	4	2	3	2	2	4	3	2	2	1	3	4	2	4	5	2	Length meter	JML9Q002	LY8N 6.000 No. 1	6,002 mm	0,0005 mm	1,3	0,6	3	2 times per shift	1,64	Outer diameter		6,000 mm	6,030 mm	5,970 mm	0,060 mm		6,0042 mm	5,9998 mm	0,003856 mm	0,000055 mm		
$x_2$	1	4	2	1	1	1	2	0	4	1	1	1	0	3	2	2	2	2	3	3	0	3	4	1																								
$x_3$	1	3	2	4	2	-1	0	2	1	3	2	1	2	1	3	1	0	2	1	2	4	1	2	4	1																							
$x_4$																																																
$x_5$																																																
$\bar{x}$	1,3	3,7	2,3	2,7	1,7	0,0	0,7	1,7	0,3	3,7	1,7	1,7	1,7	1,0	3,3	2,0	1,3	2,0	1,3	2,7	3,7	1,0	3,0	4,3	1,3																							
s	0,6	0,6	0,6	1,5	0,6	1,0	0,6	0,6	0,6	0,6	0,6	1,2	0,6	1,0	0,6	1,0	1,2	0,0	0,6	0,6	0,6	1,0	1,0	0,6	0,6																							



Mean Value [mm]



Standard Deviation [mm]

Date	11.10	10.11	10.11	10.11	10.12	10.12	10.12	10.12	10.12	10.13	10.13	10.13	10.13	10.13	10.14	10.14	10.14	10.14	10.15	10.15	10.15	10.18	10.18	10.18	10.18	19.10
Time	6:50 AM	11:40 AM	2:40 PM	9:35 PM	6:25 AM	10:50 AM	2:20 PM	9:05 PM	6:20 AM	10:15 AM	3:00 PM	9:35 PM	7:10 AM	11:50 AM	4:05 PM	9:30 PM	6:50 PM	12:10 PM	4:15 PM	9:20 PM	6:45 AM	12:05 PM	4:20 PM	9:15 PM	6:50 AM	
Signature	Pfj	Mu	Mu	Pfj	Pfj	Nkl	Nkl	Nkl	Pfj	Mu	Mu	Nkl	Nkl	Nkl	Nkl	Nkl	Nkl	Nkl	Pfj	Pfj	Nkl	Nkl	Mu	Mu	Mu	Pfj

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 <b>BOSCH</b> Quality Management	<h2 style="margin: 0;">Test Process Analysis Procedure 6</h2>	Record No.: <span style="color: blue;">9911015</span> Sheet <span style="color: blue;">6</span> of <span style="color: blue;">7</span>																																																																																																																																																																																																																																																																																																																																																																																																																																																				
<b>Measuring &amp; Test Equipment</b> Location: <span style="color: blue;">W025</span> Designation: <span style="color: blue;">Limit plug gauge</span> Equipment No.: <span style="color: blue;">LG3.6H11 No. 1</span>	<b>Characteristic</b> Measuring Object: <span style="color: blue;">Housing</span> Drawing No.: <span style="color: blue;">1265120000</span> Designation of Characteristic: <span style="color: blue;">Inner diameter</span> Nominal Value: <span style="color: blue;">3.600 mm</span> Tolerance: <span style="color: blue;">0.075 mm</span>	<b>Measuring System</b> Designation: <span style="color: blue;">Bore hole measuring device</span> Equipment No.: <span style="color: blue;">JMK3N1/3.6 No. 1</span> Traceability: <span style="color: blue;">Setting ring gage 3.600</span> Measurement Uncertainty: <span style="color: blue;">0.002 mm</span>																																																																																																																																																																																																																																																																																																																																																																																																																																																				
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<div style="display: flex; justify-content: space-between; font-size: small;"> <span><b>Evaluation:</b></span> <span>Within tolerance: <b>+</b>    Outside tolerance: <b>-</b>    No agreement: <b>X</b></span> </div> <div style="display: flex; justify-content: space-between;"> <table border="1" style="width: 48%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th rowspan="3">Test Object No.</th> <th colspan="2">Reference</th> <th colspan="2">Oper. A</th> <th colspan="2">Oper. B</th> <th rowspan="3">Code</th> </tr> <tr> <th rowspan="2">con- tinuous</th> <th rowspan="2">dis- cretized</th> <th colspan="2">Smith</th> <th colspan="2">Miller</th> </tr> <tr> <th>1</th> <th>2</th> <th>1</th> <th>2</th> </tr> </thead> <tbody> <tr><td>28</td><td>3.664</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td></tr> <tr><td>7</td><td>3.652</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td></tr> <tr><td>30</td><td>3.652</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td></tr> <tr><td>2</td><td>3.649</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td></tr> <tr><td>6</td><td>3.645</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td></tr> <tr><td>22</td><td>3.642</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td></tr> <tr><td>32</td><td>3.641</td><td>-</td><td>-</td><td>-</td><td>+</td><td>-</td><td>X</td></tr> <tr><td>9</td><td>3.634</td><td>+</td><td>-</td><td>-</td><td>-</td><td>+</td><td>X</td></tr> <tr><td>27</td><td>3.632</td><td>+</td><td>-</td><td>-</td><td>+</td><td>+</td><td>X</td></tr> <tr><td>1</td><td>3.632</td><td>+</td><td>-</td><td>-</td><td>+</td><td>+</td><td>X</td></tr> <tr><td>36</td><td>3.632</td><td>+</td><td>-</td><td>-</td><td>+</td><td>+</td><td>X</td></tr> <tr><td>47</td><td>3.632</td><td>+</td><td>-</td><td>-</td><td>+</td><td>+</td><td>X</td></tr> <tr><td>46</td><td>3.626</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td></tr> <tr><td>10</td><td>3.625</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td></tr> <tr><td>26</td><td>3.622</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td></tr> <tr><td>5</td><td>3.621</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td></tr> <tr><td>23</td><td>3.621</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td></tr> <tr><td>15</td><td>3.617</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td></tr> <tr><td>33</td><td>3.614</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td></tr> <tr><td>42</td><td>3.614</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td></tr> <tr><td>43</td><td>3.613</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td></tr> <tr><td>50</td><td>3.609</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td></tr> <tr><td>38</td><td>3.603</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td></tr> <tr><td>34</td><td>3.600</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td></tr> <tr><td>8</td><td>3.599</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td><td>+</td></tr> </tbody> </table> <table border="1" style="width: 48%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th rowspan="3">Test Object No.</th> <th colspan="2">Reference</th> <th colspan="2">Oper. 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Date: <span style="color: blue;">02/29/2009</span> Department: <span style="color: blue;">W025</span> Name: <span style="color: blue;">J. Q. Public</span> Signature: <span style="color: blue;">J. Q. Public</span>																																																																																																																																																																																																																																																																																																																																																																																																																																																						

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**Note:** On the form, the test results are shown already sorted according to their (continuous) reference values.

 <b>BOSCH</b> Quality Management	<h2 style="margin: 0;">Assessment of Non-capable Measurement &amp; Test Processes</h2>	Record No.: <div style="text-align: center; color: blue;">9911015</div> Sheet <span style="color: blue;">1</span> of <span style="color: blue;">2</span>		
<b>Measuring Equipment</b> Location: <span style="color: blue;">W025</span> Designation: <span style="color: blue;">Measurement sensor</span> Equipment No.: <span style="color: blue;">LX 0815 P1</span> Resolution: <span style="color: blue;">0.001 mm</span>	<b>Characteristic</b> Measuring / Test Object: <span style="color: blue;">Shaft</span> Drawing No.: <span style="color: blue;">1460320000</span> Designation of Characteristic: <span style="color: blue;">Outer diameter</span> Nominal Value: <span style="color: blue;">6.000 mm</span> Tolerance: <span style="color: blue;">0.060 mm</span>	<b>Measurement Standard</b> Designation: <span style="color: blue;">Positioning cylinder</span> Equipment No.: <span style="color: blue;">LY8N 6.000 No. 1</span> Reference Value $\bar{x}_m$ : <span style="color: blue;">6.0020 mm</span> Uncertainty $U_{kal}$ : <span style="color: blue;">0.0005 mm</span>		
<b>1. Capability indices of procedures 1 – 4 and 6 – 7</b>				
Check the applicable result for each procedure (n/a – procedure not applicable / not used)				
Pro- cedure	n/a	capable	conditionally capable	not capable
1			$1.20 \leq C_{gk} < 1.33$ <span style="color: blue;">X</span>	$C_{gk} < 0.80$
2			$10\% < \%GRR \leq 20\%$	$20\% < \%GRR \leq 30\%$ <span style="color: blue;">X</span>
3	X		$10\% < \%GRR \leq 20\%$	$20\% < \%GRR \leq 30\%$
4		X	$1.20 \leq MIN(C_{gk}) < 1.33$	$0.80 \leq MIN(C_{gk}) < 1.20$
4 (MSA)	X		<i>Zero line (partly) outside the confidence limits</i>	
5	X		<i>Zero line (partly) outside the confidence limits</i>	
6	X		$10\% < \%GRR \leq 20\%$	$20\% < \%GRR \leq 30\%$
7	X		$0.8 \leq \kappa < 0.9$	$0.7 \leq \kappa < 0.8$
Key figure 1		1	2	7
Highest key figure achieved is relevant				
<b>2. External relevance of failures (effect for customer)</b>				
Assessment according to design and process FMEA (see booklet 14, CDQ0305, divisional & in-plant regulations)				
Effect for customer  B-assessment according to FMEA  Key figure 2  Description of failure effect	<div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">none</div> <div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">1</div> <div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">1</div>	<div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">insignificant to marginal</div> <div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">2 - 4</div> <div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">2</div>	<div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">moderately serious to serious</div> <div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">5 - 8</div> <div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">3</div>	<div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">very serious</div> <div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">9 - 10</div> <div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">7</div>
<span style="color: blue;">Outer diameter is too large, component cannot be used in the vehicle; 0 km complaint</span>				
<b>3. Internal relevance of failures (effect for Bosch)</b>				
Assessment according to design and process FMEA (see booklet 14, CDQ0305, divisional & in-plant regulations)				
Effect for Bosch  B-assessment according to FMEA  Key figure 3  Description of failure effect	<div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">none</div> <div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">1</div> <div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">1</div>	<div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">insignificant to marginal</div> <div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">2 - 4</div> <div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">2</div>	<div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">moderately serious to serious</div> <div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">5 - 8</div> <div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">3</div>	<div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">very serious</div> <div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">9 - 10</div> <div style="border: 1px solid black; padding: 10px; margin-bottom: 5px;">7</div>
<span style="color: blue;">Outer diameter is too large, component must be scrapped, increased failure costs</span>				

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 <b>BOSCH</b> Quality Management		<h1>Assessment of Non-capable Measurement &amp; Test Processes</h1>			Record No.: 9911015 Sheet 2 of 2	
<b>4. Result of assessment and measures</b>						
Product of key figures: <b>2</b> <b>x</b> <b>3</b> <b>x</b> <b>3</b> = <b>18</b> Key figure of assessment						
Result	Decision	Measures			Responsible	Due Date
1 - 2	<b>Conditional release</b> Periodical check-up for possible process improvement.	Optimize measuring system (prevent from manual influence) Repeat MSA according to procedure 1			Mr. ABC Mr. ABC	10/30/2009 10/30/2009
3 - 6	<b>Conditional release</b> Periodical check-up for possible process improvement. Proof of effectiveness of the measures in order to avoid failure effects (customer complaints).	Optimize measuring system (prevent from manual influence) Repeat MSA according to procedure 1 Safeguard characteristic by additional test XXX ...			Mr. ABC Mr. ABC Mr. DEF	10/30/2009 10/30/2009 11/30/2009
≥ 7	<b>X No release</b> The functionality of the characteristic must be ensured by means of a capable indirect test. If external failure implications cannot be ruled out, arrangements are established together with the development department which is in charge for the product. The customer has to be informed.	Define a new measuring method ... Acquire more precise measurement equipment ... Repeat MSA according to procedure ... Safeguard characteristic by additional test XXX ...			Mr. ABC Ms. XYZ Mr. DEF Mr. DEF	10/30/2009 11/30/2009 12/10/2009 10/1/2009
<b>5. Approval (according to in-plant directives)</b>						
Person in charge		Date: 9/15/2009	Department: XyP/W025	Name: Amann	Signature: Amann	
Head of department: Production		Date: 9/16/2009	Department: XyP/MOE	Name: Bemann	Signature: Bemann	
Head of department: Quality management		Date: 9/17/2009	Department: XyP/QMM	Name: Cefrau	Signature: Cefrau	
Head of department: Development		Date: 9/18/2009	Department: GB/EXY	Name: Demann	Signature: Demann	

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 <b>BOSCH</b> Quality Management	<b>Measurement Process Analysis</b> <b>Procedure 1 in case of a one-sided limit</b> Acceptance criterion by means of a measurement standard	Record No.: <b>9911015</b> Sheet <b>1</b> of <b>1</b>																																																												
<b>Measuring Equipment</b> Location: <i>XyP / MOE1</i> Designation: <i>Pull-off force measuring device</i> Equipment No.: <i>JME1 E281</i> Resolution: <i>0.1 N</i>	<b>Characteristic</b> Measuring Object: <i>Sensor cable</i> Drawing No.: <i>F00X1Y2345</i> Designation of Characteristic: <i>Tensile shearing force of welded connection</i> Nominal Value: <i>90.000 N</i> Limiting Value: <i>70.000 N</i>	<b>Measurement Standard</b> Designation: <i>Load cell</i> Equipment No.: <i>JMP9 E2</i> Reference Value $x_m$ : <i>80 N</i> Uncertainty $U_{cal}$ : <i>0.2 N</i>																																																												
<b>Measurement:</b> <i>Manual operation using a special holding fixture for measurement standard (different to holding fixture for serial parts); room temperature 20°C</i>																																																														
<b>Table values in: <i>N</i>      Deviations from: <i>-</i></b>																																																														
<table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <tr> <th>1 - 5</th><th>6 - 10</th><th>11 - 15</th><th>16 - 20</th><th>21 - 25</th><th>26 - 30</th><th>31 - 35</th><th>36 - 40</th><th>41 - 45</th><th>46 - 50</th></tr> <tr><td>81.000</td><td>81.200</td><td>79.800</td><td>80.200</td><td>80.800</td><td>81.000</td><td>81.200</td><td>79.800</td><td>80.200</td><td>80.800</td></tr> <tr><td>80.800</td><td>80.300</td><td>80.500</td><td>79.800</td><td>80.200</td><td>80.800</td><td>80.300</td><td>80.500</td><td>79.800</td><td>80.200</td></tr> <tr><td>80.700</td><td>80.800</td><td>80.700</td><td>80.300</td><td>81.200</td><td>80.700</td><td>80.800</td><td>80.700</td><td>80.300</td><td>81.200</td></tr> <tr><td>81.200</td><td>80.800</td><td>80.500</td><td>80.300</td><td>80.000</td><td>81.200</td><td>80.800</td><td>80.500</td><td>80.300</td><td>80.000</td></tr> <tr><td>80.800</td><td>80.200</td><td>80.800</td><td>80.000</td><td>80.200</td><td>80.800</td><td>80.200</td><td>80.800</td><td>80.000</td><td>80.200</td></tr> </table>			1 - 5	6 - 10	11 - 15	16 - 20	21 - 25	26 - 30	31 - 35	36 - 40	41 - 45	46 - 50	81.000	81.200	79.800	80.200	80.800	81.000	81.200	79.800	80.200	80.800	80.800	80.300	80.500	79.800	80.200	80.800	80.300	80.500	79.800	80.200	80.700	80.800	80.700	80.300	81.200	80.700	80.800	80.700	80.300	81.200	81.200	80.800	80.500	80.300	80.000	81.200	80.800	80.500	80.300	80.000	80.800	80.200	80.800	80.000	80.200	80.800	80.200	80.800	80.000	80.200
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80.800	80.200	80.800	80.000	80.200	80.800	80.200	80.800	80.000	80.200																																																					
<b>Reference value <math>x_m = 80\text{ N}</math>      Mean value <math>\bar{x} = 80.524\text{ N}</math>      Standard deviation <math>s = 0.4182\text{ N}</math></b>																																																														
<b>Systematic measurement error:</b> For $n = 25$ the systematic measurement error is significant if $ \bar{x} - x_m  > 0.413 \cdot s$ For $n = 50$ the systematic measurement error is significant if $ \bar{x} - x_m  > 0.284 \cdot s$ $ \bar{x} - x_m  = 0.524\text{ N}$ $0.413 \cdot s = 0.1727\text{ N}$ $0.284 \cdot s = 0.1188\text{ N}$ <input type="checkbox"/> insignificant <input checked="" type="checkbox"/> significant <input type="checkbox"/> not assessed																																																														
<b>Acceptance criterion</b> <input type="checkbox"/> Upper limiting value $z \leq USL_0 = USL + (\bar{x} - x_m) - 4 \cdot s - U_{cal}$ for measured values $z$ that are determined during the production process: <input checked="" type="checkbox"/> Lower limiting value $z \geq LSL_0 = LSL + (\bar{x} - x_m) + 4 \cdot s + U_{cal}$ $= 70 + (80.524 - 80) + 4 \cdot 0.4182 + 0.2 = \mathbf{72.3968}$																																																														
<b>Comment:</b> <i>The systematic measurement error cannot be corrected; reason: shear forces due to holding fixture; measure: minimization of shear forces by optimizing the holding fixture; the study will be repeated with optimized holding fixture</i>																																																														
Date: <i>02/29/2009</i> Department: <i>XyP / MOE1</i> Name: <i>John Q. Public</i> Signature: <i>John Q. Public</i>																																																														





## C Amendments and Notes on Procedure 1

### C.1 Significance of systematic measurement errors

For sample sizes  $n \geq 20$ , [AIAG MSA] recommends to check the significance of the systematic measurement error  $|\bar{x} - x_m|$  (see [AIAG MSA], footnote on page 88/89). The significance criterion of this so-called one-sample t-test is dependent on the confidence level  $1 - \alpha$  and on the sample size  $n$ . For the confidence level 95%, the systematic measurement error is considered **insignificant** if the criterion

$$\frac{|\bar{x} - x_m|}{s} \leq 0.413 \quad \text{is met for sample size } n = 25$$

or

$$\frac{|\bar{x} - x_m|}{s} \leq 0.284 \quad \text{is met for sample size } n = 50.$$

For a deviating confidence level and/or sample size the criterion must be adapted accordingly (see Appendix C.2).

This criterion implies a condition for the maximum difference of the parameters  $C_g$  and  $C_{gk}$ :

$$C_g - C_{gk} \leq \frac{1}{3} \cdot \frac{|\bar{x} - x_m|}{s}.$$

*NOTE: This condition results if the equation for  $C_{gk}$  is solved for  $|\bar{x} - x_m| / s$  and  $C_g$  is substituted for that part of the resulting formula which corresponds to the equation for  $C_g$  (for equations see chapter 4.1).*

The criterion for the respective sample size  $n$  inserted yields for

$$n = 25 \quad \text{the equivalent criterion} \quad C_g - C_{gk} \leq 0.138$$

or for

$$n = 50 \quad \text{the equivalent criterion} \quad C_g - C_{gk} \leq 0.095.$$

According to practical experience, this criterion leads to problems with high-quality measurement standards and high-quality measuring equipment ( $s$  small, criterion is not satisfied despite technically excellent small measurement errors) or it leads to problems with low-quality standards and equipment that cannot be seen directly ( $s$  large, criterion is satisfied despite technically unacceptably large measurement errors). This is due to the evaluation of the systematic measurement error relative to the variation  $s$  of the measurement process. It is not evaluated relative to the technically relevant tolerance of the characteristic to be measured. Thus,

$$C_g - C_{gk} \leq \frac{1}{3} = 0.33$$

is sometimes used as a rule of thumb for just acceptable deviations in practice, i.e. systematic measurement errors up to  $s$ . The applicability must be assessed for every individual measurement process.

According to [AIAG MSA] a significant systematic measurement error should generally be corrected by modification to the measuring equipment (e. g. adjustment). If this is not possible, the systematic measurement error can be taken into account by correcting each measurement result (see [AIAG MSA], chapter III, paragraph B, page 95).

### C.2 Determination of the significance criterion for systematic measurement errors

A one-sample t-test is used to test whether the mean value  $\mu$  of the population agrees or disagrees with the reference value  $x_m$ . The mean value  $\bar{x}$  of a sample of size  $n$  from this population is used as an estimator for  $\mu$ .

Null hypothesis:  $\mu = x_m$

Alternative hypothesis:  $\mu \neq x_m$

The null hypothesis is accepted if  $|\bar{x} - x_m| \leq t_{f, 1-\alpha/2} \cdot \frac{s}{\sqrt{n}}.$

$t_{f, 1-\alpha/2}$  is the (two-sided) quantile of the t-distribution for  $f = n - 1$  degrees of freedom and confidence level  $1 - \alpha$ .



Thus, the significance criterion for  $\alpha = 0.05$  (confidence level 95%) and sample size  $n = 25$  is calculated according to

$$\frac{|\bar{x} - x_m|}{s} \leq \frac{t_{24; 0.975}}{\sqrt{25}} = \frac{2.064}{5} = 0.413$$

and for  $n = 50$  according to

$$\frac{|\bar{x} - x_m|}{s} \leq \frac{t_{49; 0.975}}{\sqrt{50}} = \frac{2.009}{7.071} = 0.284.$$

If the significance criterion is satisfied, the mean value  $\mu$  and the reference value  $x_m$  are **not** significantly different. Significance criteria for further sample sizes  $n$  and  $\alpha = 0.05$ :

$n$	$\frac{t_{n-1; 1-\alpha/2}}{\sqrt{n}}$	$n$	$\frac{t_{n-1; 1-\alpha/2}}{\sqrt{n}}$	$n$	$\frac{t_{n-1; 1-\alpha/2}}{\sqrt{n}}$
5	1.241664	30	0.373406	55	0.270338
10	0.715357	35	0.343512	60	0.258327
15	0.553782	40	0.319816	65	0.247788
20	0.468014	45	0.300433	70	0.238442
25	0.412780	50	0.284197	75	0.230079

Significance criteria for deviating values of  $\alpha$  and  $n$  are calculated in the same way.  $t_{f; 1-\alpha/2}$  can be found in tables or determined e. g. with the EXCEL worksheet function  $TINV(\alpha; f)$ .

### C.3 Characteristics with a one-sided limit and without a natural limit

The systematic measurement error  $\bar{x} - x_m$  and the standard deviation  $s$  are calculated from the measured data of a type-1 study according to chapter 4.1. Both parameters are assumed to be temporally insignificantly changing characteristics of the measuring equipment (but not of the measuring object).

Let  $z$  be a single measured value, recorded during the production process. It is assumed that  $z$  belongs to a normal distribution with the standard deviation  $s$  (known from the type-1 study described in chapter 4.1), but with unknown mean value  $\bar{z}$ .

*NOTE: It is assumed that a normal distribution with a standard deviation  $s$  and a certain mean value  $\bar{z}$  would result if the measurements were repeated sufficiently frequently.*

The additional requirement that  $z$  must belong to a certain distribution with 99.994% probability limits the possible distributions to the distributions between the following extreme positions:

- $z$  coincides with the quantile  $+4s$  of the distribution with the mean value  $\bar{z} = z - 4 \cdot s$  (upper edge position),
- $z$  coincides with the quantile  $-4s$  of the distribution with the mean value  $\bar{z} = z + 4 \cdot s$  (lower edge position).

Thus, the distributions which  $z$  can belong to, are limited to distributions with a mean value  $\bar{z}$  in the range

$$z - 4 \cdot s \leq \bar{z} \leq z + 4 \cdot s.$$

Based on the supposed insignificant temporal change of the systematic measurement error  $\bar{x} - x_m$  (known from the type-1 study described in chapter 4.1), it is further assumed that the conventional true value  $z_0$  differs from  $\bar{z}$  by exactly this measurement error:

$$\bar{z} - z_0 = \bar{x} - x_m.$$

This relationship solved for  $\bar{z}$  and inserted, results in

$$z - 4 \cdot s \leq z_0 + \bar{x} - x_m \leq z + 4 \cdot s.$$

This inequality solved for  $z_0$  yields the range where the conventional true value  $z_0$  corresponding to the measured value  $z$  can be expected with a probability of 99.994%:

$$z - (\bar{x} - x_m) - 4 \cdot s \leq z_0 \leq z - (\bar{x} - x_m) + 4 \cdot s.$$

In case of an upper limit USL, it is requested that the conventional true value  $z_0$  corresponding to the measured value  $z$  must not be greater than USL, i.e.

$$z_0 \leq z - (\bar{x} - x_m) + 4 \cdot s \leq \text{USL}.$$

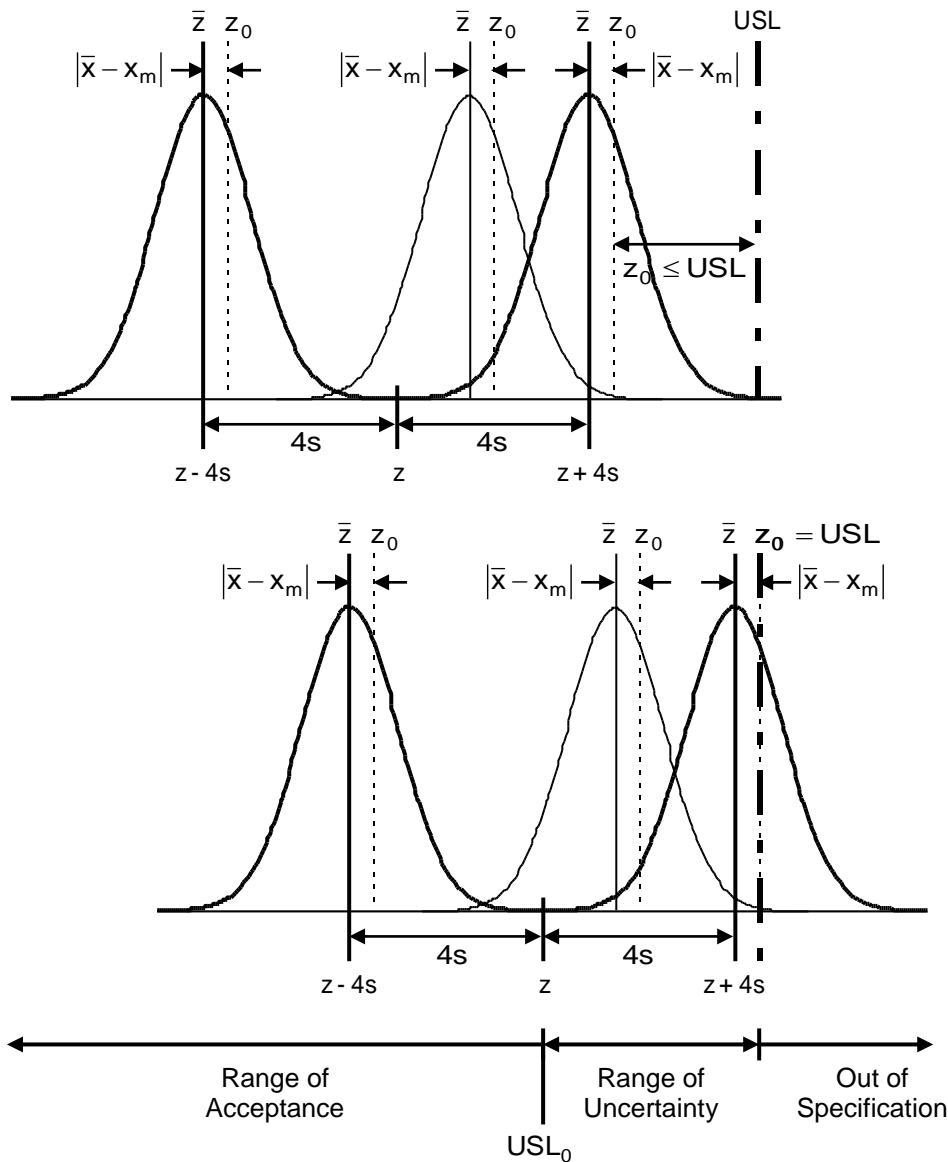
Solved for  $z$ , the acceptance criterion for each individual measured value  $z$  results:

$$z \leq \text{USL} + (\bar{x} - x_m) - 4 \cdot s = \text{USL}_0.$$



The following diagrams illustrate the explanations above. A measured value  $z$  is shown in an uncritical position (upper diagram) and in critical position (lower diagram) relative to a one-sided upper limit  $USL$ . Furthermore, the two distributions in the extreme positions as well as an example of a distribution in an intermediate position are shown, each with its mean value  $\bar{z}$  and the corresponding conventional true value  $z_0$ .  $z$  can belong to any of these distributions.

$z$  must only come as close to the limit  $USL$  as the greatest of all possible conventional true values  $z_0$  does not violate  $USL$  ( $z_0 \leq USL$ ). In the lower diagram,  $z_0$  coincides with  $USL$  ( $z_0 = USL$ ) and  $z$  is located exactly at the upper edge of the acceptance range ( $z = USL_0$ ), i.e. the acceptance range  $z \leq USL_0$  is represented by the range "left of  $z$ " in the lower diagram.



In case of a lower limiting value  $LSL$

$$LSL \leq z - (\bar{x} - x_m) - 4 \cdot s \leq z_0$$

is requested analogically, i.e. the acceptance criterion results from solving the inequality to  $z$ :

$$z \geq LSL + (\bar{x} - x_m) + 4 \cdot s = LSL_0$$

In cases where the expanded measurement uncertainty  $U_{cal}$  of the calibration of the measurement standard has to be considered (rule of thumb:  $U_{cal} \geq 0,01 \cdot (|\bar{x} - x_m| + 4 \cdot s)$ ), the criteria above apply in the following modified form:

$$z \leq USL + (\bar{x} - x_m) - 4 \cdot s - U_{cal} = USL_0$$

$$z \geq LSL + (\bar{x} - x_m) + 4 \cdot s + U_{cal} = LSL_0$$



## D Amendments and Notes on Procedures 2 and 3

### D.1 Parameter ndc

ndc (number of distinct categories) is the number of categories that can be distinguished by the measurement process. ndc describes the part variation PV related to the measurement process variation GRR. In order to ensure that the measuring equipment can measure differing part qualities with sufficiently distinct results, the part variation should be larger than the variation of the measuring equipment in the case of type-2 and type-3 studies. According to [AIAG MSA] ndc should not be less than 5:

$$\text{ndc} = \sqrt{2} \cdot \frac{\text{PV}}{\text{GRR}} \geq 5.$$

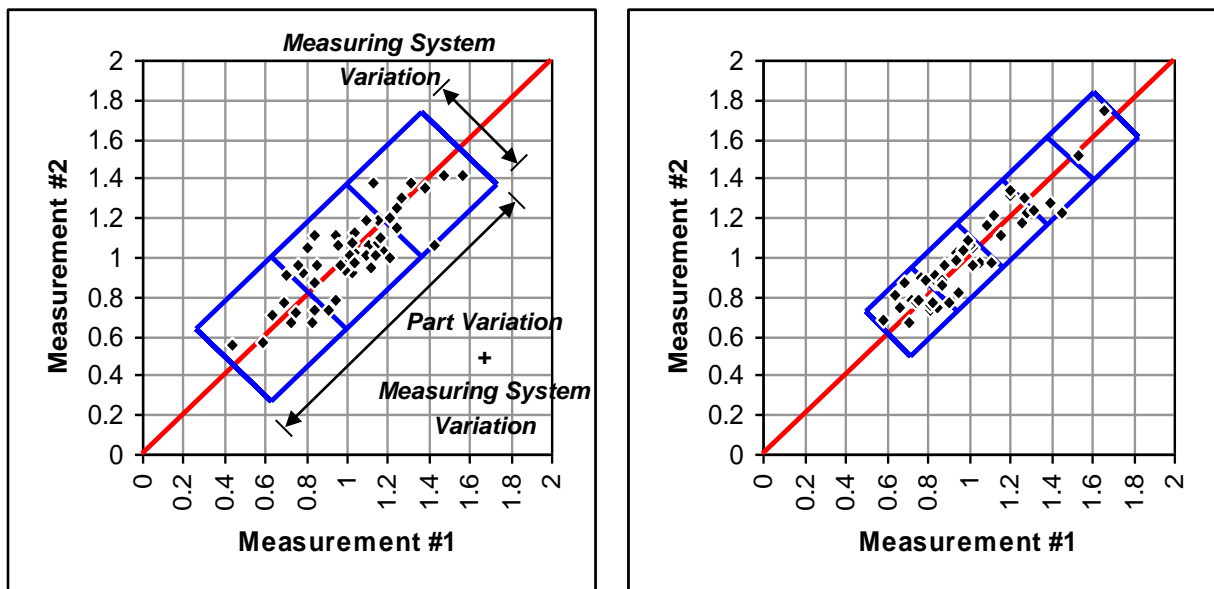
*NOTE: Non-integer numbers for ndc are always rounded to the next integer.*

#### Illustrative interpretation of ndc

When using procedure 3, (at least) 25 parts are measured repeatedly, i.e. there are 2 measured values for each part. When plotting the measurement results against each other so that each part is represented by a data point whose x-coordinate represents the measured value of the first measurement and whose y-coordinate represents the measured value of the second measurement, a diagram is obtained as shown below (so-called iso-plot).

If the measurement results were different from part to part whereas the results of the first and second measurement were identical for each individual part, the corresponding data points in the diagram would be situated exactly on the diagonal. Thus, the scattering of the data points around the diagonal (i.e. their deviation from the diagonal) is an approximate measure for the variation GRR of the measuring equipment, while the scattering along the diagonal is an approximate measure for the part variation PV (plus a GRR-portion).

ndc can be interpreted as the number of squares that is necessary to cover the entire scattering area. The edge length of the squares is determined by the measurement process variation: the smaller the measurement process variation, the shorter the edge length of the squares and the more squares are necessary to cover the scattering area. Thus,  $\text{ndc} \geq 5$  corresponds to 5 or more squares. According to [AIAG MSA] the variation of the measurement process is sufficiently small in relation to the variation of the production process in this case.



The quantitative deduction of ndc is based on an approach similar to the signal-to-noise ratio [Wheeler].



**Relationship to process-related %GRR**

The capability criterion

$$\%GRR = \frac{GRR}{\sqrt{GRR^2 + PV^2}} \cdot 100\% \leq GRR_{\max} \cdot 100\%$$

solved for PV/GRR and multiplied by  $\sqrt{2} = 1.41$  yields

$$\sqrt{2 \cdot \left( \frac{1}{GRR_{\max}^2} - 1 \right)} \leq \sqrt{2} \cdot \frac{PV}{GRR} = ndc.$$

Thus, ndc can be interpreted as an alternative representation of the process-related parameter %GRR. With  $\%GRR_{\max} = 0.3$ ,  $ndc \geq 4.50 \approx 5$  is obtained; with  $\%GRR_{\max} = 0.1$ ,  $ndc \geq 14.07 \approx 14$  is obtained.

**Problems with process-related parameters**

Process-related parameters do not contain any technically relevant criterion such as the tolerance of the characteristic to be measured. This can lead to the following misinterpretations:

- For very small PV, i.e. excellent results of the production process concerning the part variation, ndc approximates 0 and %GRR approximates 100%, i.e. the measurement process would have to be classified as not capable.
- For very large PV, i.e. poor results of the production process concerning the part variation, ndc is very large and %GRR approximates 0%, i.e. the measurement process would have to be classified as unconditionally capable.

Results of this kind must be analyzed thoroughly since the classification of the measurement process is mainly determined by the production process in these cases and may technically not be justified.



## D.2 Procedure 2: Analysis using “analysis of variances (ANOVA)”

The basic idea of ANOVA (**an**alysis **of** **var**iances) is the decomposition of the total variation into components that are allocated to certain influence quantities. Model for an individual measured value  $x_{ijm}$  with normally distributed random variables (without systematic measurement errors, bias):

	Variable	Distribution
Mean value of all parts	$\mu$	—
+ Influence of part no. i	$\alpha_i$	$N(0, \sigma^2)$
+ Influence of appraiser no. j	$\beta_j$	$N(0, \omega^2)$
+ Influence of interactions between part i and appraiser j	$\lambda_{ij}$	$N(0, \gamma^2)$
+ Influence of measuring equipment (random measurement error)	$\varepsilon_{ijm}$	$N(0, \tau^2)$
= Measured value $x_{ijm}$	$X_{ijm}$	

Thus, the *single* measured value  $x_{ijm}$  is calculated according to

$$x_{ijm} = \mu + \alpha_i + \beta_j + \lambda_{ij} + \varepsilon_{ijm}$$

with

$$\begin{aligned} i &= 1, \dots, n; & n &- \text{Number of parts} \\ j &= 1, \dots, k; & k &- \text{Number of appraisers} \\ m &= 1, \dots, r; & r &- \text{Number of measurements per part and appraiser} \end{aligned}$$

Accordingly, the total variance of *all* measured values consists of individual components according to

$$\text{VAR}(x_{ijm}) = \sigma^2 + \omega^2 + \gamma^2 + \tau^2$$

which have to be determined. An estimator for the total variance is calculated from the measured values according to

$$\hat{\text{VAR}}(x_{ijm}) = s^2 = \frac{1}{nkr - 1} \cdot \text{TSS}.$$

Here

$$\text{TSS} = \sum_{i=1}^n \sum_{j=1}^k \sum_{m=1}^r \left( x_{ijm} - \frac{x_{\dots}}{nkr} \right)^2 = \sum_{i=1}^n \sum_{j=1}^k \sum_{m=1}^r x_{ijm}^2 - \frac{x_{\dots}^2}{nkr}$$

represents the sum of *all* squared measurement errors (**t**otal **s**um of **s**quares) and

$$\frac{x_{\dots}}{nkr} = \frac{1}{nkr} \cdot \sum_{i=1}^n \sum_{j=1}^k \sum_{m=1}^r x_{ijm}$$

represents the mean value of *all* measured values.

*NOTE: A dot instead of an index denotes that the summation over that index has been carried out.*

TSS is decomposed into the components SS (**s**um of **s**quares) according to

$$\text{TSS} = \text{SS}_P + \text{SS}_A + \text{SS}_{AP} + \text{SS}_E.$$

These SS components are allocated to the influences listed above:

Influence quantity	SS Component	Degree of freedom DF
Parts	$\text{SS}_P$	$\text{DF}_P = n - 1$
Appraisers	$+ \text{SS}_A$	$\text{DF}_A = k - 1$
Interactions between appraisers and parts	$+ \text{SS}_{AP}$	$\text{DF}_{AP} = (n - 1) \cdot (k - 1)$
Measuring equipment (random measurement error)	$+ \text{SS}_E$	$\text{DF}_E = nk \cdot (r - 1)$
Total variation	$= \text{TSS}$	$\text{DF}_{\text{TSS}} = nkr - 1$

Balance of **d**egrees of **f**reedom (**DF**):

$$(n - 1) + (k - 1) + (n - 1) \cdot (k - 1) + nk \cdot (r - 1) = nkr - 1.$$

The individual SS components are calculated according to

$$\text{SS}_P = \sum_{i=1}^n \frac{x_{i\cdot\cdot}^2}{kr} - \frac{x_{\dots}^2}{nkr}$$

$$\text{SS}_A = \sum_{j=1}^k \frac{x_{\cdot j \cdot}^2}{nr} - \frac{x_{\dots}^2}{nkr}$$

$$\text{SS}_{AP} = \sum_{i=1}^n \sum_{j=1}^k \frac{x_{ij\cdot}^2}{r} - \frac{x_{\dots}^2}{nkr} - \text{SS}_P - \text{SS}_A = \sum_{i=1}^n \sum_{j=1}^k \frac{x_{ij\cdot}^2}{r} - \sum_{i=1}^n \frac{x_{i\cdot\cdot}^2}{kr} - \sum_{j=1}^k \frac{x_{\cdot j \cdot}^2}{nr} + \frac{x_{\dots}^2}{nkr}$$

$$\text{SS}_E = \sum_{i=1}^n \sum_{j=1}^k \sum_{m=1}^r x_{ijm}^2 - \frac{x_{\dots}^2}{nkr} - \text{SS}_P - \text{SS}_A - \text{SS}_{AP} = \sum_{i=1}^n \sum_{j=1}^k \sum_{m=1}^r x_{ijm}^2 - \sum_{i=1}^n \sum_{j=1}^k \frac{x_{ij\cdot}^2}{r}$$



Each of the sums  $SS_x$  divided by the corresponding number of degrees of freedom  $DF_x$  yields  $MS_x$  (mean of squares):

$$MS_x = \frac{SS_x}{DF_x}$$

The index X represents the indexes P, A, AP and E, respectively.

An F-test is used to analyze the significance of an influence quantity. The parameters are calculated as follows:

Influence quantity	Test statistic	Quantile of F-distribution
Parts	$F_P = \frac{MS_P}{MS_{AP}}$	$F_{P \text{ crit}} = F_{DF_P; DF_{AP}; 1-\alpha}$
Appraisers	$F_A = \frac{MS_A}{MS_{AP}}$	$F_{A \text{ crit}} = F_{DF_A; DF_{AP}; 1-\alpha}$
Interaction	$F_{AP} = \frac{MS_{AP}}{MS_E}$	$F_{AP \text{ crit}} = F_{DF_{AP}; DF_E; 1-\alpha}$

An influence quantity is significant if the corresponding criterion  $F_x > F_{x \text{ crit}}$  is satisfied.  $F_{x \text{ crit}}$  can be found in tables or determined using the EXCEL worksheet function **=FINV( $\alpha$ ;  $DF_{\text{numerator}}$ ;  $DF_{\text{denominator}}$ )**.

If all influence quantities are shown to be significant, the estimators for the individual variance components  $\sigma^2$ ,  $\omega^2$ ,  $\gamma^2$  and  $\tau^2$  are calculated:

$$\hat{\sigma} = PV = \sqrt{\frac{MS_P - MS_{AP}}{k r}} \quad \text{Part variation}$$

$$\hat{\omega} = AV = \sqrt{\frac{MS_A - MS_{AP}}{n r}} \quad \text{Appraiser variation (reproducibility)}$$

$$\hat{\gamma} = INT = \sqrt{\frac{MS_{AP} - MS_E}{r}} \quad \text{Interaction appraiser – part}$$

$$\hat{\tau} = EV = \sqrt{MS_E} \quad \text{Equipment variation (repeatability)}$$

$$GRR = \sqrt{EV^2 + AV^2 + INT^2} \quad \text{Gauge repeatability & reproducibility}$$

$$TV = \sqrt{GRR^2 + PV^2} \quad \text{Total variation (including part variation)}$$

### Example

Data according to [AIAG MSA], page 118:

Measured values $x_{ijm}$		Appraiser								
		j = 1 <i>(appraiser A)</i>			j = 2 <i>(appraiser B)</i>			j = 3 <i>(appraiser C)</i>		
		Measurement			Measurement			Measurement		
		m = 1	m = 2	m = 3	m = 1	m = 2	m = 3	m = 1	m = 2	m = 3
Part	i = 1	0.29	0.41	0.64	0.08	0.25	0.07	0.04	-0.11	-0.15
	i = 2	-0.56	-0.68	-0.58	-0.47	-1.22	-0.68	-1.38	-1.13	-0.96
	i = 3	1.34	1.17	1.27	1.19	0.94	1.34	0.88	1.09	0.67
	i = 4	0.47	0.50	0.64	0.01	1.03	0.20	0.14	0.20	0.11
	i = 5	-0.80	-0.92	-0.84	-0.56	-1.20	-1.28	-1.46	-1.07	-1.45
	i = 6	0.02	-0.11	-0.21	-0.20	0.22	0.06	-0.29	-0.67	-0.49
	i = 7	0.59	0.75	0.66	0.47	0.55	0.83	0.02	0.01	0.21
	i = 8	-0.31	-0.20	-0.17	-0.63	0.08	-0.34	-0.46	-0.56	-0.49
	i = 9	2.26	1.99	2.01	1.80	2.12	2.19	1.77	1.45	1.87
	i = 10	-1.36	-1.25	-1.31	-1.68	-1.62	-1.50	-1.49	-1.77	-2.16



Following the calculation steps above (according to [AIAG MSA], page 198) up to the F-tests yields the following table (so-called ANOVA table):

Influence quantity		SS		DF		MS		F	F <sub>crit</sub>	
Parts	SS <sub>P</sub>	88.3619	DF <sub>P</sub>	9	MS <sub>P</sub>	9.81799	F <sub>P</sub>	492.291	2.456	significant
Appraisers	SS <sub>A</sub>	3.1673	DF <sub>A</sub>	2	MS <sub>A</sub>	1.58363	F <sub>A</sub>	79.406	3.555	significant
Interaction	SS <sub>AP</sub>	0.3590	DF <sub>AP</sub>	18	MS <sub>AP</sub>	0.01994	F <sub>AP</sub>	0.434	1.778	not significant
Measuring equipment	SS <sub>E</sub>	2.7589	DF <sub>E</sub>	60	MS <sub>E</sub>	0.04598				
Total	TSS	94.6471	DF <sub>TSS</sub>	89						

For this example, the test of significance with confidence level 95% ( $\alpha = 0.05$ ) shows that the interaction between appraisers and parts is insignificant. Thus, the calculation of variance components according to the above equations is inappropriate and can be omitted here.

#### **Modification of the calculation model for insignificant interactions**

The influence quantity *interaction* is removed from the model which requires a recalculation of the variables in the table above according to modified equations. SS<sub>E</sub> and SS<sub>AP</sub> are combined according to

$$SS_E^* = SS_E + SS_{AP}$$

with

$$DF_E^* = DF_E + DF_{AP}$$

degrees of freedom. MS<sub>E</sub> and MS<sub>AP</sub> are replaced by

$$MS_E^* = \frac{SS_E^*}{DF_E^*}.$$

Next, the statistics for the F-test are calculated according to

$$F_P = \frac{MS_P}{MS_E^*} \quad \text{with} \quad F_{P \text{ krit}} = F_{DF_P; DF_E^*; 1-\alpha}$$

$$F_A = \frac{MS_A}{MS_E^*} \quad \text{with} \quad F_{A \text{ krit}} = F_{DF_A; DF_E^*; 1-\alpha}.$$

Finally, the estimators for the variance components  $\sigma^2$ ,  $\omega^2$ ,  $\gamma^2$  and  $\tau^2$  are recalculated according to the following modified equations (MS<sub>E</sub> and MS<sub>AP</sub> formally replaced by MS<sub>E</sub><sup>\*</sup>):

$$\hat{\sigma} = PV = \sqrt{\frac{MS_P - MS_E^*}{k r}} \quad \text{Part variation}$$

$$\hat{\omega} = AV = \sqrt{\frac{MS_A - MS_E^*}{n r}} \quad \text{Appraiser variation (reproducibility)}$$

$$\hat{\gamma} = INT = \sqrt{\frac{MS_E^* - MS_E^*}{r}} = 0 \quad \text{Interaction appraiser – part}$$

$$\hat{\tau} = EV = \sqrt{MS_E^*} \quad \text{Equipment variation (repeatability)}$$

$$GRR = \sqrt{EV^2 + AV^2} \quad \text{Gauge repeatability & reproducibility}$$

$$TV = \sqrt{GRR^2 + PV^2} \quad \text{Total variation (including part variation)}$$

#### **Example (continued)**

The following ANOVA table results for the data from [AIAG MSA]:

Influence quantity		SS		DF		MS		F	F <sub>crit</sub>	
Parts	SS <sub>P</sub>	88.3619	DF <sub>P</sub>	9	MS <sub>P</sub>	9.81799	F <sub>P</sub>	245.614	2.002	significant
Appraisers	SS <sub>A</sub>	3.1673	DF <sub>A</sub>	2	MS <sub>A</sub>	1.58363	F <sub>A</sub>	39.617	3.114	significant
Measuring equipment	SS <sub>E</sub> <sup>*</sup>	3.1179	DF <sub>E</sub> <sup>*</sup>	78	MS <sub>E</sub> <sup>*</sup>	0.03997				
Total	TSS	94.6471	DF <sub>TSS</sub>	89						





The remaining influence quantities are shown to be significant so that the variance components  $\sigma^2$ ,  $\omega^2$ ,  $\gamma^2$  and  $\tau^2$  are calculated. The results are usually given as

- **Standard deviation SD:** according to equations above (PV, AV, etc.)
- **Variance Var:**  $\text{Var} = \text{SD}^2$
- Variance Var related to total variance  $\text{TV}^2$ :  $\% \text{Var} = \text{Var} / \text{TV}^2 \cdot 100\% = \text{SD}^2 / \text{TV}^2 \cdot 100\%$
- **Study variation SV** (process spread):  $\text{SV} = 6 \cdot \text{SD}$
- Study variation SV related to total variation  $6 \cdot \text{TV}$ :  $\% \text{SV} = \text{SV} / (6 \cdot \text{TV}) \cdot 100\% = \text{SD} / \text{TV} \cdot 100\%$
- Study variation SV related to tolerance T:  $\% \text{T} = \text{SV} / T \cdot 100\% = 6 \cdot \text{SD} / T \cdot 100\%$

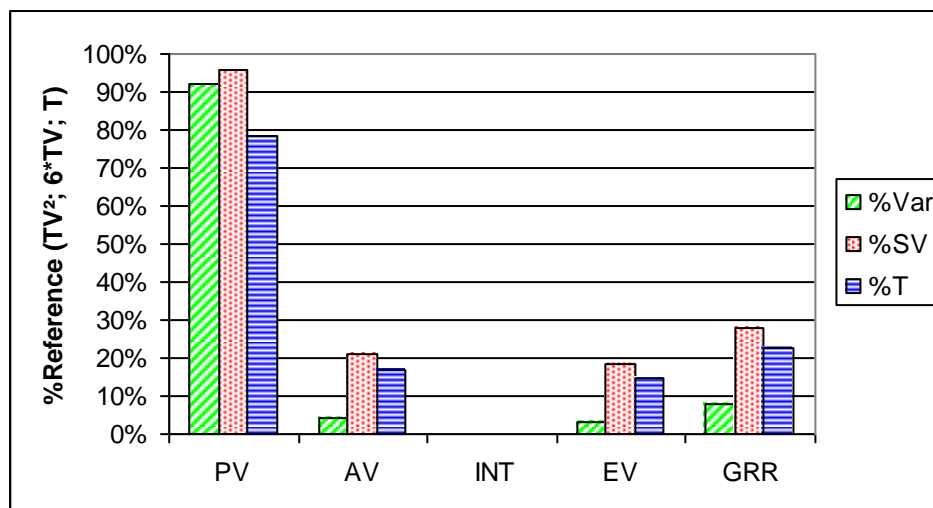
and summarized in a table:

Influence quantity		Standard deviation (estimator) SD	Variance (estimator) Var	Percentage of total variance <sup>1</sup> %Var	Study variation (99.73%) <sup>2</sup> SV	Percentage of total variance %SV	Percentage of tolerance %T
Parts (part variation)	<b>PV</b>	1.04233	1.08645	92.24%	6.25396	96.04%	78.17%
Appraisers (appraiser variation)	<b>AV</b>	0.22684	0.05146	4.37%	1.36103	20.90%	17.01%
Interaction	<b>INT</b>	0	0	0%	0	0%	0%
Equipment (equipment variation)	<b>EV</b>	0.19993	0.03997	3.39%	1.19960	18.42%	14.99%
GRR	<b>GRR</b>	0.30237	0.09143	7.76%	1.81423	27.86%	22.68%
Total (total variation)	<b>TV</b>	1.08530	1.17788	100.00%	6.51180	100.00%	81.40%

NOTE 1: The sum of the %SV percentages does not add up to 100% since the individual SV components are represented by the (6-fold) standard deviations SD which do not add up arithmetically but geometrically to the total variation TV (square root of the sum of squares of the individual SD components). For the same reason, the %T percentages do not add up to the total percentage of tolerance.

NOTE 2: Tolerance T = 8 is used in the example.

Summary of the percentaged results as a diagram:



Because of  $10\% < \% \text{GRR} \leq 30\%$  the measurement process is only conditionally capable in this example.

<sup>1</sup> In English literature (and in the software Minitab®) also named *%contribution*.

<sup>2</sup> AIAG MSA, edition 3, here (inconsistently) uses the range 99% and thus the factor 5.15 (instead of 6.00). This is meaningless for the percentaged results %SV (factor is used in numerator and denominator) but not for %T. This is corrected in AIAG MSA, edition 4. However, the definitions of PV, AV, and EV as sixfold standard deviations in case of ANOVA continue to be inconsistent with ARM where PV, AV and EV correspond to single standard deviations. Thus, in contrast to AIAG MSA, these quantities are uniformly defined as single standard deviations throughout the present booklet. So uniform formulas are applicable for tolerance-related quantities calculated according to ANOVA or ARM (e. g.  $\% \text{GRR} = 6 \cdot \text{GRR} / T$ ), i.e. the factor 6 always has to be taken into account.



**Analysis of procedure 3**

The formalism above can be applied to procedure 3. The number of appraisers has to be  $k = 1$ . This leads to several simplifications (omission of  $SS_A = 0$  and  $SS_{AP} = 0$ ).

**D.3 Analysis using the “average range method (ARM)”**

Analyses using the so-called average range method (ARM) are no longer up-to-date and are generally not recommended. A considerable disadvantage is, amongst others, that interactions between appraiser and part cannot be considered. Thus, using ARM should be limited to exceptional cases and agreed with the customer, if necessary.

The basic idea of ARM is equal to ANOVA, i.e. the decomposition of the variation into components that are allocated to the influence quantities *parts*, *appraisers* and *measuring equipment*.

**Scenario**

$r$  measurements are done at  $n$  parts by  $k$  appraisers. The measured values  $x_{ijm}$  are documented.

$i$	$= 1, \dots, n;$	$n$	- Number of parts
$j$	$= 1, \dots, k;$	$k$	- Number of appraisers
$m$	$= 1, \dots, r;$	$r$	- Number of measurements per part and appraiser

**Calculations**

$$R_{ij} = \text{Max}(x_{ijm}) - \text{Min}(x_{ijm}) \quad \text{Range of all measurement results of appraiser } j \text{ for part } i$$

$$\bar{R}_j = \frac{1}{n} \sum_{i=1}^n R_{ij} \quad \text{Mean value of all ranges } R_{ij} \text{ of appraiser } j$$

$$\bar{R} = \frac{1}{k} \sum_{j=1}^k \bar{R}_j \quad \text{Mean value of all average ranges } \bar{R}_j$$

$$EV = K_1 \cdot \bar{R} \quad \text{Equipment variation (repeatability)}$$

$$\bar{x}_j = \frac{1}{n \cdot r} \sum_{i=1}^n \sum_{m=1}^r x_{ijm} = \frac{1}{n \cdot r} \cdot x_{\bullet j \bullet} \quad \text{Mean value of all measurement results of appraiser } j$$

$$R_{\bar{x}} = \text{Max}(\bar{x}_j) - \text{Min}(\bar{x}_j) \quad \text{Range of all mean values } \bar{x}_j$$

$$AV = \sqrt{(K_2 \cdot R_{\bar{x}})^2 - \frac{EV^2}{n \cdot r}} \quad \text{Appraiser variation (reproducibility)}$$

$$GRR = \sqrt{EV^2 + AV^2} \quad \text{Gauge repeatability \& reproducibility}$$

$$\bar{x}_i = \frac{1}{k \cdot r} \sum_{j=1}^k \sum_{m=1}^r x_{ijm} = \frac{1}{k \cdot r} \cdot x_{i \bullet \bullet} \quad \text{Mean value of all measurement results for part } i$$

$$R_P = \text{Max}(\bar{x}_i) - \text{Min}(\bar{x}_i) \quad \text{Range of all mean values } \bar{x}_i$$

$$PV = K_3 \cdot R_P \quad \text{Part variation}$$

$$TV = \sqrt{GRR^2 + PV^2} \quad \text{Total variation}$$

The factors  $K_1$ ,  $K_2$  and  $K_3$  are determined depending on the number of parts  $n$ , the number of appraisers  $k$  and the number of measurements  $r$  (see also Appendix D.4).



**Example**

Analysis of data according to [AIAG MSA], page 118:

Measured values $x_{ijm}$	Appraiser												Mean values $\bar{x}_i$	
	j = 1 (appraiser A)				j = 2 (appraiser B)				j = 3 (appraiser C)					
	Measurement			Ranges	Measurement			Ranges	Measurement			Ranges		
	m = 1	m = 2	m = 3	$R_{ij}$	m = 1	m = 2	m = 3	$R_{ij}$	m = 1	m = 2	m = 3	$R_{ij}$		
Part	i = 1	0.29	0.41	0.64	<b>0.35</b>	0.08	0.25	0.07	<b>0.18</b>	0.04	-0.11	-0.15	<b>0.19</b>	<b>0.169</b>
	i = 2	-0.56	-0.68	-0.58	<b>0.12</b>	-0.47	-1.22	-0.68	<b>0.75</b>	-1.38	-1.13	-0.96	<b>0.42</b>	<b>-0.851</b>
	i = 3	1.34	1.17	1.27	<b>0.17</b>	1.19	0.94	1.34	<b>0.40</b>	0.88	1.09	0.67	<b>0.42</b>	<b>1.099</b>
	i = 4	0.47	0.50	0.64	<b>0.17</b>	0.01	1.03	0.20	<b>1.02</b>	0.14	0.20	0.11	<b>0.09</b>	<b>0.367</b>
	i = 5	-0.80	-0.92	-0.84	<b>0.12</b>	-0.56	-1.20	-1.28	<b>0.72</b>	-1.46	-1.07	-1.45	<b>0.39</b>	<b>-1.064</b>
	i = 6	0.02	-0.11	-0.21	<b>0.23</b>	-0.20	0.22	0.06	<b>0.42</b>	-0.29	-0.67	-0.49	<b>0.38</b>	<b>-0.186</b>
	i = 7	0.59	0.75	0.66	<b>0.16</b>	0.47	0.55	0.83	<b>0.36</b>	0.02	0.01	0.21	<b>0.20</b>	<b>0.454</b>
	i = 8	-0.31	-0.20	-0.17	<b>0.14</b>	-0.63	0.08	-0.34	<b>0.71</b>	-0.46	-0.56	-0.49	<b>0.10</b>	<b>-0.342</b>
	i = 9	2.26	1.99	2.01	<b>0.27</b>	1.80	2.12	2.19	<b>0.39</b>	1.77	1.45	1.87	<b>0.42</b>	<b>1.940</b>
	i = 10	-1.36	-1.25	-1.31	<b>0.11</b>	-1.68	-1.62	-1.50	<b>0.18</b>	-1.49	-1.77	-2.16	<b>0.67</b>	<b>-1.571</b>
Mean values $\bar{R}_j$				<b>0.184</b>				<b>0.513</b>				<b>0.328</b>		
Mean $\bar{\bar{R}}$				<b>0.34167</b>										
Mean values $\bar{x}_j$	<b>0.190</b>				<b>0.068</b>				<b>-0.254</b>					
Range $R_x$	<b>0.44467</b>													
Range $R_p$														<b>3.511</b>

For  $n = 10$  parts,  $k = 3$  appraisers and  $m = 3$  measurements per appraiser and part, the following K-factors apply:

$$K_1 = 0.5908$$

$$K_2 = 0.5231$$

$$K_3 = 0.3146$$

Summary of results:

Influence quantities		Standard deviation (estimator)	Variance (estimator)	Percentage of total variance	Study variation (99.73%)	Percentage of total variance	Percentage of tolerance
		SD	Var	%Var	SV	%SV	%T
Parts (part variation)	<b>PV</b>	1.10445	1.21982	92.88%	6.62672	96.37%	82.83%
Appraisers (appraiser variation)	<b>AV</b>	0.22968	0.05275	4.02%	1.37810	20.04%	17.23%
Equipment (equipment variation)	<b>EV</b>	0.20186	0.04075	3.10%	1.21118	17.61%	15.14%
GRR	<b>GRR</b>	0.30578	0.09350	7.12%	1.83469	26.68%	22.93%
Total (total variation)	<b>TV</b>	1.14600	1.31332	100.00%	6.87601	100.00%	85.95%

Explanations: See corresponding table in Appendix D.2, page 51.

**D.4 K-factors for ARM**

The unknown standard deviation  $\sigma$  of a normally distributed population is usually estimated by the standard deviation  $s$  of a sample  $x_1, x_2, \dots, x_m$  that is taken from this population, i.e.  $\hat{\sigma} = s$ .

However, it is also possible to estimate  $\sigma$  using the range  $R = x_{\max} - x_{\min}$  of this sample. It seems logical that  $R$  increases with increasing sample size  $m$ : the more values in a sample, the higher the probability that it contains very large and very small values from the “tails” of the normal distribution.

If samples of size  $m$  are taken repeatedly from a population with standard deviation  $\sigma$ , then an average range  $\bar{R}_m = d_2 \cdot \sigma$  will be obtained.



If the number of samples is very large,  $\hat{\sigma} = \bar{R}_m / d_2$  is an estimate for  $\sigma$ . The constant  $d_2$  can be determined using the distribution of standardized ranges.

The matter becomes more complicated if the number of samples  $g$  is very small:  $\hat{\sigma} = \bar{R}_{g,m} / d_2^*$ . In this case,  $d_2^*$  can be determined by means of an approximate distribution only.

$d_2$  is the limiting value of  $d_2^*$  for an indefinite number of samples. Values for  $d_2^*$  can be found in tables (e. g. [AIAG MSA], page 203). Since  $d_2^*$  approximates the limiting value  $d_2$  very quickly,  $d_2^*$  is usually tabulated for values up to  $g = 20$  only. In case of a larger number of samples,  $d_2$  is used instead.

### Procedure 2: Constants $K_1$ , $K_2$ and $K_3$

The **standard deviation EV** (*equipment variation*) is determined from a total of 30 ranges (10 parts  $\times$  3 appraisers) by means of double samples (2 measurements per part and appraiser), i.e.  $g = 30$  samples each consisting of  $m = 2$  measured values.  $d_2^*$  for  $g = 30$  is not contained in the table so that the limiting value  $d_2 = 1.12838$  is used:

$$EV = \frac{\bar{R}_{30;2}}{d_2} = \frac{\bar{R}}{1.12838} = 0.8862 \cdot \bar{R}, \quad \text{i.e. } K_1 = 0.8862 \text{ for 2 measurements.}$$

If each appraiser carries out  $m = 3$  instead of  $m = 2$  measurements per part, the limiting value  $d_2 = 1.69257$  is used:

$$EV = \frac{\bar{R}_{30;3}}{d_2} = \frac{\bar{R}}{1.69257} = 0.5908 \cdot \bar{R}, \quad \text{i.e. } K_1 = 0.5908 \text{ for 3 measurements.}$$

The **standard deviation AV** (*appraiser variation*) is determined from the range of the 3 mean values of each appraiser, i.e.  $g = 1$  sample consisting of  $m = 3$  mean values. The tabular value is  $d_2^* = 1.91155$ :

$$AV = \frac{R_{1;3}}{d_2^*} = \frac{R}{1.91155} = 0.5231 \cdot \bar{R}, \quad \text{i.e. } K_2 = 0.5231 \text{ for 3 appraisers,}$$

or with the tabular value  $d_2^* = 1.41421$  for only 2 appraisers and 2 mean values:

$$AV = \frac{R_{1;2}}{d_2^*} = \frac{R}{1.41421} = 0.7071 \cdot \bar{R}, \quad \text{i.e. } K_2 = 0.7071 \text{ for 2 appraisers.}$$

NOTE: The equation for AV according to [AIAG MSA] additionally considers a correction term that contains EV.

The **standard deviation PV** (*part variation*) is determined from the range  $R_p$  of the 10 mean values of each part, i.e.  $g = 1$  sample consisting of  $m = 10$  mean values. The tabular value is  $d_2^* = 3.17905$ :

$$PV = \frac{R_{1;10}}{d_2^*} = \frac{R_p}{3.17905} = 0.3146 \cdot R_p, \quad \text{i.e. } K_3 = 0.3146 \text{ for 10 parts.}$$

In case of deviating numbers (measurements, appraisers, parts) the values of the K-factors ( $K_1$ ,  $K_2$ ,  $K_3$ ) must be adapted accordingly. Otherwise, the analysis according to ARM leads to incorrect results.

### Procedure 3: Constants $K_1$ and $K_3$

In contrast to procedure 2, the **standard deviation EV** is determined from a total of 25 ranges (25 parts) from double samples (2 measurements per part), i.e.  $g = 25$  samples each consisting of  $m = 2$  measured values.  $d_2^*$  for  $g = 25$  is not contained in the table. Instead, the value  $d_2 = 1.12838$  is used:

$$EV = \frac{\bar{R}_{25;2}}{d_2} = \frac{\bar{R}}{1.12838} = 0.8862 \cdot \bar{R}, \quad \text{i.e. } K_1 = 0.8862 \text{ for 2 measurements.}$$

The **standard deviation PV** is determined from the range  $R_p$  of the 25 mean values of each part, i.e.  $g = 1$  sample consisting of  $m = 25$  mean values. The tabular value is  $d_2^* = 3.99377$  (not included in [AIAG MSA], table on page 203):

$$PV = \frac{R_{1;25}}{d_2^*} = \frac{R_p}{3.99377} = 0.2504 \cdot R_p, \quad \text{i.e. } K_3 = 0.2504 \text{ for 25 parts.}$$

In case of deviating numbers (measurements, parts) the values of the K-factors ( $K_1$ ,  $K_3$ ) must be adapted accordingly. Otherwise, the analysis according to ARM leads to incorrect results.



## D.5 Approach in case of an insufficient number of measuring objects

The “reliability” of a statistical result is defined quantitatively by the confidence interval at a certain confidence level  $1 - \alpha$ , i.e. the width of the interval in which the measurement results are to be expected with a probability of  $1 - \alpha$ : the smaller the width the “more reliable” the statistical result.

The width of the confidence interval is determined by the number of degrees of freedom, i.e. mainly by the number of individual components (e. g. the measurement results) which are used to calculate the statistical result (e. g. the variance).

For capability studies of measuring equipment, the number of measurement results is determined by the test scenario, i.e. the number of parts  $n$ , the number of appraisers  $k$  and the number  $r$  of measurements per part and appraiser. The test scenario for a certain test is usually specified. Thus, the confidence interval for the variance is also specified.

The variance consists of components that are allocated to certain influence quantities and calculated using the analysis of variance (ANOVA, see Appendix D.2). The following table summarizes the degrees of freedom for four common test scenarios:

		Procedure 2 2 measurement series Test scenario $n = 10$ $k = 3$ $r = 2$	Procedure 2 3 measurement series Test scenario $n = 10$ $k = 3$ $r = 3$	Procedure 3 2 measurement series Test scenario $n = 25$ $k = 1$ $r = 2$	Procedure 3 3 measurement series Test scenario $n = 25$ $k = 1$ $r = 3$
Influence quantity	Degrees of freedom	Degrees of freedom	Degrees of freedom	Degrees of freedom	Degrees of freedom
Parts	$n - 1$	9	9	24	24
Appraisers	$k - 1$	2	2	0	0
Interaction	$(n - 1) \cdot (k - 1)$	18	18	0	0
Measuring equipment	$nk \cdot (r - 1)$	30	60	25	50
Total	$nkr - 1$	59	89	49	74

The influence quantity “*measuring equipment*” is of special importance for the procedures 2 and 3. If, in exceptional cases, less than the number of parts  $n$  specified for the respective test scenario is available, the basic approach includes changing the parameters  $r$  and/or  $k$ , so that the same number of degrees of freedom and thus the same confidence interval is reached for the influence quantity “*measuring equipment*” as for the specified test scenario. The number  $r$  of measurements is usually changed.

The influence quantity “*measuring equipment*” has  $f = n \cdot k \cdot (r - 1)$  degrees of freedom for  $n$  parts,  $k$  appraisers and  $r$  measurements per part and appraiser. If only  $n' < n$  parts are available, the number of measurements per part and appraiser  $r'$  must be adapted, so that the resulting number of degrees of freedom  $f' = n' \cdot k \cdot (r' - 1)$  does not underrun the intended number of degrees of freedom  $f$ .

A pragmatic solution is to require a minimum value for the corresponding products.

According to [CDQ 0301] the following rules apply.

- Procedure 2:  $n \cdot k \cdot r \geq 60$
- Procedure 3:  $n \cdot k \geq 50$

In addition, the number of parts must not be less than  $n=5$ .



## D.6 Procedure 1 – procedure 2 and 3: Inconsistent classification into capability categories

Classifications of measurement processes into the categories “capable”, “conditionally capable” or “not capable” according to procedure 1 are not fully consistent with classifications according to procedures 2 and 3. This may lead to (possibly technically unsubstantiated) problems when capability can be proven according to procedure 1 but not according to procedures 2 or 3.

Procedures 2 and 3 must ensure a reliable and consistent classification into capability categories also in a (theoretically possible) limit case of ideal measuring objects, i.e. for production parts from a (nearly) ideal production process without (significant) variation of characteristics. In this case, the measuring objects can be considered identical concerning their characteristics and it is statistically irrelevant for the measurement results whether each of  $n$  different measuring objects is measured once, or  $n/2$  measuring objects are measured twice, or a single measuring object is measured  $n$  times. If these measuring objects are used for both a type-1 and a type-3 study, the observed variation  $s$  of the measured values is exclusively caused by the measuring equipment in either case. Thus, both procedures yield statistically identical results concerning the variation. Consequently, the analyses both should lead to the same classification of the measuring equipment into the same capability category. However, this is not the case.

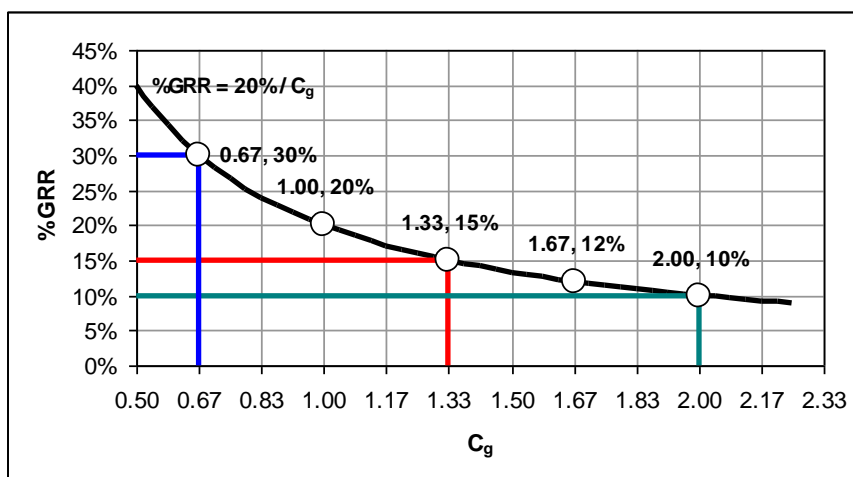
$C_g$  and %GRR are defined according to

$$C_g = \frac{0,2 \cdot T}{6 \cdot s} \quad \text{and} \quad \%GRR = \frac{6 \cdot s}{T} \cdot 100\%, \text{ respectively.}$$

Both equations solved for  $6 s / T$  and equalized gives

$$\%GRR = \frac{20\%}{C_g}.$$

The diagram shows this relationship and the specified limits for  $C_g$  and %GRR:



This leads to the following allocations with partly contradicting capability classifications:

$C_g$		%GRR	
0.50	not capable	40%	not capable
0.67	<b>not capable</b>	30%	<b>conditionally capable</b> (upper limit)
0.80	conditionally capable (lower limit)	25%	conditionally capable
1.00	conditionally capable	20%	conditionally capable
1.33	<b>capable</b> (lower limit)	15%	<b>conditionally capable</b>
1.67	<b>capable</b>	12%	<b>conditionally capable</b>
2.00	capable	10%	capable (upper limit)
4.00	capable	5%	capable

There are no physical or technical but historical reasons for these contradictions since the procedures were developed independently of each other. Procedure 1 is based on company guidelines and [VDA 5], procedure 2 on [AIAG MSA], procedure 3 on company guidelines and (as a special case of procedure 2) on [AIAG MSA]. The classification of quantitative results into the capability categories “capable”, “conditionally capable” and “not capable” is based on experience and was done arbitrarily and without adapting the procedures to each other. Thus, there is no physically or technically justifiable method that can remove these contradictions. Either procedure 1 will conflict with numerous company guidelines (including RB-internal guidelines and [VDA 5]) or procedure 2 (and thus procedure 3) will conflict with (the recommendations of) the international guideline [AIAG MSA] used by numerous companies.



Up to now, there is no standardized specification for the calculation of  $C_g$  (and  $C_{gk}$ ) that is obligatory for all companies. The equations mainly differ in the factors they include. However, consistency with [AIAG MSA] cannot be achieved using constant factors for mathematical reasons. Essentially, there are two options.

**Option 1: Adaptation of the capability classification of  $C_g$  to the classification of %GRR**

not capable:	$C_g < 0.67$	%GRR > 30%
conditionally capable:	$0.67 \leq C_g < 2.00$	$30\% \geq \%GRR > 10\%$
capable:	$C_g \geq 2.00$	%GRR ≤ 10%

This option conforms to [AIAG MSA], whose binding character – compared to company guidelines and [VDA 5] – is generally considered stronger. In practice, however, it leads to the majority of measuring systems being classified “conditionally capable” when using procedure 1.

**Option 2: Adaptation of the capability classification of %GRR to the classification of  $C_g$**

not capable:	$C_g < 0.80$	%GRR > 25%
conditionally capable:	$0.80 \leq C_g < 1.33$	$25\% \geq \%GRR > 15\%$
capable:	$C_g \geq 1.33$	%GRR ≤ 15%

Regarding technical relevance, this alternative is supposed to be the better adaptation. However, it does not conform to [AIAG MSA]. In particular, it can be expected that increasing the limiting value for “capable” to %GRR = 15% is seen skeptically by the customers, while decreasing the limiting value for “not capable” to %GRR = 25% is seen skeptically by RB.

**Note**

If the application of these (or similar) options is considered, it will always have to be agreed upon with the customer.



## E Amendments and Notes on Procedure 4 (Linearity)

### E.1 Procedure according to AIAG MSA

#### Description of the procedure

- **Preparation:**  $g \geq 5$  serial parts are selected which adequately cover the operating range (measurement range) of the measuring equipment (e. g. equidistant arrangement). A reference value  $x_i$  is determined for each part by measurements with a sufficiently small measurement uncertainty.
- **Conducting the measurements:** Each of these  $g$  reference parts is measured at least 12 times ( $m \geq 12$ ) by the designated appraiser with the measuring equipment to be examined. The measured values  $\xi_{ik}$  (Greek letter “ksi”) are documented.  $\xi_{ik}$  is the measured value no.  $k$  that was measured at reference part no.  $i$ .

#### Analysis

$g \cdot m$  pairs of values ( $x_i$ ;  $\xi_{ik}$ ) have to be analyzed where  $i = 1 \dots g$  and  $k = 1 \dots m$ . The mathematical representation in [AIAG MSA] was shown to be insufficiently clearly interpretable in some aspects. This problem is removed in the following reanalysis using a mathematically clear nomenclature and notation while full compliance with [AIAG MSA] is maintained. In particular, all sums are represented as double sums over the index  $i$  of the reference values and the index  $k$  of the measured values <sup>3</sup> (instead of single sums without indexes in [AIAG MSA]).

- Determine the measurement errors

$$y_{ik} = \xi_{ik} - x_i,$$

i.e. the deviations (residuals) of each measured value  $\xi_{ik}$  from the respective reference value  $x_i$

- Plot the measurement errors  $y_{ik}$  versus the reference values  $x_i$

*NOTE: Usually the mean values of each group  $i$  (systematic measurement errors, bias) are also plotted:*

$$\bar{y}_i = \frac{1}{m} \sum_{k=1}^m y_{ik}.$$

- Calculate the regression line  $\hat{y}(x_i) = b + a \cdot x_i$

Slope:

$$a = \frac{\sum_{i=1}^g \sum_{k=1}^m (x_i \cdot y_{ik}) - \frac{1}{g \cdot m} \left( \sum_{i=1}^g \sum_{k=1}^m x_i \right) \cdot \left( \sum_{i=1}^g \sum_{k=1}^m y_{ik} \right)}{\sum_{i=1}^g \sum_{k=1}^m x_i^2 - \frac{1}{g \cdot m} \left( \sum_{i=1}^g \sum_{k=1}^m x_i \right)^2}$$

Intercept:

$$b = \frac{1}{g \cdot m} \left( \sum_{i=1}^g \sum_{k=1}^m y_{ik} - a \cdot \sum_{i=1}^g \sum_{k=1}^m x_i \right)$$

- Calculate the confidence limits for confidence level  $1 - \alpha$

Mean value of reference values:

$$\bar{x} = \frac{1}{g \cdot m} \sum_{i=1}^g \sum_{k=1}^m x_i = \frac{1}{g} \sum_{i=1}^g x_i$$

Variation of measurement errors around regression line:

$$s = \sqrt{\frac{\sum_{i=1}^g \sum_{k=1}^m y_{ik}^2 - b \cdot \sum_{i=1}^g \sum_{k=1}^m y_{ik} - a \cdot \sum_{i=1}^g \sum_{k=1}^m x_i \cdot y_{ik}}{g \cdot m - 2}} = \sqrt{\frac{\sum_{i=1}^g \sum_{k=1}^m y_{ik} \cdot (y_{ik} - b - a \cdot x_i)}{g \cdot m - 2}}$$

*NOTE: Text books usually give this equation according to*

$$s = \sqrt{\frac{\sum_{i=1}^g \sum_{k=1}^m (y_{ik} - \hat{y}(x_i))^2}{g \cdot m - 2}} = \sqrt{\frac{\sum_{i=1}^g \sum_{k=1}^m (y_{ik} - b - a \cdot x_i)^2}{g \cdot m - 2}}.$$

*It is not directly transparent that both representations are identical. However, the identity can be proven by substituting the formulas for slope  $a$  and intercept  $b$  and algebraically rearranging the equation.*

<sup>3</sup> For sums whose argument is not dependent on the index of the sum, the following applies:  $\sum_{k=1}^m x_i = m \cdot x_i$





Lower limit of confidence interval: 
$$LCI(x_0) = b + a \cdot x_0 - t_{g \cdot m - 2; 1 - \alpha / 2} \cdot \sqrt{\frac{1}{g \cdot m} + \frac{(x_0 - \bar{x})^2}{\sum_{i=1}^g \sum_{k=1}^m (x_{ik} - \bar{x})^2}} \cdot s$$

Upper limit of confidence interval: 
$$UCI(x_0) = b + a \cdot x_0 + t_{g \cdot m - 2; 1 - \alpha / 2} \cdot \sqrt{\frac{1}{g \cdot m} + \frac{(x_0 - \bar{x})^2}{\sum_{i=1}^g \sum_{k=1}^m (x_{ik} - \bar{x})^2}} \cdot s$$

NOTE 1: The confidence limits are usually calculated for the confidence level 95% ( $\alpha = 5\%$ ). Deviations from this convention should be agreed upon with the customer.

NOTE 2: The calculated confidence limits apply to the **mean value** of the expected measurement errors at an arbitrary point  $x_0$ . Differing equations have to be used to calculate the confidence limits for the corresponding **individual values** (here not relevant).

- Plot the regression line and the confidence limits.
- If necessary, statistical t-tests for the significance of the slope and the intercept of the regression line must be applied [AIAG MSA].

Slope: 
$$t_a = \frac{|a|}{s} \cdot \sqrt{\sum_{i=1}^g \sum_{k=1}^m (x_{ik} - \bar{x})^2}$$

The slope  $a$  is statistically insignificant (i.e. negligible) if  $t_a \leq t_{g \cdot m - 2; 1 - \alpha / 2}$  is fulfilled.<sup>4</sup>

Intercept: 
$$t_b = \frac{|b|}{s} \cdot \sqrt{\frac{\sum_{i=1}^g \sum_{k=1}^m (x_{ik} - \bar{x})^2}{\frac{1}{g \cdot m} \sum_{i=1}^g \sum_{k=1}^m (x_{ik} - \bar{x})^2 + \bar{x}^2}}$$

The intercept  $b$  is statistically insignificant if  $t_b \leq t_{g \cdot m - 2; 1 - \alpha / 2}$  is fulfilled.<sup>4</sup>

- If necessary, a statistical F-test for the compatibility of the linear model with the measured data must be applied (recommendation of [AIAG MSA] which refers to the literature at this point).

Linear model: 
$$F_{LM} = \frac{\frac{1}{g-2} \cdot \sum_{i=1}^g \sum_{k=1}^m (\bar{y}_i - b - a \cdot x_i)^2}{\frac{1}{g \cdot (m-1)} \cdot \sum_{i=1}^g \sum_{k=1}^m (y_{ik} - \bar{y}_i)^2}$$

Deviations from linear behavior are statistically insignificant if  $F_{LM} \leq F_{g-2; g \cdot (m-1); 1-\alpha}$  is fulfilled.<sup>4</sup>

Due to the complexity of the equations the analysis can only be done with a computer in practice.

### Capability criterion

The zero line of the deviations  $y_{ik}$  must be completely within the confidence limits. This is equivalent to the requirement that the slope and the intercept of the regression line are not significantly different from zero (t-test [AIAG MSA]).

NOTE: The applicability of the capability criterion requires measured data which comply with the linear model.

<sup>4</sup> The values of the quantiles  $t_{g \cdot m - 2; 1 - \alpha / 2}$  and  $F_{g-2; g \cdot (m-1); 1-\alpha}$  can be found in tables (e. g. [Booklet 3]) or determined using a suitable software (e. g. MS EXCEL: =TINV( $\alpha$ ;  $g \cdot m - 2$ ) or =FINV( $\alpha$ ;  $g - 2$ ;  $g \cdot (m - 1)$ ))

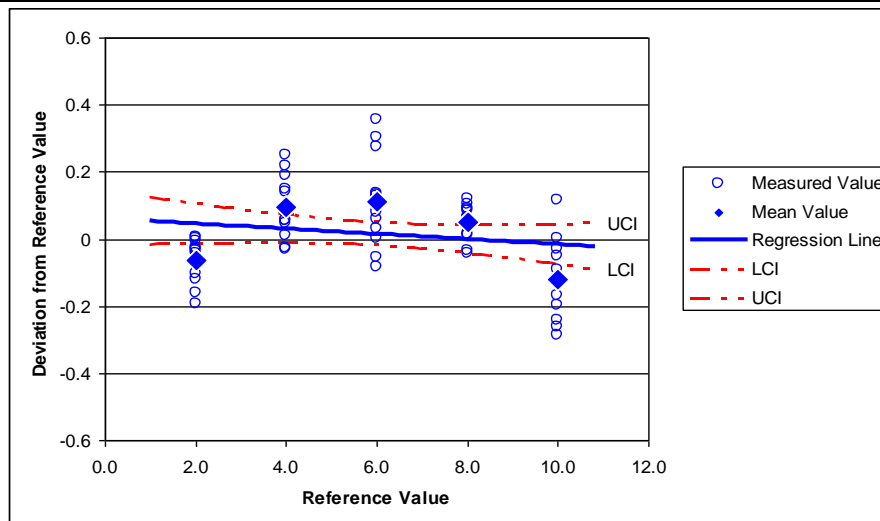




**Examples and notes on the procedure according to AIAG-MSA**

Practical experience with this procedure has shown that even a strongly **non-linear** (e. g. parabolic) **behavior** of measuring equipment is not always reliably detected.

Reference values $x_i$	Measured values $\xi_{ik}$											
	1	2	3	4	5	6	7	8	9	10	11	12
1 2.001	1.960	1.928	2.006	1.809	1.971	1.996	1.896	2.004	1.965	1.841	1.973	1.883
2 4.003	3.971	4.255	4.057	4.221	4.082	4.153	4.056	3.977	4.012	4.144	4.049	4.193
3 5.999	6.058	5.914	6.079	6.003	5.943	6.137	6.127	6.132	6.029	6.356	6.272	6.304
4 8.001	8.054	8.122	7.958	8.103	8.085	8.017	8.089	8.092	8.064	8.012	7.967	8.064
5 10.002	9.953	9.715	10.004	10.116	9.886	9.759	9.911	9.973	9.885	9.741	9.805	9.832



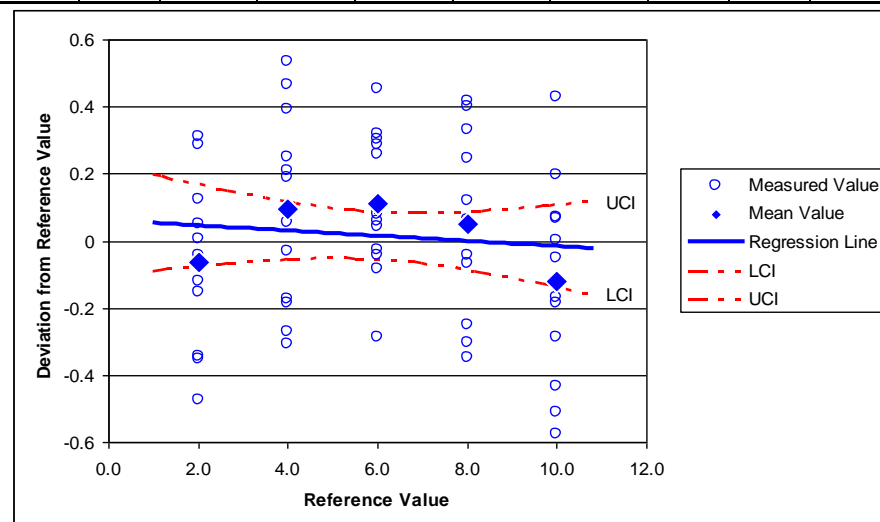
Results of the statistical tests for confidence level 95%:

Slope:  $t_a = 1.271 \leq t_{g-m-2; 1-\alpha/2} = 2.002$  Deviation from 0 is **not significant**  
Intercept:  $t_b = 1.519 \leq t_{g-m-2; 1-\alpha/2} = 2.002$  Deviation from 0 is **not significant**  
Linear model:  $F_{LM} = 16.055 > F_{g-2; g(m-1); 1-\alpha} = 2.773$  Deviation is **significant**

Only the test for compatibility of the measured values with the linear model (which is merely recommended by [AIAG MSA]) shows a significant incompatibility.

**Increasing variation** of the measured values unjustifiably favors meeting the capability criterion (particularly if the mean values do not change) which is due to the increasing width of the confidence interval.

Reference values $x_i$	Measured values $\xi_{ik}$											
	1	2	3	4	5	6	7	8	9	10	11	12
1 2.001	1.960	1.928	2.006	2.124	2.286	2.311	2.054	1.847	1.650	1.526	1.658	1.883
2 4.003	3.971	4.255	4.057	4.536	4.397	4.468	4.214	3.820	3.697	3.829	3.734	4.193
3 5.999	6.058	5.914	6.079	6.318	6.258	6.452	6.285	5.975	5.714	6.041	5.957	6.304
4 8.001	8.054	8.122	7.958	8.418	8.400	8.332	8.247	7.935	7.749	7.697	7.652	8.064
5 10.002	9.953	9.715	10.004	10.431	10.201	10.074	10.069	9.816	9.570	9.426	9.490	9.832



Results of the statistical tests for confidence level 95%:

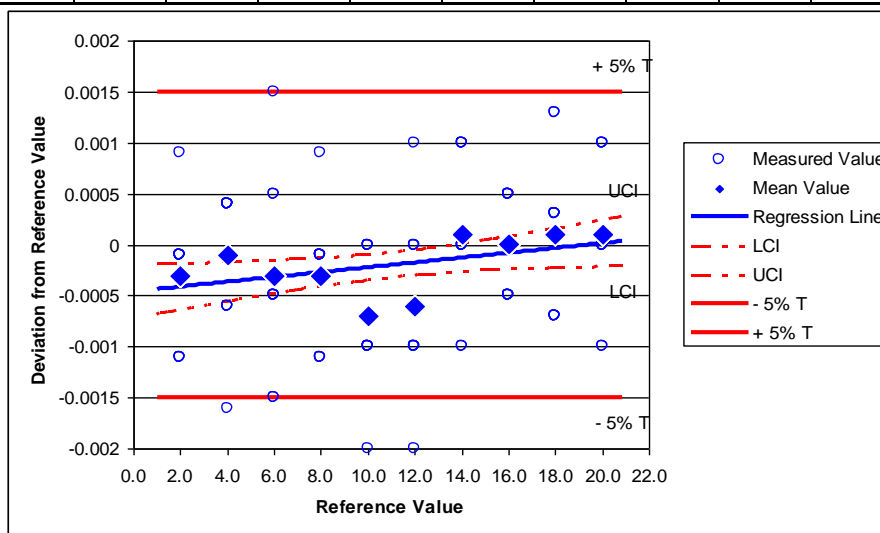
Slope:  $t_a = 0.618 \leq t_{g-m-2; 1-\alpha/2} = 2.002$  Deviation from 0 is **not significant**  
Intercept:  $t_b = 0.739 \leq t_{g-m-2; 1-\alpha/2} = 2.002$  Deviation from 0 is **not significant**  
Linear model:  $F_{LM} = 2.275 \leq F_{g-2; g(m-1); 1-\alpha} = 2.773$  Deviation is **not significant**

In contrast to the previous example, the incompatibility of the linear model with the measured data is not identified so that the measuring equipment would have to be classified as “**capable**” concerning its linearity.



The procedure can also be **too sensitive** so that measuring equipment with technically excellent characteristics concerning their linearity is statistically classified as “not capable”.

Reference values $x_i$		Measured values $\xi_{ik}$											
1	2.0011	2.001	2.000	2.001	2.000	2.001	2.001	2.000	2.001	2.002	2.001	2.001	2.001
2	4.0006	4.001	4.000	3.999	4.000	4.001	4.001	4.001	4.000	4.001	4.001	4.001	4.001
3	6.0005	6.000	6.001	6.000	6.000	5.999	6.001	6.002	6.000	5.999	6.000	6.000	6.000
4	8.0011	8.001	8.001	8.002	8.001	8.000	8.001	8.001	8.000	8.001	8.000	8.001	8.001
5	10.0010	10.001	10.001	10.000	9.999	10.000	10.000	10.001	10.000	10.001	10.000	10.000	10.000
6	12.0010	12.001	12.000	12.000	12.002	12.000	12.001	12.001	11.999	12.000	12.000	12.000	12.000
7	14.0010	14.002	14.001	14.002	14.001	14.000	14.001	14.001	14.002	14.001	14.000	14.001	14.001
8	16.0005	16.000	16.000	16.001	16.000	16.001	16.001	16.000	16.000	16.001	16.001	16.001	16.001
9	18.0007	18.001	18.002	18.000	18.001	18.000	18.001	18.002	18.000	18.001	18.000	18.001	18.001
10	20.0000	20.001	20.000	20.000	19.999	20.000	19.999	20.000	20.001	20.000	20.001	20.000	20.000

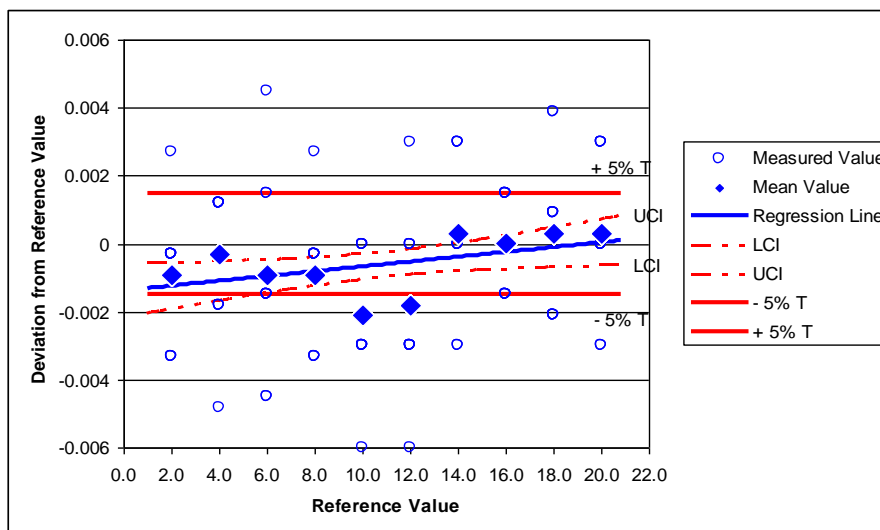


Results of the statistical tests for confidence level 95%:

Slope:	$t_a = 2.186$	$> t_{g;m-2; 1-\alpha/2} = 1.980$	Deviation from 0 is <b>significant</b>
Intercept:	$t_b = 3.429$	$> t_{g;m-2; 1-\alpha/2} = 1.980$	Deviation from 0 is <b>significant</b>
Linear model:	$F_{LM} = 1.991$	$\leq F_{g-2; g(m-1); 1-\alpha} = 2.024$	Deviation is <b>not significant</b>

These results are surprising from a technical point of view. Background is that the statistical tests assess only on a relative basis, i.e. independent of the absolute values of the measurement errors  $y_{ik}$  and thus independent of their technical relevance.

NOTE: Substituting  $\varepsilon \cdot y_{ik}$  for  $y_{ik}$  in the above equations where the factor  $\varepsilon$  represents an arbitrary positive number, results in the slope  $\varepsilon \cdot a$ , the intercept  $\varepsilon \cdot b$ , the variation  $\varepsilon \cdot s$  and the confidence limits  $\varepsilon \cdot LCI$  and  $\varepsilon \cdot UCI$ , i.e. these quantities also decrease ( $0 < \varepsilon < 1$ ) or increase ( $\varepsilon > 1$ ) by the factor  $\varepsilon$ . Thus, the diagrams for  $\varepsilon \cdot y_{ik}$  and  $y_{ik}$  appear identical if a y-axis is used to plot the results for  $\varepsilon \cdot y_{ik}$  whose scale is stretched or compressed by the factor  $1/\varepsilon$ . Example for  $\varepsilon = 3$ :



In contrast, the test statistics  $t_a$ ,  $t_b$  and  $F_{LM}$  for the statistical tests remain unchanged, i.e. they are independent of  $\varepsilon$  and always yield the same results.

For the same reason, the procedure can be **too insensitive** so that measuring equipment with technically insufficient characteristics concerning their linearity are statistically classified as “capable” (e. g. in case of high variation, see page 61, 2<sup>nd</sup> example).



## E.2 Multiple use of procedure 1: Additional considerations

The linearity study according to [AIAG MSA] does not include a criterion for the assessment of the technical relevance of statistical results. However, the alternative analysis of the measurements at each reference part  $i$  according to **procedure 1** includes the tolerance  $T$  of the characteristic to be measured in the analysis. The parameters  $C_g$  and  $C_{gk}$  comprise additional tolerance-related (and thus technically relevant) criteria for the variations  $s_i$  of the measured values and the systematic measurement errors  $\bar{y}_i$ :

$$\%SDev_i = \frac{s_i}{T} \cdot 100\% \leq 2.5\%,$$

$$\%Bias_i = \frac{|\bar{y}_i|}{T} \cdot 100\% = \frac{|\bar{\bar{x}}_i - x_i|}{T} \cdot 100\% \leq \left(0.1 - 4 \cdot \frac{s_i}{T}\right) \cdot 100\% = 10\% - 4 \cdot \%SDev_i.$$

*NOTE: The first criterion results from solving the equation for  $C_g$  for  $s_i / T$  and inserting the condition  $C_g \geq 1.33 = 4/3$ ; the second criterion results from solving the equation for  $C_{gk}$  for  $|\bar{\bar{x}}_i - x_i| / T$  and inserting the condition  $C_{gk} \geq 1.33 = 4/3$ ; see chapter 4.1 for the equations.*

Using the second criterion with the limiting values  $\%SDev_i = 0$  and  $\%SDev_i = 2.5\%$  shows that systematic measurement errors in the range

$$0 \leq \%Bias_i \leq 10\%$$

are acceptable under the condition that the corresponding variations of the measured values are in the range

$$0 \leq \%SDev_i \leq 2.5\% - \frac{\%Bias_i}{4} = \%SDev_{\max i}.$$

Thus, 10% bias is only acceptable for 0% variation and 2.5% variation only for 0% bias.

**Example:** From the measured values in the table on page 62, the parameters  $C_g$  and  $C_{gk}$  are estimated using  $T = 0.003$  mm;  $\%Bias$  and  $\%SDev$  are determined; results that violate the criteria are highlighted:

Reference value	Mean of measured values	Standard deviation of measured values	$C_g$	$C_{gk}$	$\%Bias$	$\%SDev$	$\%SDev_{\max}$	$\%SDev > \%SDev_{\max}$
1	2.0011	2.0008	0.00057	1.75	1.57	1.00%	1.91%	2.25%
2	4.0006	4.0005	0.00064	1.56	1.51	0.33%	2.13%	2.42%
3	6.0005	6.0002	0.00083	<b>1.20</b>	<b>1.08</b>	1.00%	<b>2.77%</b>	2.25%
4	8.0011	8.0008	0.00057	1.75	1.57	1.00%	1.91%	2.25%
5	10.0010	10.0003	0.00061	1.64	<b>1.26</b>	2.33%	<b>2.04%</b>	1.92%
6	12.0010	12.0004	0.00076	<b>1.31</b>	<b>1.05</b>	2.00%	<b>2.54%</b>	2.00%
7	14.0010	14.0011	0.00067	1.50	1.45	0.33%	2.22%	2.42%
8	16.0005	16.0005	0.00048	2.10	2.10	0.00%	1.59%	2.50%
9	18.0007	18.0008	0.00071	1.40	1.35	0.33%	2.38%	2.42%
10	20.0000	20.0001	0.00067	1.50	1.45	0.33%	2.22%	2.42%

*NOTE: It is important to note that **definitive** analyses according to procedure 1 require  $m \geq 25$  measurements per reference part  $i$ .*

Thus, the multiple use of procedure 1 is similarly meaningful like the procedure according to [AIAG MSA]. In contrast to the linearity study according to [AIAG MSA], the technical relevance of the result is generally ensured since the tolerance  $T$  is included in the analysis.

### Procedure 1 and previous alternative analysis according to QA information 02/2004

According to the column  $\%Bias$  of the table above, the systematic measurement errors are at most 2.33% of the tolerance of the characteristic to be measured. Thus, they fulfill the criterion for unconditional capability in terms of the old QA information 02/2004, i.e. all systematic measurement errors are within 5% of the tolerance (see also diagram on top of page 62). In contrast to this, the capability according to procedure 1 is not always verified.

This discrepancy is due to the missing analysis of the variation of the measured values when using the procedure according to the QA information 02/2004. Obviously the simple proof is insufficient that the systematic measurement errors are completely within a given range. In order to achieve consistency, the analysis must be extended by the additional criterion for the variation of the measured values. This corresponds directly to the multiple use of procedure 1.

*NOTE: The classification "capable" ( $0\% \leq \%Bias_i \leq 5\%$ ) and "conditionally capable" ( $5\% < \%Bias_i \leq 10\%$ ) by means of the systematic measurement error (as intended by the QA information 02/2004) is not reasonable together with the additional criterion for the measurement variation ( $0\% \leq \%SDev_i \leq 2.50\% - \%Bias_i/4$ ). Satisfying both criteria merely corresponds to satisfying the criterion  $C_{gk} \geq 1.33$ , i.e. arbitrary  $C_{gk} \geq 1.33$  are allowed.*

Contradicting capability results concerning the same characteristic of measuring equipment are not acceptable. Thus, the QA information 02/2004 must not be applied any longer.



## F Procedure 5: Factors for the Calculation of Control Limits

To calculate the control limits for stability charts, the factors  $u_p$ ,  $B'_{Eun}$ ,  $B'_{Eob}$  and  $E'_E$  are needed depending on the type of chart (see chapter 4.5.1).

The factors  $u_p$  are dependent on the confidence level  $1 - \alpha$  as well as on the type of limit – one-sided or two-sided. They are calculated as quantiles of the standardized normal distribution. The following table contains  $u_p$  for the calculation of one- and two-sided control limits of  $\bar{x}$ -charts for the confidence levels 99.73% ( $\alpha = 0.0027$ ) and 99% ( $\alpha = 0.01$ ).

$\alpha = 0.0027$ (two-sided)	$\alpha = 0.01$ (two-sided)	$\alpha = 0.0027$ (one-sided)	$\alpha = 0.01$ (one-sided)
$u_p = -u_{\alpha/2} = u_{1-(\alpha/2)}$		$u_p = -u_\alpha = u_{1-\alpha}$	
3.000	2.576	2.782	2.326

The factors  $B'_{Eun}$ ,  $B'_{Eob}$  and  $E'_E$  additionally depend on the sample size  $n$ . They are calculated from the quantiles of the  $\chi^2$ -distribution ( $B'_{Eun}$ ,  $B'_{Eob}$ ) or the standardized normal distribution ( $E'_E$ ).

Two-sided control limits:

$$B'_{Eun} = \sqrt{\frac{\chi_{n-1; \alpha/2}^2}{n-1}} \quad B'_{Eob} = \sqrt{\frac{\chi_{n-1; 1-(\alpha/2)}^2}{n-1}} \quad E'_E = u_{\sqrt{1-(\alpha/2)}}$$

One-sided control limits:

$$B'_{Eun} = \sqrt{\frac{\chi_{n-1; \alpha}^2}{n-1}} \quad B'_{Eob} = \sqrt{\frac{\chi_{n-1; 1-\alpha}^2}{n-1}} \quad E'_E = u_{\sqrt{1-\alpha}}$$

The following table contains the factors  $B'_{Eun}$ ,  $B'_{Eob}$  and  $E'_E$  for the calculation of one- and two-sided control limits for s-charts or individual value charts for several sample sizes  $n$  and the confidence levels 99.73% ( $\alpha = 0.0027$ ) and 99% ( $\alpha = 0.01$ ).

n	$\alpha = 0.0027$ (two-sided)			$\alpha = 0.01$ (two-sided)			$\alpha = 0.0027$ (one-sided)			$\alpha = 0.01$ (one-sided)		
	$B'_{Eun}$	$B'_{Eob}$	$E'_E$	$B'_{Eun}$	$B'_{Eob}$	$E'_E$	$B'_{Eun}$	$B'_{Eob}$	$E'_E$	$B'_{Eun}$	$B'_{Eob}$	$E'_E$
2	0.002	3.205	3.205	0.006	2.807	2.807	0.003	3.000	3.000	0.013	2.576	2.575
3	0.037	2.571	3.320	0.071	2.302	2.935	0.052	2.432	3.121	0.100	2.146	2.712
4	0.100	2.283	3.399	0.155	2.069	3.023	0.126	2.172	3.205	0.196	1.945	2.806
5	0.163	2.110	3.460	0.227	1.927	3.090	0.194	2.016	3.269	0.273	1.822	2.877
6	0.218	1.991	3.509	0.287	1.830	3.143	0.252	1.908	3.320	0.333	1.737	2.934
7	0.266	1.903	3.550	0.336	1.758	3.188	0.300	1.829	3.363	0.381	1.674	2.981
8	0.306	1.835	3.585	0.376	1.702	3.227	0.341	1.767	3.399	0.421	1.625	3.022
9	0.341	1.780	3.615	0.410	1.657	3.260	0.376	1.717	3.431	0.454	1.585	3.057
10	0.371	1.735	3.642	0.439	1.619	3.290	0.405	1.675	3.460	0.482	1.552	3.089
11	0.398	1.697	3.667	0.464	1.587	3.317	0.431	1.640	3.485	0.506	1.523	3.117
12	0.422	1.664	3.689	0.486	1.560	3.341	0.454	1.610	3.509	0.527	1.499	3.143
13	0.443	1.635	3.709	0.506	1.536	3.363	0.475	1.584	3.530	0.545	1.478	3.166
14	0.461	1.609	3.728	0.524	1.515	3.383	0.493	1.561	3.549	0.562	1.459	3.187
15	0.479	1.587	3.745	0.539	1.496	3.402	0.509	1.540	3.567	0.577	1.443	3.207
20	0.545	1.502	3.817	0.600	1.425	3.480	0.573	1.462	3.642	0.634	1.380	3.289
25	0.591	1.446	3.872	0.642	1.378	3.539	0.617	1.411	3.699	0.673	1.338	3.351

Factors for other values of  $\alpha$  and  $n$  are calculated using the equations above. The quantiles  $\chi_{f;p}^2$  and  $u_p$  can be found in tables or calculated using e. g. the EXCEL worksheet function  $CHIINV(1-p;f)$  or  $STANDNORMINV(p)$ . The degrees of freedom  $f$  and the probabilities  $p$  have to be included according to the equations above.

NOTE: The quantile  $\chi_{f;p}^2$  is calculated using the EXCEL worksheet function according to  $CHIINV(1-p;f)$ , i.e.  $1 - p$  always has to be used instead of  $p$ ; example:  $\chi_{n-1; \alpha/2}^2 = CHIINV(1 - \alpha/2; n - 1)$ .



## G Parameter “Kappa” ( $\kappa$ )

The degree of agreement of ratings is assessed quantitatively by means of the parameter “kappa” ( $\kappa$ ) [ISO 14468].

The basic element for the assessment of agreement of all ratings is the rating pair that is made of two individual ratings. Depending on the selection, combination and analysis of these paired ratings, *Cohen's kappa* and *Fleiss' kappa* are distinguished.

- **Cohen's kappa** was developed to quantitatively assess the degree of agreement of rating results from two trials (two appraisers with one test run each or one appraiser with two test runs). [AIAG MSA] applies this approach to multiple raters each with multiple trials by forming and analyzing defined pairings. Thus, the question is which pairings are significant for the result.
- **Fleiss' kappa** is a systematic and consequent generalization since all theoretically possible pair-wise combinations of individual ratings are taken into account.

*NOTE: The present booklet only covers Fleiss' kappa. Complementing documentation on the topics “Cross-table method” and “Analysis according to [AIAG MSA]” is available at C/QMM and on the C/QMM intranet pages.*

The ratings as a whole usually contain a certain number of agreements that are caused randomly – i.e. they are not based on objective decisions. It is an important characteristic of the parameter “kappa” that the number of random agreements is estimated and eliminated so that only the objective non-random agreement is assessed.

*NOTE: One would get only random agreements, for example, if the appraiser would have to make decisions blindfolded in visual inspections.*

### G.1 Mathematical background

*NOTE: This chapter mainly addresses readers who need more detailed information concerning the determination of the parameter kappa ( $\kappa$ ).*

#### Nomenclature and definitions

$N_O$	Number of test <u>o</u> bjects
$N_A$ ; $n_A$ <sup>*)</sup>	Number of <u>a</u> ppraisers (raters)
$N_T$ ; $n_T$ <sup>*)</sup>	Number of <u>t</u> rials (test runs)
$N_R$	Number <sup>*)</sup> of <u>r</u> atings per test object
$N = N_O \cdot N_R$	Total number <sup>*)</sup> of ratings
$N_C$	Number rating <u>c</u> ategories
$n_{ik}$	Number <sup>*)</sup> of allocations of test object $i$ to rating category $k$ ; $i = 1, \dots, N_O$ ; $k = 1, \dots, N_C$
$\sum_{k=1}^{N_C} n_{ik} = N_R$	Total number <sup>*)</sup> of allocations of test object $i$ to all $N_C$ rating categories; $i$ is arbitrary (number <sup>*)</sup> of ratings per test object)

<sup>\*)</sup>Number that is included in the analysis depending on the respective criterion to be analyzed.

For every test object  $i$  ( $i = 1, \dots, N_O$ ),  $N_A$  appraisers provide a total of  $N_A \cdot N_T$  ratings in  $N_T$  trials. Additionally, a reference value is allocated to each test object  $i$ .

*NOTE: During analysis reference values are treated like ratings of one appraiser with one trial.*

For the analyses based on different criteria (e. g. repeatability, reproducibility) different suitable subsets  $n_A \leq N_A$  and  $n_T \leq N_T$  are used, i.e. ratings of certain appraisers and trials and, if necessary, reference ratings. Thus, depending on the respective criterion  $n_A \cdot n_T = N_R \leq N_A \cdot N_T$  or in case of inclusion of the reference ratings  $n_A \cdot n_T + 1 = N_R \leq N_A \cdot N_T + 1$  ratings are analyzed for each test object  $i$ .  $n_{ik}$  of these  $N_R$  ratings allocate test object  $i$  to category  $k$ . For each test object  $i$  a total of  $N_C$  categories is available ( $k = 1, \dots, N_C$ ). The number of allocations  $n_{ik}$  of test object  $i$  to category  $k$  is in the range  $0 \leq n_{ik} \leq N_R$ .

#### Measure for observed agreement

[Fleiss] defines the rating pair formed out of two arbitrary individual ratings as the basic element for the assessment of the agreement of all  $N_R$  ratings for an individual test object  $i$ .

*NOTE: Statistically, it is assumed that every individual rating is made by a randomly selected appraiser, i.e. the statistical independence of the rating results is presumed. This includes amongst others that it is impossible to identify a certain appraiser or trial based on the order of the combined individual ratings.*



The first of these  $N_R$  ratings can be combined with the remaining  $(N_R-1)$  ratings to get  $(N_R-1)$  rating pairs. In the same way the second of these  $N_R$  ratings can be combined with the remaining  $(N_R-1)$  ratings to get another  $(N_R-1)$  rating pairs so that there is a total of  $2 \cdot (N_R-1)$  rating pairs. All  $N_R$  ratings for an individual test object  $i$  can be combined to get

$$N_R \cdot (N_R - 1)$$

rating pairs.

*NOTE: Combinations of different elements (e. g. “ab”, “xy”) and combinations of the same elements in different order (e. g. “xy”, “yx”) both are treated as independent combinations.*

For all  $N_O$  test objects there is a total of

$$N_O \cdot N_R \cdot (N_R - 1)$$

possible rating pairs.

*NOTE: Combinations of elements of different test objects are not considered.*

In order to assess the agreement, only those rating pairs consisting of *consistent* individual ratings are used.  $n_{ik}$  represents the number of allocations (ratings) of a certain test object  $i$  to a certain category  $k$ . As explained earlier,  $n_{ik}$  ratings can be combined to get  $n_{ik} \cdot (n_{ik}-1)$  rating pairs. Consequently, in total over all  $N_C$  categories there are

$$\sum_{k=1}^{N_C} n_{ik} (n_{ik} - 1)$$

consistent rating pairs which are allocated to an individual test object  $i$ . For all  $N_O$  test objects there is a total of

$$\sum_{i=1}^{N_O} \sum_{k=1}^{N_C} n_{ik} (n_{ik} - 1)$$

consistent rating pairs.

According to [Fleiss] the portion of actually **observed consistent** rating pairs out of all *possible* rating pairs is defined as a measure for the degree of agreement of  $N_O \cdot N_R$  individual ratings which are available in total for  $N_O$  test objects:

$$P_{\text{Obs}} = \frac{\sum_{i=1}^{N_O} \sum_{k=1}^{N_C} n_{ik} \cdot (n_{ik} - 1)}{N_O \cdot N_R \cdot (N_R - 1)} .$$

### **Measure for random agreement**

In case of random results, the test objects are allocated randomly to the  $N_C$  categories (e. g. if appraisers had to decide blindfolded in visual inspections).

If complete randomness is assumed, the  $N_O \cdot N_R$  individual ratings are seen as  $N_O \cdot N_R$  equivalent random experiments for the determination of relative frequencies of the random occurrences of the individual categories  $k$ . “*Equivalent*” means that it is irrelevant which appraiser allocates a rating to which test object in which trial. Only the total number of allocations to each category  $k$  is important. The relative frequencies determined this way are used as estimates for the probabilities  $p_k$ , with which the individual categories  $k$  can be expected in a random experiment:

$$\sum_{i=1}^{N_O} \frac{n_{ik}}{N_O \cdot N_R} = p_k .$$

According to probability theory, the probability for a test object being randomly allocated to category  $k$  in a first trial and being randomly allocated to category  $k'$  in a second trial is calculated as the product  $p_k \cdot p_{k'}$  of the individual probabilities  $p_k$  and  $p_{k'}$ .

For Fleiss' kappa, only rating pairs of *consistent* individual ratings are relevant, i.e.  $k = k'$ :

$$p_k \cdot p_k = p_k^2 .$$

Accordingly, the following applies for the portion of pair-wise agreements, which has to be randomly **expected** in total over all  $N_C$  categories:

$$P_{\text{Exp}} = \sum_{k=1}^{N_C} p_k^2 = \sum_{k=1}^{N_C} \left( \sum_{i=1}^{N_O} \frac{n_{ik}}{N_O \cdot N_R} \right)^2 .$$





**Parameter  $\kappa$  (kappa)**

The parameter  $\kappa$  (kappa) can be interpreted as the portion of observed non-random agreements related to the portion of possible non-random agreements. The portion of observed non-random agreements is determined according to  $P_{\text{Obs}} - P_{\text{Exp}}$ , the portion of possible, non-random agreements according to  $1 - P_{\text{Exp}}$ . Thus the parameter  $\kappa$  (kappa) is calculated according to

$$\kappa = \frac{P_{\text{Obs}} - P_{\text{Exp}}}{1 - P_{\text{Exp}}} = \frac{\text{Observed non-random agreements}}{\text{Possible non-random agreements}}$$

Further background information for the parameter  $\kappa$  (kappa) can be found in the literature [Fleiss-2].

**G.2 Manual analysis using data from AIAG MSA as an example**

The analysis is explained using the test scenario and test data from [AIAG MSA] as an example.

**Scenario**

$N_A = 3$  appraisers (named A, B and C),  $N_T = 3$  trials (no. 1 – 3),  $N_O = 50$  reference parts as test objects (no. 1 – 50),  $N_C = 2$  rating categories (0 - not OK, 1 - OK).

The test results (ratings) were documented in a table (see columns A-1 to C-3 of the evaluation diagrams on pages 69 and 70). The reference ratings (i.e. the “correct” ratings) are also included.

**Parameters to be determined**

To determine the different parameters kappa ( $\kappa$ ) (see page 29), the test results (ratings) and the discrete reference values (reference ratings) have to be included according to the following table:

Test (Comparison)	Columns to be included in analysis:									Intermediate results in column group:									Result						
	Reference	Test results (ratings)									A x A	B x B	C x C	A x B x C	A-1 x Ref	A-2 x Ref	A-3 x Ref	B-1 x Ref		B-2 x Ref	B-3 x Ref	C-1 x Ref	C-2 x Ref	C-3 x Ref	
		A-1	A-2	A-3	B-1	B-2	B-3	C-1	C-2	C-3															
Within appraisers: Agreement of ratings of <u>one</u> appraiser		X	X	X							X														$\kappa_A \times A$
						X	X	X				X													$\kappa_B \times B$
									X	X	X														$\kappa_C \times C$
Between appraisers: Agreement of ratings of <u>all</u> appraisers		X	X	X	X	X	X	X	X	X			X												$\kappa_A \times B \times C$
Each individual appraiser versus reference: Agreement of ratings of <u>one</u> appraiser with reference	X	X												X											$\kappa_{A-1} \times \text{Ref}$
	X		X												X										$\kappa_{A-2} \times \text{Ref}$
	X			X												X									$\kappa_{A-3} \times \text{Ref}$
	X	X	X	X										X											$\kappa_A \times \text{Ref}$ = Mean $\kappa_{A-1} \times \text{Ref}$ , $\kappa_{A-2} \times \text{Ref}$ , $\kappa_{A-3} \times \text{Ref}$
	X				X												X								$\kappa_{B-1} \times \text{Ref}$
	X					X												X							$\kappa_{B-2} \times \text{Ref}$
	X						X												X						$\kappa_{B-3} \times \text{Ref}$
	X				X	X	X											X							$\kappa_B \times \text{Ref}$ = Mean $\kappa_{B-1} \times \text{Ref}$ , $\kappa_{B-2} \times \text{Ref}$ , $\kappa_{B-3} \times \text{Ref}$
	X							X													X				$\kappa_{C-1} \times \text{Ref}$
	X								X													X			$\kappa_{C-2} \times \text{Ref}$
	X									X													X		$\kappa_{C-3} \times \text{Ref}$
		X							X	X	X											X			$\kappa_C \times \text{Ref}$ = Mean $\kappa_{C-1} \times \text{Ref}$ , $\kappa_{C-2} \times \text{Ref}$ , $\kappa_{C-3} \times \text{Ref}$
All appraisers together versus reference: Agreement of ratings of <u>all</u> appraisers with reference	X	X	X	X	X	X	X	X	X	X															$\kappa_A \times B \times C \times \text{Ref}$ = Mean $\kappa_A \times \text{Ref}$ , $\kappa_B \times \text{Ref}$ , $\kappa_C \times \text{Ref}$



**Procedure using partial analysis “between appraisers” ( $\kappa_{AxBxC}$ ) as an example**

Calculation step	Equation (see Appendix G.1).	Result
1. 0-ratings in the columns A-1 to C-3 are counted line-by-line, the results are entered in the corresponding line of the column $n_{ik}, k=1$	$n_{i1}$	
2. 1-ratings in the columns A-1 to C-3 are counted line-by-line, the results are entered in the corresponding line of the column $n_{ik}, k=2$	$n_{i2}$	
3. Column $n_{ik}, k=1$ is summed up	$\sum_{i=1}^{N_O=50} n_{i1} = n_1$	148
4. Column $n_{ik}, k=2$ is summed up	$\sum_{i=1}^{N_O=50} n_{i2} = n_2$	302
5. The results of steps 3 and 4 are added	$\sum_{k=1}^{N_C=2} n_k = n_1 + n_2 = N$	450
6. The result from step 3 is divided by the result from step 5	$\frac{n_1}{N} = p_1$	0.3289
7. The result from step 4 is divided by the result from step 5	$\frac{n_2}{N} = p_2$	0.6711
8. The result from step 6 is multiplied by itself	$p_1 \cdot p_1 = p_1^2$	0.1082
9. The result from step 7 is multiplied by itself	$p_2 \cdot p_2 = p_2^2$	0.4504
10. The results of steps 8 and 9 are added	$\sum_{k=1}^{N_C=2} p_k^2 = p_1^2 + p_2^2 = P_{Exp}$	<b>0.5586</b>
11. From the counting results in column $n_{ik}, k=1$ the factors $n_{ik} \cdot (n_{ik}-1)$ are calculated line-by-line and entered in the corresponding line of column $n_{ik} \cdot (n_{ik}-1), k=1$	$n_{i1} \cdot (n_{i1} - 1)$	
12. From the counting results in column $n_{ik}, k=2$ the factors $n_{ik} \cdot (n_{ik}-1)$ are calculated line-by-line and entered in the corresponding line of column $n_{ik} \cdot (n_{ik}-1), k=2$	$n_{i2} \cdot (n_{i2} - 1)$	
13. All values in the columns $n_{ik} \cdot (n_{ik}-1), k=1$ and $n_{ik} \cdot (n_{ik}-1), k=2$ are summed up	$\sum_{k=1}^{N_C=2} \sum_{i=1}^{N_O=50} n_{ik} (n_{ik} - 1) = \sum_{k=1}^{N_C=2} n_k^* = n^*$	3272
14. An arbitrary line of the columns $n_{ik}, k=1$ and $n_{ik}, k=2$ is summed up	$\sum_{k=1}^{N_C=2} n_{ik} = N_R \text{ (for an arbitrary } i)$	9
15. From the result in step 14, the factor $N_R \cdot (N_R-1)$ is calculated: $9 \times (9-1) = 9 \times 8 = 72$	$N_R \cdot (N_R - 1) = N_R^*$	72
16. The result from step 15 is multiplied by the number of test objects $N_O$ : $50 \times 72 = 3600$	$N_O \cdot N_R \cdot (N_R - 1) = N_O \cdot N_R^* = N^*$	3600
17. The result from step 13 is divided by the result from step 16: $3272 / 3600 = 0.9089$	$\sum_{k=1}^{N_C=2} \sum_{i=1}^{N_O=50} \frac{n_{ik} (n_{ik} - 1)}{N_O \cdot N_R (N_R - 1)} = \frac{n^*}{N^*} = P_{Obs}$	<b>0.9089</b>
18. Kappa is calculated with the results from steps 10 and 17 according to formula	$\frac{P_{Obs} - P_{Exp}}{1 - P_{Exp}} = \kappa$	<b>0.7936</b>



Categories:											0 - Not OK 1 - OK					A x B x C				
Test Object No.	Reference	Appraiser – Trial									n <sub>ik</sub>		n <sub>ik</sub> *(n <sub>ik</sub> -1)							
		A-1	A-2	A-3	B-1	B-2	B-3	C-1	C-2	C-3										
											Rating:	k=1	k=2	Rating:	k=1	k=2				
1	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
2	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
3	0	0	0	0	0	0	0	0	0	0	9	0	72	0	72	0				
4	0	0	0	0	0	0	0	0	0	0	9	0	72	0	72	0				
5	0	0	0	0	0	0	0	0	0	0	9	0	72	0	72	0				
6	1	1	1	0	1	1	0	1	0	0	4	5	12	20	0	56				
7	1	1	1	1	1	1	1	1	0	1	1	8	0	72	0	72				
8	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
9	0	0	0	0	0	0	0	0	0	0	9	0	72	0	72	0				
10	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
11	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
12	0	0	0	0	0	0	0	0	1	0	8	1	56	0	72	0				
13	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
14	1	1	1	0	1	1	1	1	0	0	3	6	6	30	0	72				
15	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
16	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
17	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
18	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
19	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
20	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
21	1	1	1	0	1	0	1	0	1	0	4	5	12	20	0	56				
22	0	0	0	1	0	1	0	1	1	0	5	4	20	12	0	56				
23	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
24	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
25	0	0	0	0	0	0	0	0	0	0	9	0	72	0	72	0				
26	0	0	1	0	0	0	0	0	0	1	7	2	42	2	0	56				
27	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
28	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
29	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
30	0	0	0	0	0	0	1	0	0	0	8	1	56	0	72	0				
31	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
32	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
33	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
34	0	0	0	1	0	0	1	0	1	1	5	4	20	12	0	56				
35	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
36	1	1	1	0	1	1	1	1	0	1	2	7	2	42	0	56				
37	0	0	0	0	0	0	0	0	0	0	9	0	72	0	72	0				
38	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
39	0	0	0	0	0	0	0	0	0	0	9	0	72	0	72	0				
40	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
41	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
42	0	0	0	0	0	0	0	0	0	0	9	0	72	0	72	0				
43	1	1	0	1	1	1	1	1	1	0	2	7	2	42	0	56				
44	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
45	0	0	0	0	0	0	0	0	0	0	9	0	72	0	72	0				
46	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
47	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
48	0	0	0	0	0	0	0	0	0	0	9	0	72	0	72	0				
49	1	1	1	1	1	1	1	1	1	1	0	9	0	72	0	72				
50	0	0	0	0	0	0	0	0	0	0	9	0	72	0	72	0				
Number of test objects                      N <sub>O</sub> =    50											$\sum_{i=1}^{N_O} n_{ik} = n_k$	148	302	$\sum_{i=1}^{N_O} n_{ik}(n_{ik}-1) = n_k^*$	1020	2252				
											$\sum_{k=1}^{N_C} n_k = N$	450		$\sum_{k=1}^{N_C} n_k^* = n^*$	3272					
											$\frac{n_k}{N} = p_k$	0.3289	0.6711	$\sum_{k=1}^{N_C} n_{ik} = N_R$	9					
											$p_k \cdot p_k = p_k^2$	0.1082	0.4504	$N_R \cdot (N_R-1) = N_R^*$	72					
														N <sub>O</sub>	50					
														$N_O \cdot N_R^* = N^*$	3600					
														$\sum_{k=1}^{N_C} p_k^2 = P_{Exp}$	0.5586	$\frac{n^*}{N^*} = P_{Obs}$	0.9089			
														$\frac{P_{Obs}-P_{Exp}}{1-P_{Exp}} = \kappa$	0.7936					



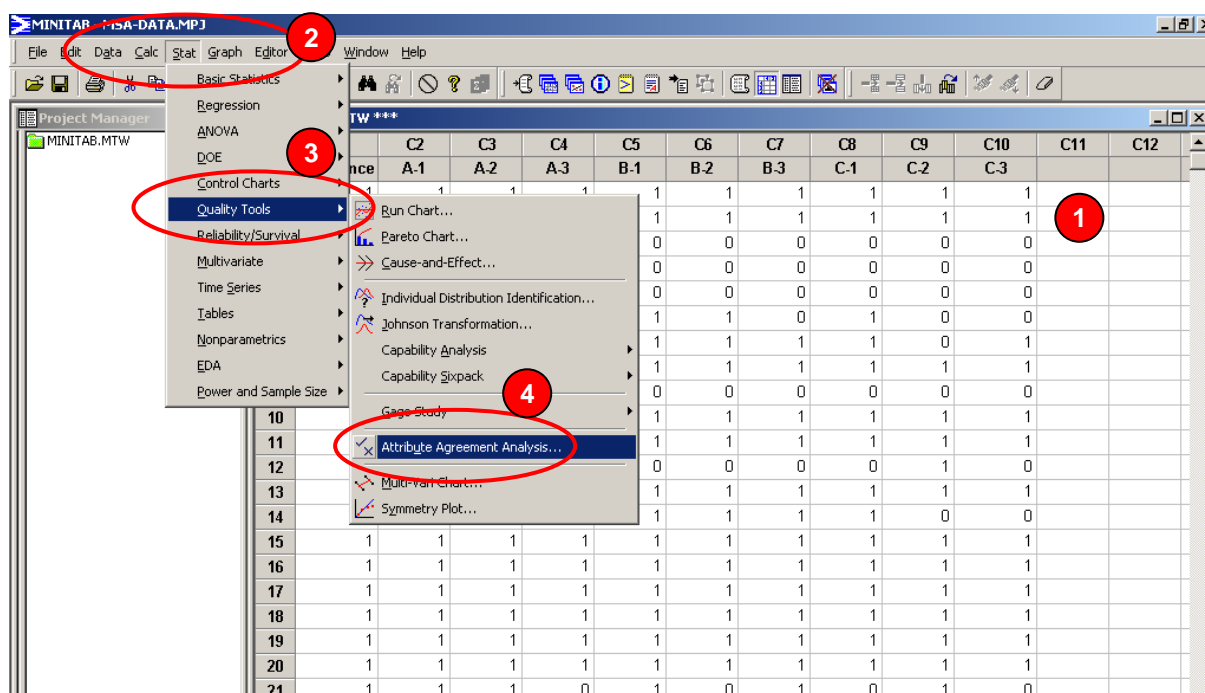
## Procedure 7: Test results (ratings) and complete analysis

Number of pair-wise consistent combinations per test object i (i = 1, ... N <sub>0</sub> )																							
Categories:		0 - Not OK 1 - OK									A x A	B x B	C x C	A x B x C	A-1 x Ref	A-2 x Ref	A-3 x Ref	B-1 x Ref	B-2 x Ref	B-3 x Ref	C-1 x Ref	C-2 x Ref	C-3 x Ref
Test Object No.	Reference	Appraiser – Trial																					
		A-1	A-2	A-3	B-1	B-2	B-3	C-1	C-2	C-3													
1	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
2	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
3	0	0	0	0	0	0	0	0	0	0	6	6	6	72	2	2	2	2	2	2	2	2	2
4	0	0	0	0	0	0	0	0	0	0	6	6	6	72	2	2	2	2	2	2	2	2	2
5	0	0	0	0	0	0	0	0	0	0	6	6	6	72	2	2	2	2	2	2	2	2	2
6	1	1	1	0	1	1	0	1	0	0	2	2	2	32	2	2	0	2	2	0	2	0	0
7	1	1	1	1	1	1	1	1	0	1	6	6	2	56	2	2	2	2	2	2	0	2	2
8	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
9	0	0	0	0	0	0	0	0	0	0	6	6	6	72	2	2	2	2	2	2	2	2	2
10	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
11	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
12	0	0	0	0	0	0	0	0	0	1	6	6	2	56	2	2	2	2	2	2	2	0	2
13	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
14	1	1	1	0	1	1	1	1	0	0	2	6	2	36	2	2	0	2	2	2	2	0	0
15	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
16	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
17	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
18	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
19	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
20	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
21	1	1	1	0	1	0	1	0	1	0	2	2	2	32	2	2	0	2	0	2	0	2	0
22	0	0	0	1	0	1	0	1	1	0	2	2	2	32	2	2	0	2	0	2	0	2	0
23	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
24	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
25	0	0	0	0	0	0	0	0	0	0	6	6	6	72	2	2	2	2	2	2	2	2	2
26	0	0	1	0	0	0	0	0	0	1	2	6	2	44	2	0	2	2	2	2	2	2	0
27	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
28	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
29	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
30	0	0	0	0	0	0	1	0	0	0	6	2	6	56	2	2	2	2	2	0	2	2	2
31	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
32	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
33	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
34	0	0	0	1	0	0	1	0	1	1	2	2	2	32	2	2	0	2	2	0	2	0	0
35	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
36	1	1	1	0	1	1	1	1	0	1	2	6	2	44	2	2	0	2	2	2	2	0	2
37	0	0	0	0	0	0	0	0	0	0	6	6	6	72	2	2	2	2	2	2	2	2	2
38	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
39	0	0	0	0	0	0	0	0	0	0	6	6	6	72	2	2	2	2	2	2	2	2	2
40	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
41	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
42	0	0	0	0	0	0	0	0	0	0	6	6	6	72	2	2	2	2	2	2	2	2	2
43	1	1	0	1	1	1	1	1	1	0	2	6	2	44	2	0	2	2	2	2	2	2	0
44	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
45	0	0	0	0	0	0	0	0	0	0	6	6	6	72	2	2	2	2	2	2	2	2	2
46	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
47	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
48	0	0	0	0	0	0	0	0	0	0	6	6	6	72	2	2	2	2	2	2	2	2	2
49	1	1	1	1	1	1	1	1	1	1	6	6	6	72	2	2	2	2	2	2	2	2	2
50	0	0	0	0	0	0	0	0	0	0	6	6	6	72	2	2	2	2	2	2	2	2	2
Observed number of pair-wise consistent combinations n*											268	280	260	3272	100	96	88	100	96	94	96	86	88
Possible number of pair-wise consistent combinations N*											300	300	300	3600	100	100	100	100	100	100	100	100	100
Observed portion of pair-wise consistent combinations P <sub>Obs</sub> = n* / N*											0.8933	0.9333	0.8667	0.9089	1.0000	0.9600	0.8800	1.0000	0.9600	0.9400	0.9600	0.8600	0.8800
Observed number of ratings per category n <sub>k</sub> (k = 1, ... N <sub>C</sub> )											50	47	51	148	32	32	34	32	32	31	32	33	34
											100	103	99	302	68	68	66	68	68	69	68	67	66
Total number of ratings N											150	150	150	450	100	100	100	100	100	100	100	100	100
Observed portion of ratings per category n <sub>k</sub> / N (k = 1, ... N <sub>C</sub> )											0.3333	0.3133	0.34	0.3289	0.32	0.32	0.34	0.32	0.32	0.31	0.32	0.33	0.34
											0.6667	0.6867	0.66	0.6711	0.68	0.68	0.66	0.68	0.68	0.69	0.68	0.67	0.66
Expected portion of randomly consistent ratings P <sub>Exp</sub> = Σ <sub>k</sub> (n <sub>k</sub> /N) <sup>2</sup>											0.5556	0.5697	0.5512	0.5586	0.5648	0.5648	0.5512	0.5648	0.5648	0.5722	0.5648	0.5578	0.5512
Kappa: $\frac{P_{Obs} - P_{Exp}}{1 - P_{Exp}} = \kappa$											0.7600	0.8451	0.7029	0.7936	1.0000	0.9081	0.7326	1.0000	0.9081	0.8597	0.9081	0.6834	0.7326
Kappa: Each appraiser versus reference (mean values)														0.8802			0.9226			0.7747			
Kappa: All appraisers versus reference (mean value)																	0.8592						

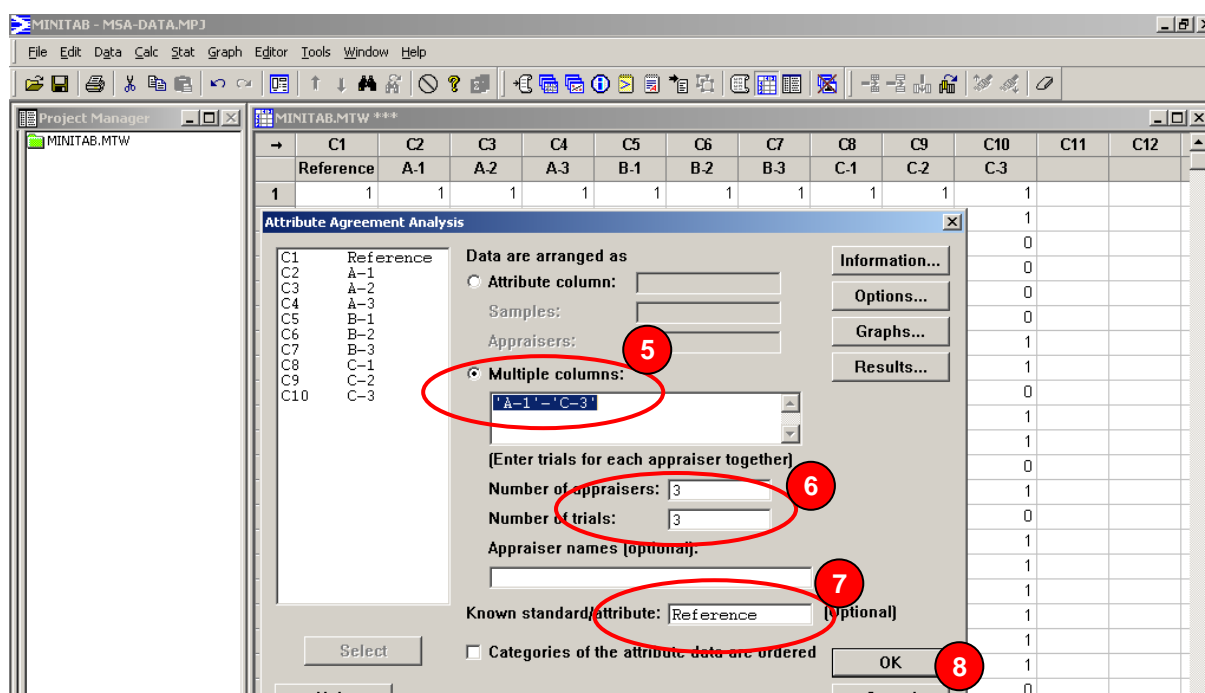


## G.3 Analysis using commercial statistics software: Minitab

The following quick guide allows the schematic processing of standard cases. In all other cases, a user training is indispensable, in particular, if default settings are changed, other software features are used, etc.



- (1) Prepare a worksheet, fill in reference data and ratings to be analyzed
- (2) Select menu "Stat"
- (3) Select sub-menu "Quality Tools"
- (4) Select sub-menu "Attribute Agreement Analysis"



- (5) Check field "Multiple Columns" and enter the names of the columns containing the ratings
- (6) Click on field "Number of appraisers" and enter the number of appraisers  
Click on field "Number of trials" and enter the number of trials
- (7) Click on field "Known standard/attribute" and enter the name of the column containing the reference ratings
- (8) OK

The results of the analysis are displayed in the so-called "Session Window".



**Results of the analysis in the Minitab Session Window****Attribute Agreement Analysis for A-1; A-2; A-3; B-1; B-2; B-3; C-1; C-2; C-3****Within Appraisers**

## Assessment Agreement

Appraiser	# Inspected	# Matched	Percent	95 % CI
1	50	42	84.00	(70.89; 92.83)
2	50	45	90.00	(78.19; 96.67)
3	50	40	80.00	(66.28; 89.97)

# Matched: Appraiser agrees with him/herself across trials.

## Fleiss' Kappa Statistics

Appraiser	Response	Kappa	SE Kappa	Z	P(vs > 0)
1	0	0.760000	0.0816497	9.3081	0.0000
	1	0.760000	0.0816497	9.3081	0.0000
2	0	0.845073	0.0816497	10.3500	0.0000
	1	0.845073	0.0816497	10.3500	0.0000
3	0	0.702911	0.0816497	8.6089	0.0000
	1	0.702911	0.0816497	8.6089	0.0000

**Each Appraiser vs Standard**

## Assessment Agreement

Appraiser	# Inspected	# Matched	Percent	95 % CI
1	50	42	84.00	(70.89; 92.83)
2	50	45	90.00	(78.19; 96.67)
3	50	40	80.00	(66.28; 89.97)

# Matched: Appraiser's assessment across trials agrees with the known standard.

## Assessment Disagreement

Appraiser	# 1 / 0	Percent	# 0 / 1	Percent	# Mixed	Percent
1	0	0.00	0	0.00	8	16.00
2	0	0.00	0	0.00	5	10.00
3	0	0.00	0	0.00	10	20.00

# 1 / 0: Assessments across trials = 1 / standard = 0.

# 0 / 1: Assessments across trials = 0 / standard = 1.

# Mixed: Assessments across trials are not identical.

## Fleiss' Kappa Statistics

Appraiser	Response	Kappa	SE Kappa	Z	P(vs > 0)
1	0	0.880236	0.0816497	10.7806	0.0000
	1	0.880236	0.0816497	10.7806	0.0000
2	0	0.922612	0.0816497	11.2996	0.0000
	1	0.922612	0.0816497	11.2996	0.0000
3	0	0.774703	0.0816497	9.4881	0.0000
	1	0.774703	0.0816497	9.4881	0.0000



**Between Appraisers**

## Assessment Agreement

# Inspected	# Matched	Percent	95 % CI
50	39	78.00	(64.04; 88.47)

# Matched: All appraisers' assessments agree with each other.

## Fleiss' Kappa Statistics

Response	Kappa	SE Kappa	Z	P(vs > 0)
0	0.793606	0.0235702	33.6698	0.0000
1	0.793606	0.0235702	33.6698	0.0000

**All Appraisers vs Standard**

## Assessment Agreement

# Inspected	# Matched	Percent	95 % CI
50	39	78.00	(64.04; 88.47)

# Matched: All appraisers' assessments agree with the known standard.

## Fleiss' Kappa Statistics

Response	Kappa	SE Kappa	Z	P(vs > 0)
0	0.859184	0.0471405	18.2260	0.0000
1	0.859184	0.0471405	18.2260	0.0000

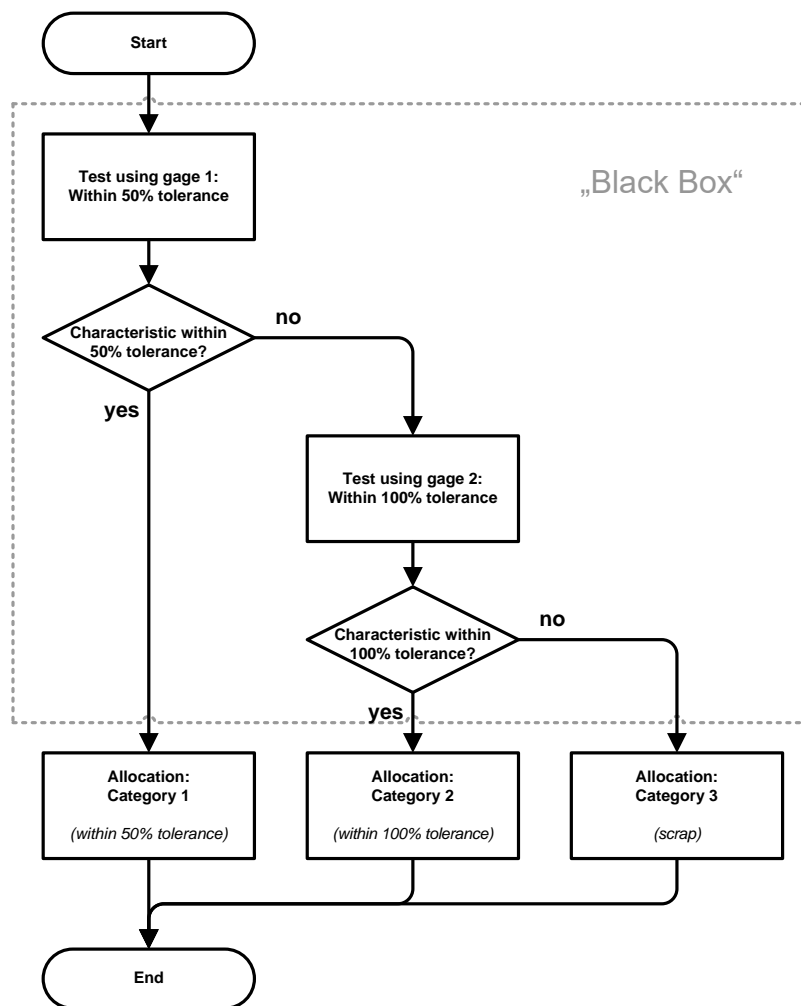


## G.4 Single stage and multiple stage test processes: Attribute gage as an example

### Test scenario

The test objects must be sorted according to their deviations from the nominal value, i.e. one of the three categories “Within 50% tolerance”, “Within 100% tolerance” and “Scrap” has to be allocated to each test object. To do this, two gages are used to test for compliance with the 50% and 100% tolerance limits.

### Test process



Two different approaches are possible when verifying this test process.

- Single stage process: The gage tests are seen as a single “black box” which allocates one of several categories in a single test step. A single test process capability is assigned to the entire “black box”.
- Multiple stage process: The gage tests are seen as a serial test process which allocates one of two categories at a time in multiple test steps. An individual test process capability is assigned to each individual process step.

The multiple stage process has been shown to be more reliable in practice when testing manually. The single stage process is mainly appropriate for semi-automatic or fully automatic test processes.





## Table of symbols

%AV	AV related to a reference value (e. g. tolerance)
%EV	EV related to a reference value (e. g. tolerance)
%GRR	GRR related to a reference value (e. g. tolerance)
%PV	PV related to a reference value (e. g. tolerance)
$\alpha$	Significance level
AV	<b>A</b> ppraiser <b>v</b> ariation (reproducibility)
$B'_{\text{Eob}}, B'_{\text{Eun}}$	Factors required for calculation of control limits of s-stability charts
$C_g$	Potential capability index (does not include the systematic measurement error) C - <b>c</b> apability; g - <b>g</b> auge
$C_{gk}$	Critical capability index (includes the systematic measurement error) k - Japanese: <b>k</b> atayori (English: systematic error)
d	Average width of uncertainty ranges with non-uniform test results (procedure 6)
d1, d2	Widths of uncertainty ranges with non-uniform test results (procedure 6)
$E'_E$	Factor required for calculation of control limits of individual value charts
EV	<b>E</b> quipment <b>v</b> ariation (repeatability)
f	Number of degrees of freedom
GRR	<b>G</b> auge <b>r</b> epeatability and <b>r</b> eproducibility; total variation of the measurement process only, i.e. without portions from serial part variation (spread of measuring objects)
i	Index of measured values and/or parts (measuring objects) in a sample ( $1 \leq i \leq n$ )
k	Number of appraisers
$K_1, K_2, K_3$	Factors required for calculation of EV, AV and PV using the average range method (ARM)
LCL	Lower control limit of $\bar{x}$ -stability charts
$LCL_s$	Lower control limit of s-stability charts
LSL	Lower specification limit
LSL*	Natural (i.e. physical) lower limit
$LSL_0$	Lower acceptance limit for measured values z in case of an one-sided lower specification limit LSL (an upper limiting value such as USL or USL* does not exist)
$\mu$	Mean value (expected value) of a population
n	Sample size: Number of measurements and/or parts (measuring objects) in a sample
ndc	<b>N</b> umber of <b>d</b> istinct <b>c</b> ategories which can be distinguished by the measurement process within the spread of measuring objects
PV	<b>P</b> art <b>v</b> ariation
r	Number of measurement series (number of measurements per measuring object)
$R_{A,i}$	Range of measured values of appraiser A at part no. i
$\bar{R}_A$	Mean value of ranges $R_{A,i}$
$R_{B,i}$	Range of measured values of appraiser B at part no. i
$\bar{R}_B$	Mean value of ranges $R_{B,i}$
$R_{C,i}$	Range of measured values of appraiser C at part no. i
$\bar{R}_C$	Mean value of ranges $R_{C,i}$
$R_i$	Range of measured values at part no. i (procedure 3)
$R_p$	Range of mean values $\bar{x}_i$
$\bar{R}$	Mean value of ranges $R_i$ (procedure 3)
$\bar{\bar{R}}$	Mean value of average ranges $\bar{R}_A, \bar{R}_B, \bar{R}_C$
$R_{\bar{x}}$	Range of mean values $\bar{x}_A, \bar{x}_B, \bar{x}_C$



$s$	Standard deviation of measured values $x_i$
$T$	Tolerance (of the characteristic to be measured)
$T^*$	(Positive) difference of a specification limit and a natural limiting value
$t_{f;p}$	Quantile of a t-distribution with probability $p$ for $f$ degrees of freedom
$TV$	<u>T</u> otal <u>v</u> ariation of measurement process and parts (measuring objects)
$U$	Measurement uncertainty assigned to a measurement result
$U_{cal}$	Uncertainty of calibration
$UCL$	Upper control limit of $\bar{x}$ -stability charts
$UCL_s$	Upper control limit of $s$ -stability charts
$u_p$	Factor required for calculation of control limits of $\bar{x}$ -stability charts
$USL$	Upper specification limit
$USL^*$	Natural (i.e. physical) upper limit
$USL_0$	Upper acceptance limit for measured values $z$ in case of an one-sided upper specification limit $USL$ (a lower limiting value such as $LSL$ or $LSL^*$ does not exist)
$\bar{x}_A$	Mean value of measured values of appraiser A
$\bar{x}_B$	Mean value of measured values of appraiser B
$\bar{x}_C$	Mean value of measured values of appraiser C
$x_i$	Measured value no. $i$
$x_m$	Reference value of the reference part ( <u>m</u> aster)
$\bar{x}$	Mean value of measured values $x_i$
$\bar{x}_i$	Mean value of measured values at part no. $i$ (measuring object no. $i$ )
$z$	Measured value determined after completion of the capability study (e. g. during the production process)
$z_0$	Conventional true value assigned to the measured value $z$
$\bar{z}$	(Hypothetical) mean value of the measured values $z$

### **Symbols differently defined and/or additionally used in individual chapters**

**Appendix D (procedure 2 and 3):** See symbol definitions in the respective sub-sections

**Appendix E (procedure 4):**

$\%Bias_i$	Systematic measurement error of measured values $\xi_{ik}$ at reference part no. $i$ , related to the tolerance of the characteristic to be measured
$\%SDev_i$	Standard deviation $s_i$ of measured values $\xi_{ik}$ at reference part no. $i$ , related to the tolerance of the characteristic to be measured
$\%SDev_{max i}$	Maximum $\%SDev_i$ that can be accepted for reference part no. $i$
$a$	Slope of regression line (line of best fit)
$b$	Intercept of regression line (line of best fit)
$\varepsilon$	Arbitrary positive number
$F_{f_1; f_2; p}$	Quantile of the F-distribution with probability $p$ for $f_1$ and $f_2$ degrees of freedom ( $f_1$ used in the numerator, $f_2$ used in the denominator)
$F_{LM}$	Test statistic for statistical significance of the deviation of measured values from the <u>l</u> inear <u>m</u> odel
$g$	Number of reference parts
$i$	Index of reference parts ( $1 \leq i \leq g$ )
$k$	Index of measured values at a particular reference part ( $1 \leq k \leq m$ )
$LCI$	<u>L</u> ower limit of the <u>c</u> onfidence <u>i</u> nterval for systematic measurement errors
$m$	Number of measured values per reference part



$s$	(Residual) variation of measurement errors around the regression line (line of best fit)
$s_i$	Standard deviation of measured values $\xi_{ik}$ at reference part no. $i$
$t_a$	Test statistic for statistical significance of slope $a$ of the regression line (line of best fit)
$t_b$	Test statistic for statistical significance of intercept $b$ of the regression line (line of best fit)
$t_{f,p}$	Quantile of a t-distribution with probability $p$ for $f$ degrees of freedom
UCI	<u>U</u> pper limit of the <u>c</u> onfidence <u>i</u> nterval for systematic measurement errors
$x_0$	Arbitrary value on x-axis around reference values $x_i$
$x_i$	Reference value of reference part no. $i$
$\bar{\xi}_i$	Mean value of measured values $\xi_{ik}$ at reference part no. $i$
$\bar{x}$	Mean value of reference values $x_i$
$\xi_{ik}$	Measured value no. $k$ at reference part no. $i$
$y_{ik}$	Measurement error of measured value no. $k$ at reference part no. $i$ , deviation from reference value $x_i$
$\bar{y}_i$	Systematic measurement error of all measured values $\xi_{ik}$ at reference part no. $i$ , deviation from reference value $x_i$

**Chapter 5.2, Appendix G (procedure 7):**

$i$	Index of test object ( $1 \leq i \leq N_O$ )
$k$	Index of rating category ( $1 \leq k \leq N_C$ )
$\kappa$	Observed non-random agreements related to all possible non-random agreements
$\kappa_{\text{INDEX}}$	$\kappa$ for a certain criterion defined by “INDEX” (e. g. $A \times B \times C$ ) (e. g. $\kappa_{A \times B \times C}$ : $\kappa$ for the criterion “agreement of ratings of appraisers $A, B, C$ ”)
$N$	Total number of ratings
$N_O$	Total number of test <u>o</u> bjects
$N_A$	Total number of <u>a</u> ppraisers
$n_A$	Number of appraisers that is included in the analysis depending on the particular criterion to be analysed
$N_C$	Total number of rating <u>c</u> ategories
$n_{ik}$	Number of allocations of test object $i$ to rating category $k$
$N_R$	Total number of <u>r</u> atings per test object
$N_T$	Total number of <u>t</u> rials (test runs) per appraiser
$n_T$	Number of trials (test runs) per appraiser that is included in the analysis depending on the particular criterion to be analysed
$P_{\text{Exp}}$	Portion of randomly <u>e</u> xpected pair-wise consistent rating pairs from all possible rating pairs
$p_k$	Estimated value for the probability with which the allocation to rating category $k$ can be expected in a random experiment
$P_{\text{Obs}}$	Portion of actually <u>o</u> bserved pair-wise consistent rating pairs from all possible rating pairs

**solara.MP® forms:**

%IA	IA related to a reference value (e. g. tolerance)
%RE	RE related to a reference value (e. g. tolerance)
B	Systematic measurement error ( <u>b</u> ias)
$i$	Index of measured values in a sample: $1 \leq i \leq n_{\text{tot}}$ (procedure 1)
IA	<u>I</u> nter <u>a</u> ction between appraisers and parts
$j$	(see $n$ )
LSL	Lower specification limit



M	Central position of measured values $x_i$ (procedure 5)
$\hat{\mu}_{\text{INDEX}}$	Estimator for the location of a population (INDEX: code for calculation method)
n	Index of parts (measuring objects) in a sample (procedures 2, 3, 6)
$n_{\text{eff}}$	Total number of measured values that comply with the specification limits
$n_{\text{tot}}$	Total number of measured values
RE	<b>Resolution</b> of the measuring system
Ref	Continuous reference values of the reference parts (procedure 6)
RF	<b>Reference</b> , e. g. tolerance
$R_g$	Range of measured values $x_i$
$s_g$	Standard deviation of measured values $x_i$
$s_{g\ j}$	Standard deviation of measured values at part no. j (measuring object no. j)
$\hat{\sigma}_{\text{INDEX}}$	Estimator for the variation of a population (INDEX: code for calculation method)
$\bar{s}_g$	Mean of standard deviations of all samples (procedure 5)
$\tilde{s}_g$	Median of standard deviations of all samples (procedure 5)
$T_m$	Center point between upper and lower specification limit ("tolerance center")
$T_{\min}(\%GRR)$	Minimum reference value (tolerance) required for compliance with the capability criterion for %GRR
$T'_{\min}(\%GRR)$	Minimum reference value (tolerance) required for conditional compliance with the capability criterion for %GRR
$T_{\min}(C_g)$	Minimum reference value (tolerance) required for compliance with the capability criterion for $C_g$
$T_{\min}(C_{gk})$	Minimum reference value (tolerance) required for compliance with the capability criterion for $C_{gk}$
$T_{\min}(\text{RE})$	Minimum reference value (tolerance) required for compliance with the criterion for RE
USL	Upper specification limit
$x_{A;1}, x_{A;2}$	Measured values of the 1 <sup>st</sup> and 2 <sup>nd</sup> measurement series of appraiser A (procedures 2, 3); test results of the 1 <sup>st</sup> and 2 <sup>nd</sup> trial (test run) of appraiser A (procedure 6)
$x_{A;1} \dots x_{A;12}$	Measured values no. 1 to 12 at the reference part (procedure 4)
$x_{B;1}, x_{B;2}$	Measured values of the 1 <sup>st</sup> and 2 <sup>nd</sup> measurement series of appraiser B (procedures 2, 3); test results of 1 <sup>st</sup> and 2 <sup>nd</sup> trial (test run) of appraiser B (procedure 6)
$x_{C;1}, x_{C;2}$	Measured values of the 1 <sup>st</sup> and 2 <sup>nd</sup> measurement series of appraiser C (procedures 2, 3);
$x_i$	Measured value no. i (in a sample)
$x_{\max g}, x_{\min g}$	Maximum and minimum values of the measured values $x_i$
$\bar{x}_g$	Mean value of the measured values $x_i$
$\bar{x}_{g\ j}$	Mean value of the measured values at part no. j (measuring object no. j)
$\bar{x}_{g\ \text{Ref}}$	Reference value of the reference part (procedure 4)
$\bar{\bar{x}}_g$	Mean value of the mean values $\bar{x}_{g\ j}$
$\tilde{\bar{x}}_{g\ j}$	Median value of the mean values $\bar{x}_{g\ j}$



## Definition of terms

NOTE 1: The following definitions of terms were taken from the respective standards cited in this document. Corresponding notes were only adopted in single cases if they were considered directly relevant and/or essential for understanding a standardized term. Otherwise, the respective standard should be referenced for notes and examples.

NOTE 2: “Editorial notes” are **not** part of the respective standard.

NOTE 3: The definitions of terms according to [VIM] were used preferably. If terms are not contained in [VIM], the most current definition from the standards [ISO 3534-2], [ISO 3534-1], [ISO 9000], [ISO 10012], [DIN 1319-2] and [DIN 1319-1] were adopted (or listed additionally in some cases). Non-standardized definitions are only used if the listed standards do not provide a definition.

NOTE 4: Terms whose definitions are contained in the following summary are in bold if they are used in definitions of other terms.

**accuracy** (Ger. Genauigkeit): see **measurement accuracy** [VIM, 2.13]

**adjustment** of a measuring system (Ger. Justierung eines Messsystems)

set of operations carried out on a **measuring system** so that it provides prescribed **indications** corresponding to given **values** of a **quantity** to be measured [VIM, 3.11]

**bias** (Ger. Bias der Messung): see **measurement bias** [VIM, 2.18]

**characteristic** (Ger. Merkmal)

distinguishing feature

NOTE 1: A characteristic can be inherent or assigned.

NOTE 2: A characteristic can be qualitative or quantitative.

NOTE 3: There are various classes of characteristics such as the following:

- physical (e. g. mechanical, electrical, chemical, biological);
- sensory (e. g. relating to smell, touch, taste, sight, hearing);
- behavioral (e. g. courtesy, honesty, veracity)
- temporal (e. g. punctuality, reliability, availability);
- ergonomic (e. g. physiological characteristic or related to human safety);
- functional (e. g. maximum speed of an aircraft).

[ISO 3534-2, 1.1.1]

**conformity** (Ger. Konformität)

fulfilment of a **requirement** [ISO 9000, 3.6.1]

**conformity evaluation** (Ger. Konformitätsbewertung)

systematic examination of the extent to which an **item/entity** fulfils specified **requirements**

[ISO 3534-2, 4.1.1]

**continuous characteristic** (Ger. kontinuierliches Merkmal)

**characteristic** providing values which are **measured values** of a physical **quantity** (e. g. weight, length, current, temperature); in analogy to [CDQ 0301]

EDITORIAL NOTE: A definition based on number theory can be found in DIN 55350, part 12 (German only)

**conventional quantity value** (Ger. vereinbarter Wert)

**quantity value** attributed by agreement to a **quantity** for a given purpose

NOTE 1: The term “conventional true quantity value” is sometimes used for this concept, but its use is discouraged.

NOTE 2: Sometimes a conventional quantity value is an estimate of a **true quantity value**.

NOTE 3: A conventional quantity value is generally accepted as being associated with a suitably small **measurement uncertainty**, which might be zero.

[VIM, 2.12]

EDITORIAL NOTE: The term “conventional quantity value” (or briefly “conventional value”) obviously replaces the term “conventional true value” which is no longer contained in the current release of [VIM].

**conventional true value** (Ger. richtiger Wert)

**value of a quantity** or quantitative **characteristic** which, for a given purpose, may be substituted for a **true value**

NOTE 1: A conventional true value is, in general, regarded as sufficiently close to the **true value** for the difference to be insignificant for the given purpose.

[ISO 3534-2, 3.2.6]



**conventional value** (Ger. vereinbarter Wert): see **conventional quantity value** [VIM, 2.12]

**discrete characteristic** (Ger. diskretes Merkmal)

**characteristic** providing values which are obtained by counting a countable **nominal property** or attribute (e. g. good / bad, pass / fail, red / green / blue); in analogy to [CDQ 0301]

EDITORIAL NOTE: A definition based on number theory can be found in DIN 55350, part 12 (German only).

**discretized continuous characteristic** (Ger. diskretisiertes kontinuierliches Merkmal)

**characteristic** providing discrete values which are obtained by classifying continuous values according to their compliance with a criterion (e. g. **measured value** inside or outside the specification limits)

EDITORIAL NOTE: Standardized definition of term unavailable.

**entity** (Ger. Einheit): see **item** [ISO 3534-2, 1.2.11]

**identical test / measurement item** (Ger. identische Untersuchungseinheit)

**sample** which is prepared and can be presumed to be identical for the intended purpose [ISO 3534-2, 1.2.34]

**independent test / measurement results** (Ger. unabhängige Ergebnisse)

**test results** or **measurement results** obtained in a manner that they are not influenced by each other [ISO 3534-2, 3.4.3]

**indicating measuring instrument** (Ger. anzeigendes Messgerät)

**measuring instrument** providing an output signal carrying information about the **value** of the **quantity** being measured

NOTE 1: An indicating measuring instrument may provide a record of its **indication**.

NOTE 2: An output signal may be presented in visual or acoustic form. It may also be transmitted to one or more other devices.

[VIM, 3.3]

**indication** (Ger. Anzeige)

**quantity value** provided by a **measuring instrument** or a **measuring system** [VIM, 4.1]

**inspection** (Ger. Prüfung)

**conformity evaluation** by observation and judgement accompanied as appropriate by **measurement**, testing or gauging [ISO 3534-2, 4.1.2]

**intermediate measurement precision** (Ger. Vergleichpräzision)

**measurement precision** under a set of **intermediate precision conditions** of measurement [VIM, 2.23]

EDITORIAL NOTE: Cf. “**reproducibility**” according to [ISO 3534-2, 3.3.10]

**intermediate precision condition** (Ger. Vergleichbedingung)

condition of **measurement**, out of a set of conditions that includes the same **measurement procedure**, same location, and replicate measurements on the same or similar objects over an extended period of time, but may include other conditions involving changes

NOTE 1: The changes can include new calibrations, calibrators, operators, and **measuring systems**.

[VIM, 2.22]

EDITORIAL NOTE: Cf. “**reproducibility conditions**” according to [ISO 3534-2, 3.3.11].

**item** (Ger. Einheit)

anything that can be described and considered separately [ISO 3534-2, 1.2.11]

**kind** (Ger. Art einer Größe, Größenart): see **kind of quantity** [VIM, 1.2]

**kind of quantity** (Ger. Art einer Größe, Größenart)

aspect common to mutually comparable **quantities** [VIM, 1.2]

**lot** (Ger. Los)

definite part of a **population** constituted under essentially the same conditions as the population with respect to the sampling process [ISO 3534-2, 1.2.4]



**material measure** (Ger. Maßverkörperung)

**measuring instrument** reproducing or supplying, in a permanent manner during its use, **quantities** of one or more given **kinds**, each with an assigned **quantity value**

NOTE 1: The **indication** of a material measure is its assigned quantity value.

NOTE 2: A material measure can be a **measurement standard**.

[VIM, 3.6]

**measurand** (Ger. Messgröße)

**quantity** intended to be measured [VIM, 2.3]

**measured quantity value** (Ger. Messwert)

**quantity value** representing a **measurement result** [VIM, 2.10]

**measured value** (Ger. Messwert): see **measured quantity value** [VIM, 2.10]

**measurement** (Ger. Messung)

process of experimentally obtaining one or more **quantity values** that can reasonably be attributed to a **quantity**

NOTE 1: Measurement does not apply to **nominal properties**.

NOTE 2: Measurement implies comparison of quantities and includes counting of entities.

NOTE 3: Measurement presupposes a description of the quantity commensurate with the intended use of a **measurement result**, a **measurement procedure**, and a calibrated **measuring system** operating according to the specified measurement procedure, including the measurement conditions.

[VIM, 2.1]

**measurement accuracy** (Ger. Messgenauigkeit)

closeness of agreement between a **measured quantity value** and a **true quantity value** of a **measurand** [VIM, 2.13]

**measurement bias** (Ger. Bias der Messung)

estimate of a **systematic measurement error** [VIM, 2.18]

**measurement error** (Ger. Messabweichung)

**measured quantity value** minus a **reference quantity value** [VIM, 2.16]

**measurement method** (Ger. Messmethode)

generic description of a logical organization of operations used in a **measurement** [VIM, 2.5]

**measurement model** (Ger. Modell der Messung)

mathematical relation among all **quantities** known to involved in a **measurement** [VIM, 2.48]

**measurement precision** (Ger. Messpräzision)

closeness of agreement between **indications** or **measured quantity values** obtained by replicate **measurements** on the same or similar objects under specified conditions [VIM 2.15]

EDITORIAL NOTE: Cf. “**precision**” according to [ISO 3534-2, 3.3.4].

**measurement principle** (Ger. Messprinzip)

phenomenon serving as a basis of a **measurement** [VIM, 2.4]

**measurement procedure** (Ger. Messverfahren)

detailed description of a **measurement** according to one or more **measurement principles** and to a given **measurement method** based on a **measurement model** and including any calculation to obtain a **measurement result** [VIM, 2.6]

**measurement process** (Ger. Messprozess)

set of operations to determine the **value of a quantity** [ISO 9000, 3.10.2]

**measurement repeatability** (Ger. Wiederholpräzision)

**measurement precision** under a set of **repeatability conditions of measurement** [VIM, 2.21]

EDITORIAL NOTE: Cf. “**repeatability**” according to [ISO 3534-2, 3.3.5].



**measurement result** (Ger. Messergebnis)

set of **quantity values** being attributed to a **measurand** together with any other available relevant information [VIM, 2.9]

**measurement standard** (Ger. Normal)

realization of the definition of a given **quantity**, with stated **quantity value** and associated **measurement uncertainty**, used as a reference

NOTE 1: A “realization of the definition of a given quantity” can be provided by a **measuring system**, a **material measure**, or a reference material.

[VIM, 5.1]

**measurement uncertainty** (Ger. Messunsicherheit)

non-negative parameter characterizing the dispersion of the **quantity values** being attributed to a **measurand**, based on the information used [VIM, 2.26]

**measuring equipment** (Ger. Messmittel)

**measuring instrument**, software, **measurement standard**, reference material or auxiliary apparatus or combination thereof necessary to realize a **measurement process** [ISO 9000, 3.10.4]

**measuring instrument** (Ger. Messgerät)

device used for making **measurements**, alone or in conjunction with one or more supplementary devices

NOTE 1: A measuring instrument that can be used alone is a **measuring system**.

NOTE 2: A measuring instrument may be an **indicating measuring instrument** or a **material measure**.

[VIM, 3.1]

**measuring object** (Ger. Messobjekt)

the object being measured in order to determine the value of the **measurand** [DIN 1319-1, 1.2]

**measuring system** (Ger. Messsystem)

set of one or more **measuring instruments** and often other devices, including any reagent and supply, assembled and adapted to give information used to generate **measured quantity values** within specified intervals for **quantities** of specified **kinds**

NOTE: A measuring system may consist of only one measuring instrument.

[VIM, 3.2]

**measuring system** (Ger. Messeinrichtung)

complete set of **measuring instruments** and any other equipment used to carry out a **measurement** [DIN 1319-1, 4.2]

EDITORIAL NOTE: Cf. “**measuring system**” according to [VIM, 3.2].

**model** (Ger. Modell der Messung): see **measurement model** [VIM, 2.48]

**nominal property** (Ger. Nominalmerkmal)

property of a phenomenon, body, or substance, where the property has no magnitude [VIM, 1.30]

**population** (Ger. Grundgesamtheit)

totality of **items** under consideration [ISO 3534-2, 1.2.1]

**precision** (Ger. Präzision): see **measurement precision** [VIM, 2.15]

**precision** (Ger. Präzision)

closeness of agreement between **independent test/measurement results** obtained under stipulated conditions

NOTE 1: Precision depends only on the distribution of random errors and does not relate to the **true value** or the specified value.

NOTE 2: The measure of precision is usually expressed in terms of imprecision and computed as a standard deviation of the **test results** or **measurement results**. Less precision is reflected by a larger standard deviation.

NOTE 3: Quantitative measures of precision depend critically on the stipulated conditions. **Repeatability conditions** and **reproducibility conditions** are particular sets of extreme stipulated conditions.

[ISO 3534-2, 3.3.4]

EDITORIAL NOTE: Cf. “**measurement precision**” according to [VIM, 2.15].





**quantity** (Ger. Größe)

property of a phenomenon, body, or substance, where the property has a magnitude that can be expressed as a number and a reference [VIM, 1.1]

**quantity value** (Ger. Größenwert)

number and reference together expressing magnitude of a **quantity** [VIM, 1.19]

**random error** (Ger. zufällige Messabweichung): see **random measurement error** [VIM, 2.19]

**random measurement error** (Ger. zufällige Messabweichung)

component of **measurement error** that in replicate **measurements** varies in an unpredictable manner

NOTE 1: A **reference quantity value** for a random measurement error is the average that would ensue from an infinite number of replicate measurements of the same **measurand**.

NOTE 2: Random measurement errors of a set of replicate measurements form a distribution that can be summarized by its expectation, which is generally assumed to be zero, and its variance.

NOTE 3: Random measurement error equals measurement error minus **systematic measurement error**.

[VIM, 2.19]

**reference lot** (Ger. Referenzlos)

**lot** consisting of **reference parts**

EDITORIAL NOTE: Standardized definition of term unavailable; definition in analogy to the term “**lot**” [ISO 3534-2, 1.2.4].

**reference part** (Ger. Referenzteil)

**measuring object** or **test object** representing the realization of the definition of a given **quantity** (e. g. a **measurement standard**) or a **nominal property** (e. g. a boundary sample)

EDITORIAL NOTE: Standardized definition of term unavailable; definition in analogy to the term “**measurement standard**” [VIM, 5.1].

**reference quantity value** (Ger. Referenzwert)

**quantity value** used as a basis for comparison with values of **quantities** of the same **kind**

NOTE 1: A reference quantity value can be a **true quantity value** of a **measurand**, in which case it is unknown, or a **conventional quantity value**, in which case it is known.

NOTE 2: A reference quantity value with associated **measurement uncertainty** is usually provided with reference to

- a) a material, e. g. a certified reference material,
- b) a device, e. g. a stabilized laser,
- c) a reference measurement procedure,
- d) a comparison of **measurement standards**.

[VIM, 5.18]

EDITORIAL NOTE: Due to insufficient standardization, the term “reference quantity value” (or briefly “reference value”) is also used in a broader sense in the present booklet, i.e. it is extended to **discrete characteristics**. If the type of the reference value does not become clear out of context, the terms “continuous reference value” or “discrete reference value” (or “reference rating”) are used.

**reference value** (Ger. Referenzwert): see **reference quantity value** [VIM, 5.18]

**repeatability** (Ger. Wiederholpräzision): see **measurement repeatability** [VIM, 2.21]

**repeatability** (Ger. Wiederholpräzision)

**precision** under **repeatability conditions**

NOTE: Repeatability can be expressed quantitatively in terms of the dispersion **characteristics** of the results.

[ISO 3534-2, 3.3.5]

EDITORIAL NOTE: Cf. “**measurement repeatability**” according to [VIM, 2.21].

**repeatability condition of measurement** (Ger. Wiederholbedingung)

condition of **measurement**, out of a set of conditions that includes the same **measurement procedure**, same operators, same **measuring system**, same operating conditions and same location, and replicate measurements on the same or similar objects over a short period of time

NOTE 1: A condition of measurement is a repeatability condition only with respect to a specified set of repeatability conditions.

[VIM, 2.20]



**repeatability conditions** (Ger. Wiederholbedingungen)

observation conditions where **independent test/measurement results** are obtained with the same method on **identical test/measurement items** in the same test or measuring facility by the same operator using the same equipment within short intervals of time

NOTE: Repeatability conditions include:

- the same measurement procedure or test procedure;
- the same operator;
- the same measuring or test equipment used under the same conditions;
- the same location;
- repetition over a short period of time.

[ISO 3534-2, 3.3.6]

**reproducibility** (Ger. Vergleichpräzision)

**precision** under **reproducibility conditions**

NOTE 1: Reproducibility can be expressed quantitatively in terms of the dispersion **characteristics** of the results.

NOTE 2: Results are usually understood to be corrected results.

[ISO 3534-2, 3.3.10]

EDITORIAL NOTE: Cf. “**intermediate measurement precision**” according to [VIM, 2.23].

**reproducibility conditions** (Ger. Vergleichbedingungen)

observation conditions where **independent test/measurement results** are obtained with the same method on **identical test/measurement items** in different test or measurement facilities with different operators using different equipment [ISO 3534-2, 3.3.11]

EDITORIAL NOTE: Cf. “**intermediate precision condition**” according to [VIM, 2.22].

**requirement** (Ger. Anforderung)

need or expectation that is stated, generally implied or obligatory [ISO 9000, 3.1.2]

**resolution** (Ger. Auflösung)

smallest change in a **quantity** being measured that causes a perceptible change in the corresponding **indication** [VIM, 4.14]

**resolution of a displaying device** (Ger. Auflösung eines visuell anzeigenden Messgerätes)

smallest difference between displayed **indications** that can be meaningfully distinguished [VIM, 4.15]

**sample** (Ger. Probe, Stichprobe)

subset of a **population** made up of one or more **sampling units** [ISO 3534-2, 1.2.17]

**sampling unit** (Ger. Auswahlinheit)

one of the individual parts into which a **population** is divided

NOTE 1: A sampling unit can contain one or more **items**, for example a box of matches, but one **test result** will be obtained for it.

[ISO 3534-2, 1.2.14]

**specification** (Ger. Spezifikation)

document stating **requirements** [ISO 3534-2, 3.1.1]

**stability** of a measuring instrument (Ger. Messbeständigkeit)

property of a **measuring instrument**, whereby its metrological properties remain constant in time [VIM, 4.19]

**statistic** (Ger. Kenngröße)

completely specified function of random variables [ISO 3534-1, 1.8]

**systematic measurement error** (Ger. systematische Messabweichung)

component of **measurement error** that in replicate **measurements** remains constant or varies in a predictable manner

NOTE 1: A **reference quantity value** for a systematic measurement error is a **true quantity value**, or a **measured quantity value** of a **measurement standard** of negligible **measurement uncertainty**, or a **conventional quantity value**.

NOTE 3: Systematic measurement error equals **measurement error** minus **random measurement error**.

[VIM, 2.17]



**test** (Ger. Ermittlung)

technical operation that consists of the determination of one or more **characteristics** of a given product, process, or service according to a specified procedure

*NOTE 1: **Measurement** is restricted to the determination of **quantities** whereas **test** is used in a broader sense in the determination of characteristics by measurement or other means such as quantifying, classifying or detecting the presence or absence of one or more particular characteristics.*

[ISO 3534-2, 3.2.3]

*EDITORIAL NOTE: The terms “test” and “inspection” are often used synonymously in everyday language. Also, they are often translated to other languages using the same term in the target language (e. g. “Prüfung” in German). However, their definitions according to [ISO 9000, 3.8.2 and 3.8.3] are different, i.e. “test” does not (necessarily) include a **conformity evaluation**.*

**test equipment** (Ger. Prüfmittel)

instrument, software, standard (e. g. a boundary samples catalog), reference material or auxiliary apparatus or combination thereof necessary to realize a **test process**

*EDITORIAL NOTE: Standardized definition of term unavailable; definition in analogy to the term “**measuring equipment**” [ISO 9000, 3.10.4].*

**test object** (Ger. Prüfobjekt)

the object being tested in order to determine the **test result**

*EDITORIAL NOTE: Standardized definition of term unavailable; definition in analogy to the term “**measuring object**” [DIN 1319-1, 1.2].*

**test process** (Ger. Prüfprozess)

set of operations to determine a **test result**

*EDITORIAL NOTE: Standardized definition of term unavailable; definition in analogy to the term “**measurement process**” [ISO 9000, 3.10.2].*

**test result** (Ger. Ermittlungsergebnis)

value of a **characteristic** obtained by carrying out a specified test method

[ISO 3534-2, 3.4.1]

*EDITORIAL NOTE: Also used as English translation of the German term “Prüfergebnis” (standardized English translation missing).*

**test statistic** (Ger. Prüfgröße)

**statistic** used in conjunction with a **statistical test** [ISO 3534-1, 1.52]

**test system** (Ger. Prüfeinrichtung, Prüfsystem)

complete set of equipment used to carry out a **test**

*EDITORIAL NOTE: Standardized definition of term unavailable; definition in analogy to the term “**measuring system**” [DIN 1319-1, 4.2].*

**true quantity value** (Ger. wahrer Wert einer Größe)

**quantity value** consistent with the definition of a **quantity** [VIM, 2.11]

**true value** (Ger. wahrer Wert)

value which characterizes a **quantity** or quantitative **characteristic** perfectly defined in the conditions which exist when that quantity or quantitative characteristic is considered

*NOTE 1: The true value of a quantity or a quantitative characteristic is a theoretical concept and, in general, cannot be known exactly.*

[ISO 3534-2, 3.2.5]

**unit** (Ger. Auswahlinheit): see **sampling unit** [ISO 3534-2, 1.2.14]

*EDITORIAL NOTE: Not to be confused with “measurement unit” (cf. [VIM, 1.9]).*

**unusual sequence of points** (Ger. ungewöhnliche Punktefolge)

**measurement results** or statistical values which show a statistically improbable behavior if plotted versus time in chronological order

*EDITORIAL NOTE: Standardized definition of term unavailable.*



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